WHO WE ARE



GCOM Software, LLC., founded in 2005, is a fast-growing technology services company that provides a broad range of professional services designed to deliver cutting edge business and technology solutions for our public sector clients. Our diverse team of experts specialize in innovative solutions that assist our clients with their operations, engage their constituents and improve operational excellence. We maximize agency technology investments by delivering tactical and strategic solutions that not only emphasize getting to go-live, but also look ahead to the long term post production support processes, procedures and organizational assets required to operate technology investments well into the future.



Managed Services

We take a flexible, strategic approach to our client engagements. We work collaboratively with our clients to create an arrangement tailored to the specific needs of the client's organization. Focus areas include:

- Public Safety (Criminal History, Incident-Based Reporting)
- Healthcare (Health Exchange, Vital Records, WIC, Medicaid)
- Licensing (Inspection, Professional, etc.)
- Case Management
- Asset Management

Product Development

From time to time, we recognize opportunities to productize solutions so they become reusable and well documented assets that can be delivered at an exceptional value. We currently offer products for Vital Record Management, Computerized Criminal History, Parking Ticket Payment/Dispute App, WIC, and Case Management.

IT Staffing Services

Since 2005 GCOM has been providing IT Staffing Resources to government agencies. Our mission is to provide you with the Right People at the Right Time at the Right Price. It comes down to people - those with the right mix of expertise and attitude, available when you need them, and at a price and delivery model that meets your needs.

OUR PRODUCTS



Vital Records
Management
System (VRMS)

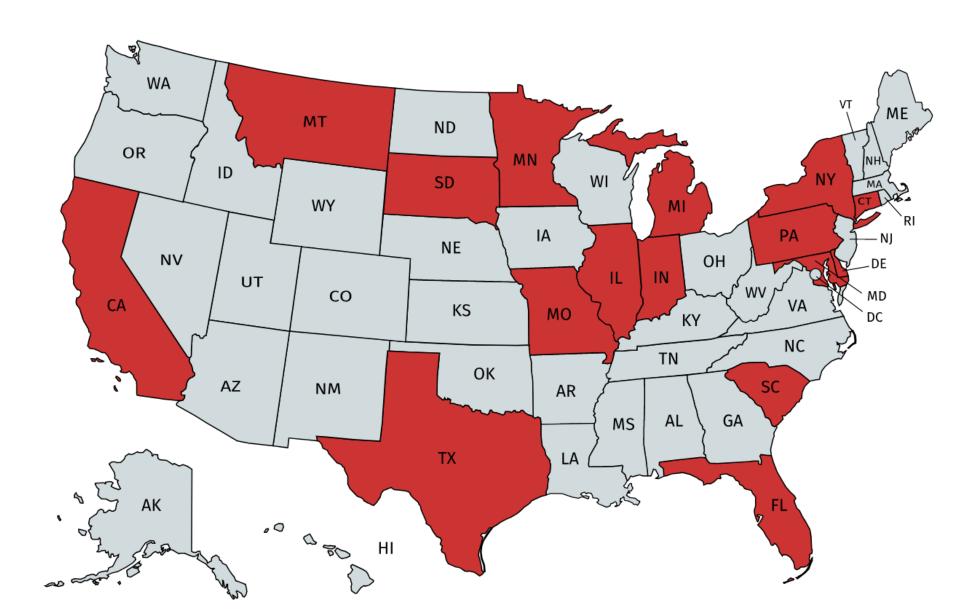
Pay or Dispute
Parking Ticket
App

CCH: Criminal
Record Repository
& Message Switch
(CRRMS)

NIBRS: Federal Incident Reporting System (FIRES)

Case
Management
System (CAMS)

OUR CLIENTS





Vital Records Management System

VRMS is a next-generation cloud-based electronic vital event records management system. VRMS is a fully integrated solution for registering all vital events, including data analysis, and dissemination. Security features include access control, encryption, secure data transmission and non-repudiation mechanisms using electronic authentication devices.

Highlights:

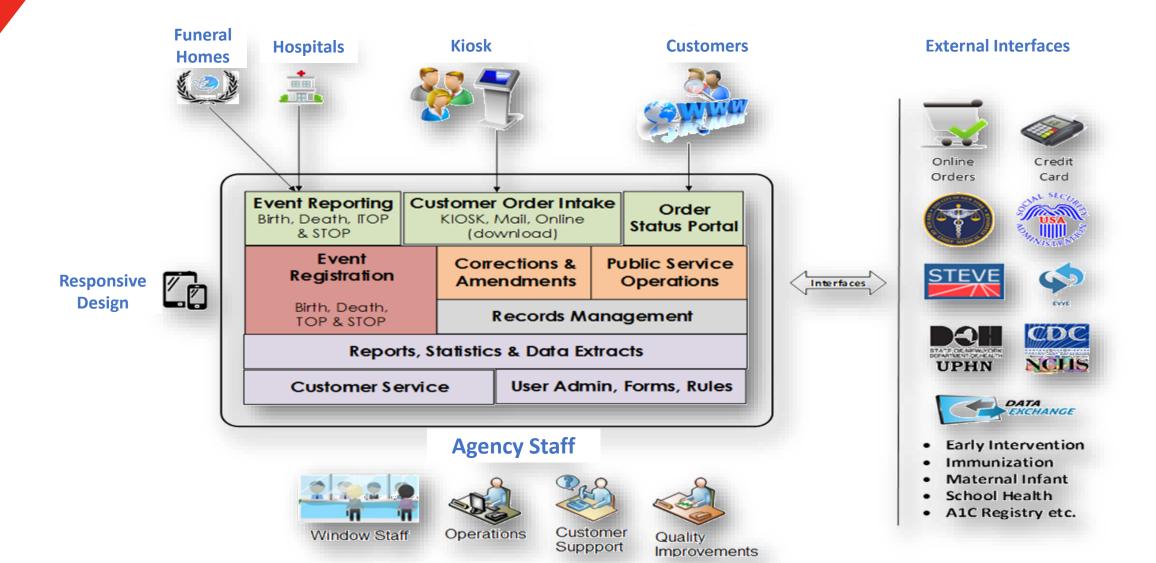
- On-Premise or Cloud Options
- Vital Event Record Management
- Standard, Online, or Kiosk Ordering Channels
- Certifier Facial Recognition
- Document Management
- Integrated with SSA's Online Verification of Social Security (OVS)
- Advanced Reporting Capabilities including Financial Reconciliation & Accounting

- User Configurable RulesEngine & Forms
- Role-based Access & User Administration
- User Notifications (email/text)
- Workflow/Queue Mgmt.
- Address Verification & Geo-Coding

www.gcomsoft.com/VRMS VRMS@gcomsoft.com

Integrated Solution





Integrated Solution



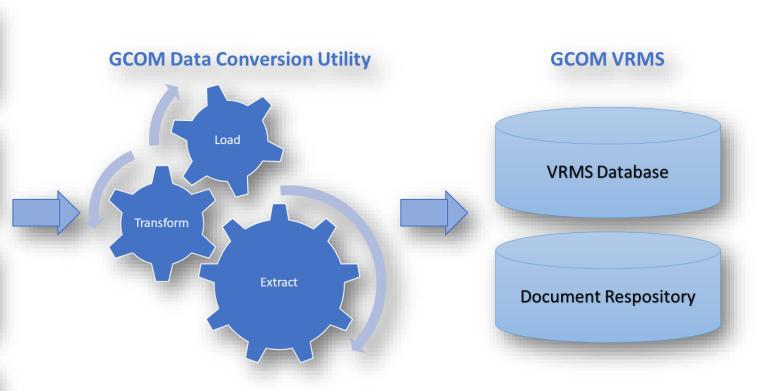
Data Sources

Electronic Birth
Registration System (EBRS)

Electronic Death
Registration System (EDRS)

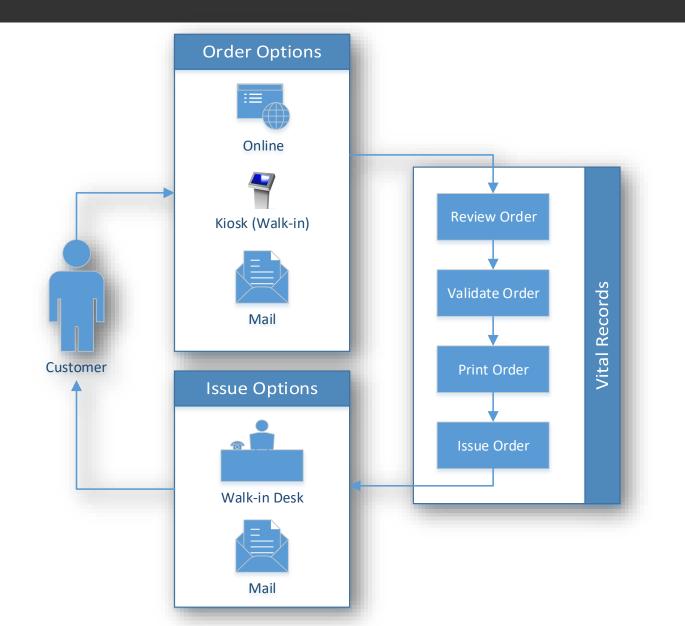
Point of Sales

Historical Documents/Certificates



Integrated Solution – Point of Sales





POS Features

- ✓ Order Certified Copies
- ✓ Order AOP
- ✓ Streamlined Process



Solution Key Features

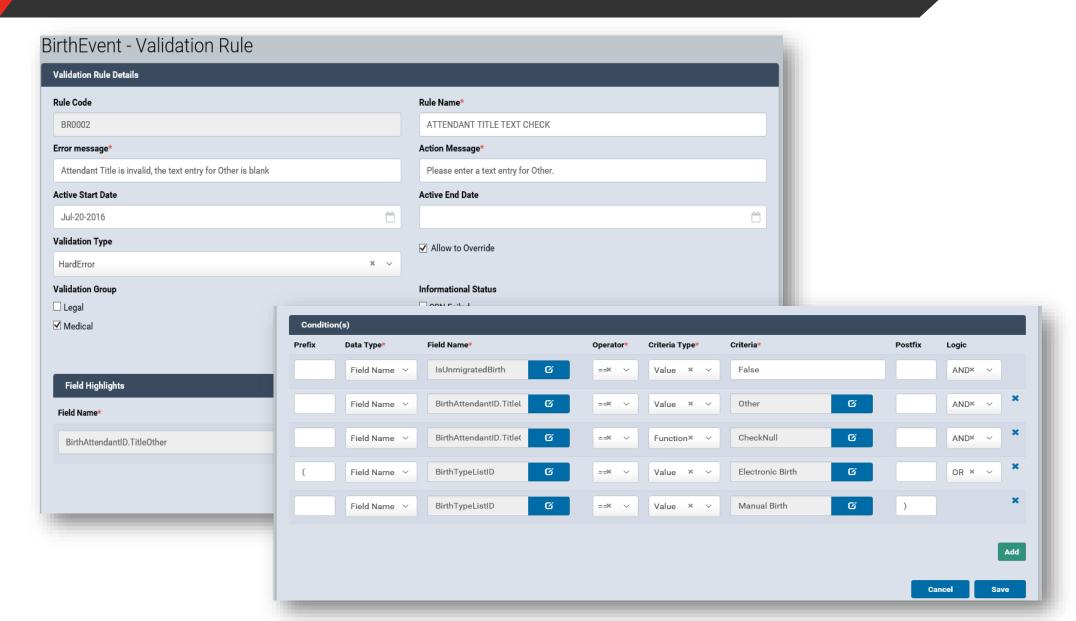
Highly Configurable



Configurable Items	By Business Admin	By IT Support Team	By GCOM Team
New User Set Up	✓	✓	✓
Forms	✓	✓	✓
Letters	✓	✓	✓
Certificates	✓	✓	✓
Screen Design:			
- Formatting	✓	✓	✓
- Adding new Screens	✓	✓	✓
Fields:			
- Deleting, Editing	✓	✓	✓
- Adding new	×	✓	✓
Validation Rules:			
- Adding, Deleting, Editing	✓	✓	✓
- Creating cross field edits			
Reports	✓	✓	✓
Queues:			
- Deleting, Editing	✓	✓	✓
- Adding New	×	✓	✓

Validation Rule Configuration





Solution Key Features





Advanced Security Features

Including access control, encryption, secure data transmission and non-repudiation mechanisms using electronic authentication devices



Non-Proprietary Platform

The source code is available to client. Developed using Microsoft Technologies.



Security Paper Management

Manage Security paper orders and distribution. Track real-time status of any Security Paper.



ADA Compliant



PCI Compliant

Responsive Design

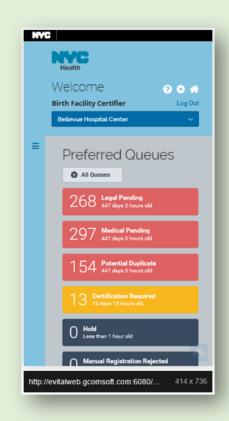


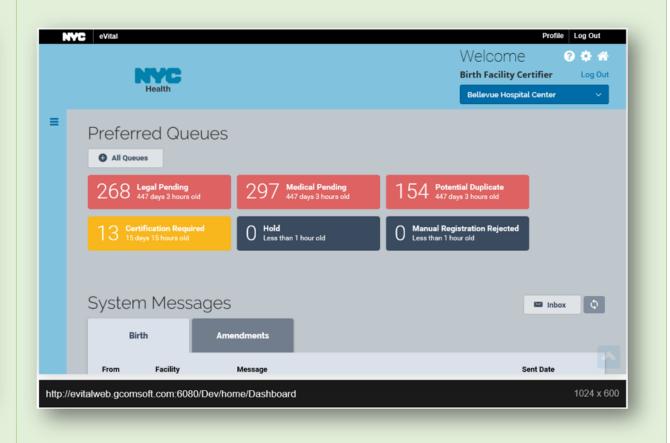
Android - Galaxy S3-7 (5.1")

iOS – iPhone 6/7 Plus (5.5")

Android – Galaxy Tab (7")

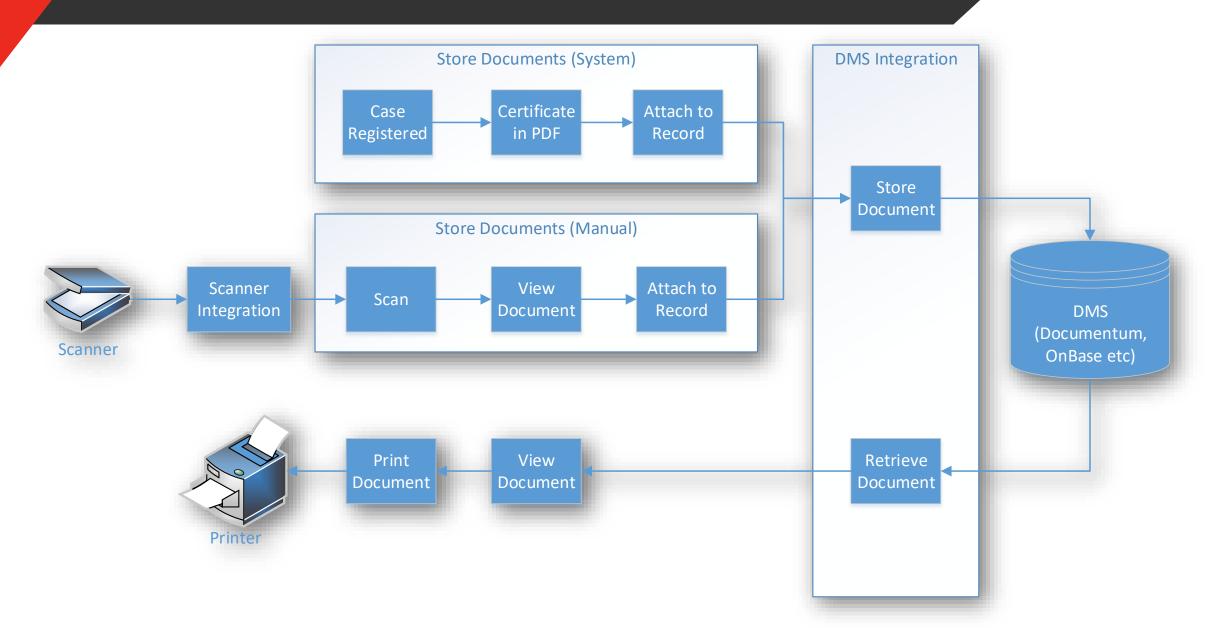






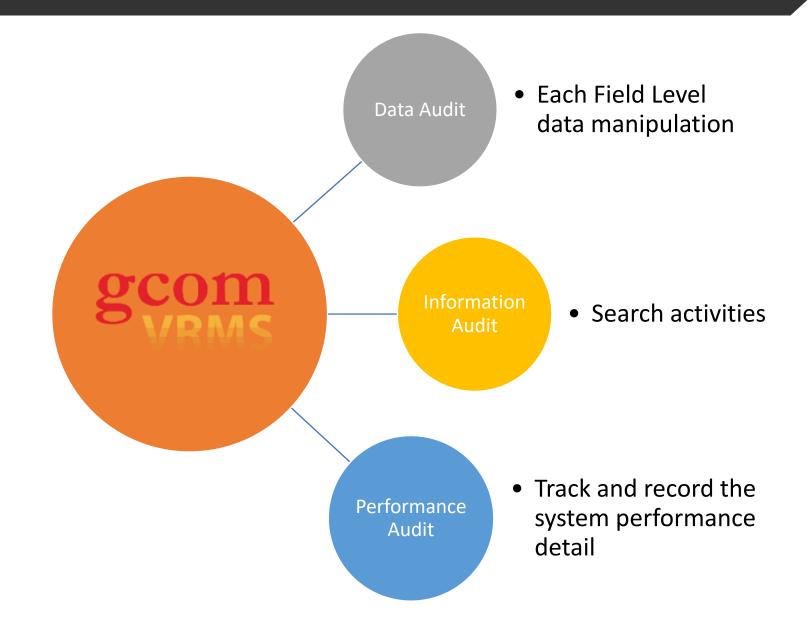
Document Management



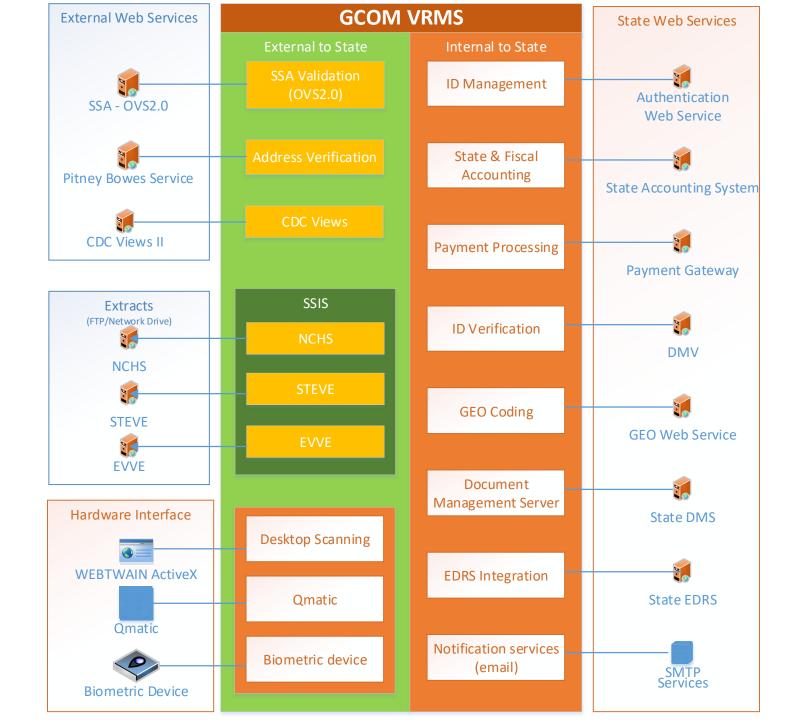


Audit Log





Integration VRMS



Hosting Options



Solution Area	On Premise	Managed Service	Cloud (SaaS)
Production Application			
VRMS Configuration		Customer	
VRMS Data		Manage	
VRMS Support Level 1-2			
VRMS Support Level 3	Customor		
Infrastructure	Customer		
Operating System	Manage		
Servers			
Storage			GCOM
Networking			Manage
Disaster Recovery		GCOM	iviariage
Intitial Setup		Manage	
Form Configuration		Widilage	
Validation Rule			
Workflow	GCOM		
Customization	Manage		
Database			
Integration			
Data Migration			

Reports



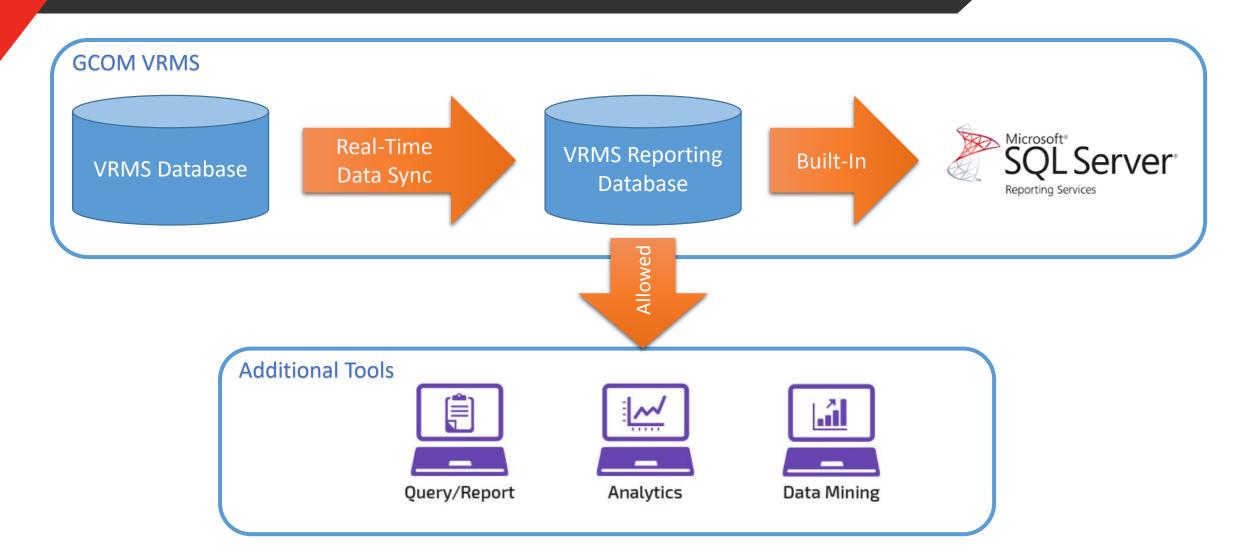
SSRS Reports Types

- ☐ Embedded Report:
 - ☐ Custom applications such as VRMS.
- Managed Report:
 - ☐ Detailed operational data.
 - ☐ Gathered from a variety of data sources.
 - ☐ Organized into a central repository.
 - ☐ Standard formatting.
- ☐ Ad-Hoc Report:
 - ☐ Report Builder
 - ☐ Users with limited technical skills.
 - ☐ Simple reports saved privately or shared.



Analytics/Reports





Successful Implementation:

NYC Dept. of Health & Mental Hygiene: eVital

Vital Records	NYC
Scope	
Live Birth	✓
Death	✓
Fetal Deaths	✓
ITOP	✓
Order Processing	✓
Amendments	✓
Kiosk	✓
Medical Examiners	✓
Size	
Vital Events Records	Approx. 19 Mil
Live Birth (Annual)	125,000
Death (Annual)	63,000
Fetal Deaths (Annual)	14,000
ITOP (Annual)	14,000
County coroner offices & ME	1
Medical Facility	100
Funeral Homes	1,200
Local Registrar	N/A
Current Users	18,000
Consumer Products	1.2 Mil

Consumer Products

