# **Modernizing Public Sector Organizations**

### **Through Ellipse Solutions and Dynamics 365** 2021



### Microsoft Partner

**Microsoft** 

Gold Enterprise Resource Planning Gold Application Integration Gold Data Analytics Gold Application Development Gold Cloud Platform

## **Connecting citizens and employees in the office and in the field**

Modern public sector increasingly demands greater transparency, accessibility, and compliance. Dynamics 365 addresses these needs through a cloud-based solution, providing seamless connectivity throughout.

### **CHALLENGES**

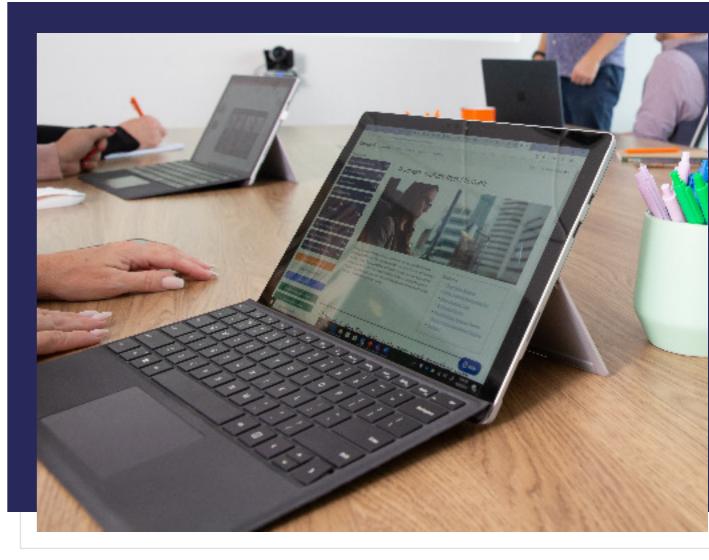
Increased demand for rapid response to citizen needs, while dealing with complex reporting and statutory compliance, has created a scenario no longer tenable with disparate systems.

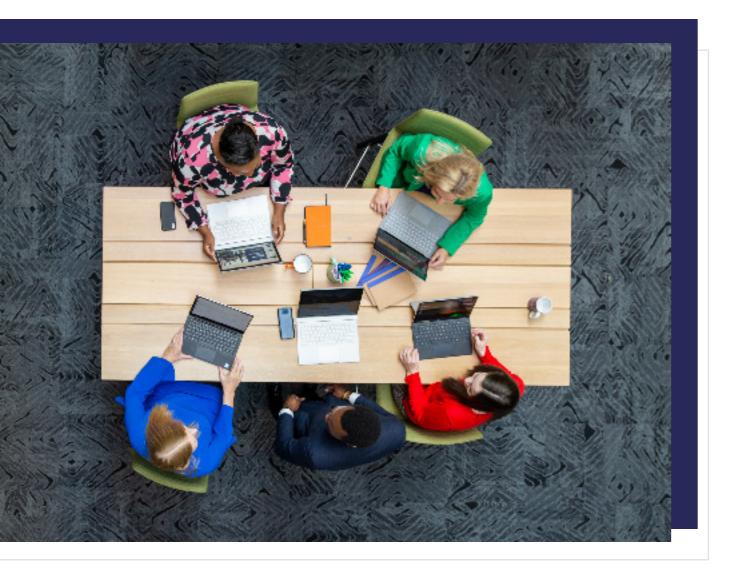
### **IDEAL SOLUTION**

A single platform with end-to-end visibility from citizens and employees in the field to back office management of reporting compliance and planning.

### **DESIRED OUTCOMES**

Coordinated field efforts resulting in rapid citizen satisfaction, as well as a quickly deployed and easy to use financial and compliance engine, in one seamless user experience.







### **Ellipse Public Sector**

A unified blend of traditional approach and our rapid rollout methodology, the Ellipse Dynamics 365 implementation process delivers ROI faster, without sacrificing best practices along the way.

#### Connected field services

Field workers and citizens alike are in the know through an easy to use tracking portal.



Your single, secure database allows for self-service reporting, regulatory compliance, and gives you a view of the whole organization without moving from one data 'silo' to another

### Everything and everyone is connected

Citizen service to back office reporting and financials is seamless through Dataverse.

### **Ellipse Solutions Public Sector & Dynamics 365**

Ellipse Solutions uses a blended implementation methodology that delivers a quick hitting ROI for Public Sector agencies. Providing open communication, transparency, and continually available support along the way has led to a proven track record of customer satisfaction and retention.

#### Public Sector + Microsoft Cloud

The security, reliability, and accessibility of Dynamics 365 on Azure.

#### Public Sector + D365 Finance

Highly configurable, fully compliant financial solution for reporting, budgeting, and planning.

### Public Sector + D365 Customer Service

Self-service portal allowing citizen service requests to be submitted online or by phone in single solution.



### **Customer success: Kentucky Lottery Places Winning Bet on D365**

When Kentucky Lottery Corporation made the decision to implement Dynamics 365, they were expecting a considerable amount of pain with the process. While the move from the legacy system and procedures was significant, the go-live proved uneventful in the best way.

9 months start to finish Life happens and sometimes project timelines need to be adjusted, but that wasn't the case for KLC.

#### Employees trained and smooth adoption

The training provided by Ellipse Solutions and the commitment of KLC team to best practices and following the process contributed greatly to a smooth transition to the new Dynamics 365 rollout.

#### Help desk available but seldom needed

Kentucky Lottery Corporation has lived up to assuming true ownership of their D365 solution with the encouragement and guidance of Ellipse Solutions.

### **Dynamics 365 and Ellipse Solutions for Public Sector**

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