crunchwork

manage everything, from anywhere

Crunchwork is fast, flexible, and powerful end-to-end job and business management software. Forget clunky, disparate systems and hefty operational overheads. Crunchwork is the simpler way to power through complex projects.

WHAT IS CRUNCHWORK?

Forget expensive, inefficient insurance claims. Crunchwork is for insurers and brokers who want to gain a competitive edge with a fast, customer-centric claims process.

Crunchwork is a cloud-based project and insurance claim management software that has everything you and your supply chain need to triage, process, and complete compliant claims.

In one platform.

It's the simpler way to transform your entire claim lifecycle.

Unlike typical project management platforms, Crunchwork is both flexible and powerful enough to operate your entire business however you work best. Our unique automations mean you can do more, with less.

WHY USE CRUNCHWORK?

- ✓ Drive results with actionable insights and data
- ✓ Automate your business across manual processes, data entry, admin, reports, and more
- ✓ Pull disparate clients, customers, systems, data, jobs, and vendors into one place
- ✓ Real-time visibility across your entire supply chain

SIMPLE POWERFUL FLEXIBLE SECURE

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"Leaps and bounds in comparison to previous platforms being used. It's extremely customizable and agile to suit our needs."

- Australian Building and Construction Group

SHORTEN THE CLAIM LIFE-CYCLE

Bring your customers, suppliers, and more into one platform to reduce the claim life-cycle by up to 2 weeks.

REDUCE OPERATIONAL COSTS

Cut costs by automating up to 80% of manual processes, eliminating travel, and improving resource utilisation. With our industry-leading workflows, you can double your daily output.

SKYROCKET CUSTOMER SATISFACTION

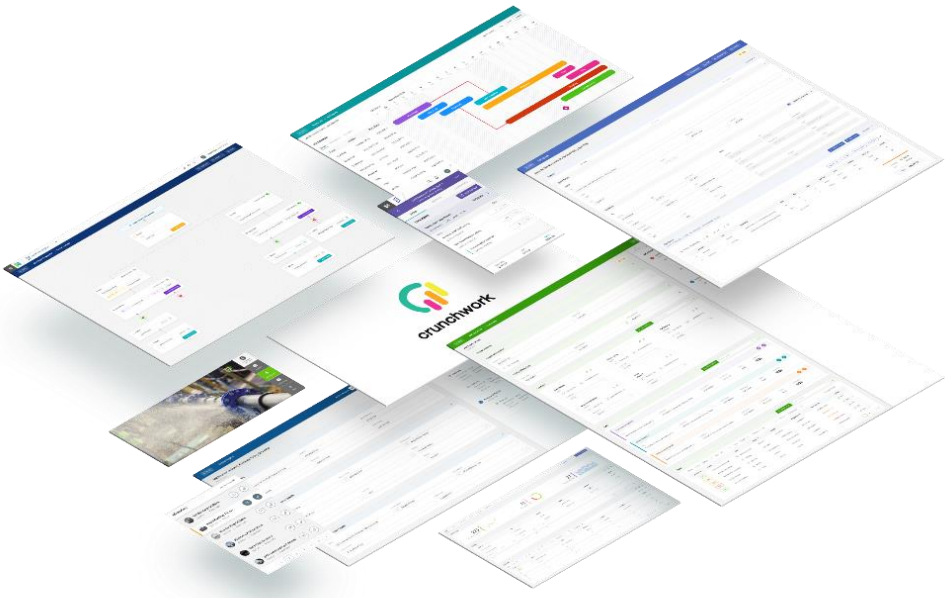
Create an exceptionally smooth, fast, and modern experience that drives customers to renew their insurance policy.

Microsoft Azure

Powered by Microsoft technology.

Want to learn how Crunchwork could transform your organisation?

REQUEST A DEMO



Pull your people, data, jobs, systems, and tasks into one place.

WHY CHOOSE CRUNCHWORK?

Together, we have over 80 years of experience in the insurance space. Crunchwork was built closely with our clients in the insurance, brokerage, and insurance builder space, so it has everything you need to drive results.

Crunchwork can liberate data from your legacy system or integrate with any existing business apps. So, you can use your data in new digital experiences. Our unique back-end empowers you to create custom apps, extensions, integrations, and more. Our software fits the way you work best.

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Projects

- Integrate with external systems to ingest information (insurer portals/ ERP systems)
- View location of staff/ jobs through mapping integrations
- Communicate directly with vendors and x
- Intricate task management to allocate your workforce
- View activity history and relevant attachments to the project

Accounts & Zones

- Create accounts for the clients you service with key information
- Create and manage zones based on your own specified boundaries
- Tie accounts to specified zones to tie into workflows

Dashboards

- View all projects/jobs in real-time to determine if action is required
- See all upcoming relevant tasks
- Defined dashboards for each role type

Analytics

- View historical and current data through a number of visualisations
- Create separate dashboards based on role and responsibility
- Set alerts and thresholds to never miss KPI's

Vendor Manager

- Manage your supplier's documentation and compliance
- Search for vendors based on zone or category type
- Organise and track vendor staff and locations

WORKFLOW ENGINE

Documents

- Complete pre-defined data capture forms such as Builder Assessment Reports, Leak detection reports, housing reports or build your own!
- Generate PDF documents fully customised to your specification
- Mobile friendly to capture information while onsite

Quotes

- Create quotes easily in minutes from pre-defined bundles
- Mobile friendly interface to create quotes directly onsite
- Customise and create PDF layouts

Catalog

- Import existing price books
- Create granular pricing controls based on zone and accounts
- Create combo's and bundles which allow staff to build quotes quickly.

Purchase Orders

- Create purchase orders based on catalogue categorisation from quotes
- Send purchase orders direct to compliant
- Reconcile supplier costs and sync with your accounting software

Invoices

- Turn quotes into invoices instantly and send direct to client
- Synchronise with your accounting system
- Configure PDF layout to meet requirements

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