

Curatrix Technologies is an independently owned and operated Managed Service Provider delivering a right first time IT Support service leveraging the best Microsoft products available to meet growing security and regulatory requirements for businesses larger than 20 Users. Curatrix runs a purpose-built data centre and provides free migration services for all Co-Location projects. Curatrix provides customers with ICT Director leadership and road mapping to ensure that your business remains scalable and always on.

# Curatrix Capabilities Overview

Curatrix core specialism resided in Backup and Disaster Recovery, having spent over 10 years in the sector delivering business continuity services to flagship clients such as the London School of Economics, Enham Trust and the Royal Navy and Royal Marines Charity.

Our core services and capabilities as follows:

#### Backup and Disaster Recovery

- Arcserve Gold Partner deployments include multi-site replication, high availability and cloud backup and recovery with true Recovery Time Objectives of less than 5 minutes.
- Gemini Data Protection our flagship cloud backup product, ideal for small deployments or large-scale Office 365 coverage.
- Asigra ideal for heavily regulated sectors such as Government, Finance and Healthcare
- Azure Fundamentals and Azure Administrator

Experience - 10+ Years in delivering multiple site protection, varying data sets and infrastructure configurations.

## Microsoft and Managed Services

- Microsoft Partner Silver Small and Midmarket Cloud Solutions
- Upgrade from On-Prem to Cloud
- Deployment and Migration
- Specialism in deploying 50-250 man organisations
- Security based configuration roll out
- Ongoing support, guidance and maintenance of MS tenancies
- Azure
- 1st, 2nd and 3rd Line Support











Typical scenarios where Curatrix have been successfully awarded business are where an organisation considers security first. Curatrix Managed Service model provides a full wraparound for ICT Services which includes full end user support (typically in the following three packages) as follows:

End User Support	0900-1700 Mon-Fri	0800-1800 Mon-Fri	24 / 7 / 365
Microsoft License	MS365 Business	MS365 E3	MS365 E5
Microsoft Desktop Tools	Business	ProPlus	ProPlus
Email & Calendar	50GB	Unlimited	Unlimited
File Storage (OneDrive)	1TB	Unlimited	Unlimited
Azure Info Protection	P1	P1	P2
Azure Active Directory	P1	P1	P2
Intune & AutoPilot	Yes	Yes	Yes
Conditional Access		Yes	Yes
Device Guard, Credential Guard, AppLocker		Yes	Yes
Windows Defender ATP			Yes
Cloud Managed Anti-Virus	Yes	Yes	Yes
Patch Management and Monitoring	Yes	Yes	Yes
Trident-UC Premium (Desk phone and 1500 Minutes)			Yes
Mobile SIM (Unlimited Calls and Texts, 1GB Shared Data)			Yes
DNS Web Filtering	Yes	Yes	Yes
DNS Web Monitoring and Reporting			Yes

There are fixed 'per user' support costs that are fair and reasonable which have led to our rapid growth in the Managed Service arena and selection as the preferred partner for many large and medium scale clients.

### Nutanix Cloud / Nutanix as a Service

Curatrix works with multiple cloud vendors and has vast experience in delivering traditional infrastructure, cloud deployments and more recently, Hyperconverged Infrastructure.

Leveraging our security experience in delivering Microsoft 365 and Cyber Essentials Plus, we have carefully selected a Tier 3, ISO27001 Data Centre with HCSN access to meet your business demands.

With Curatrix Nutanix Cloud you can buy resources and divide that into multiple virtual machines leveraging the absolute best in hyperconverged infrastructure.

Nutanix as a Service is the single most important next step for creating an adaptive, efficient server infrastructure that is more than just a cloud platform. Nutanix as a Service is a compelling set of solutions rolled into the next generation of cloud deployment services, available instantly to admins.

Other laaS includes Azure and AWS.











## Networking

Curatrix has multiple Ubiquiti Edge based network deployments managed centrally within our core infrastructure. We deploy Edge due to the SD-WAN and VPN capabilities of the solution, a high feature set for mid-market commercials.

We have many of our customer sites cloud optimised and through the Ubiquiti management portal we can deploy devices in transit so they can be plug-n-play if necessary.

By deploying cloud managed services we can improve customer Quality of Service and networking user experience.

Curatrix are partnered with the largest Cisco Meraki delivery partner in the UK and can deliver turnkey projects with tangible case studies and user feedback at enterprise level.

#### Sharp Corporate Partner

Sharp range of products and services enables Curatrix to work with clients on a full turnkey solution for the following areas:

- Audio Visual and Conferencing Huddle Spaces
- Visitor and Kiosk Solutions
- Interactive Touchscreens and Windows Collaboration Display
- Digital Transformation Space Planning

Curatrix selected Sharp as a partner for their ethos around Microsoft integration and active collaboration with the software giant. Sharps approach to project management and turnkey solutions mean that as a Service Provider we can focus on our core strengths in service delivery. Sharp is the largest partner of it kind that has baseline integrations with Microsoft, meaning OneDrive, Teams and SharePoint availability and optimisation is not an afterthought.

#### VoIP and Connectivity - Wholesale

- Trident UC BroadCloud deployment, configuration, 1st and 2nd Line support
- Leased Line
- SD-WAN (Ubiquiti)
- Broadband and ADSL
- MS Teams Direct Routing







