

## Welcome to Communify Greet with Power Platform return the workplace solution.

Communify Greet can be configured as a temperature gating add-on to the Power Platform return to the work solution.

The following instructions assume that you have both RTW and Communify set up and properly licensed.

Communify Greet is compatible with version 1.3 and higher of the Power Platform return to the workplace solution. Installation instructions can be found on the [Microsoft Docs](#) site.

For Communify, be sure you have a valid subscription and can log in to the administration portal successfully.



Reduce workplace friction. Get business back to work.

[www.communifyapp.com](http://www.communifyapp.com)

## Overview

There are three main steps to getting CommuniGreet working with Microsoft Return to the Workplace:

1. Installing the CommuniGreet Add-On for RTW
2. Setting up RTW to be linked to CommuniGreet
3. Linking CommuniGreet with RTW

## Requirements

1. CommuniGreet Administration Portal access with Tenant Administrator rights
2. Valid CommuniGreet license
3. Power Platform return to the workplace solution version 1.3 or higher

## Set Up RTW to be Linked to Communiify

### Grant Permissions

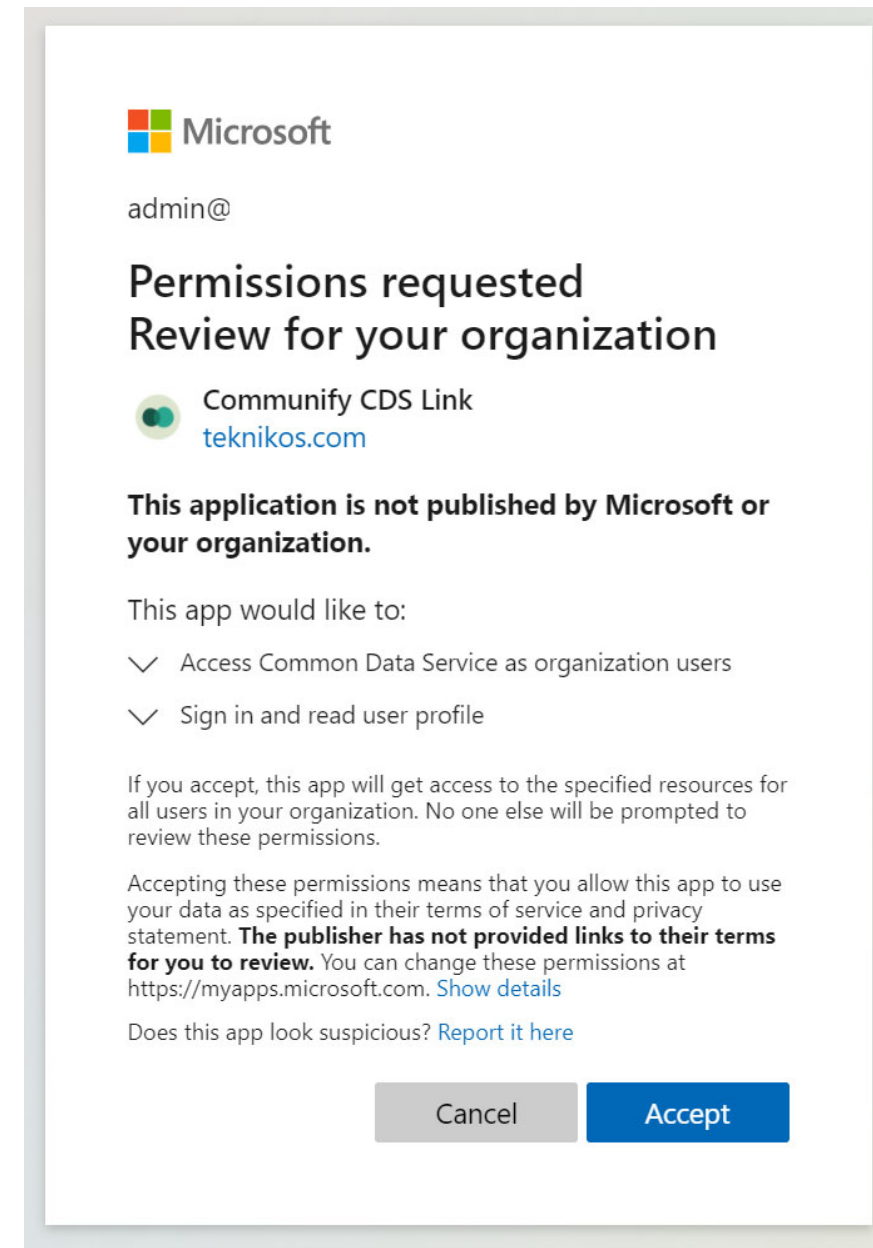
You need to grant permission to Communiify to read and write to your Microsoft Dataverse (Common Data Service), the underlying data interface to your RTW data. This is so we can look up and use facilities and employee attestations, and save temperature scan status to the attestation record.

To do this, have a global administrator visit this link and sign in:

[https://login.microsoftonline.com/common/adminconsent?client\\_id=6f328332-2486-4aa3-a263-b572a6125e58&redirect\\_uri=https://communiifyapp.com](https://login.microsoftonline.com/common/adminconsent?client_id=6f328332-2486-4aa3-a263-b572a6125e58&redirect_uri=https://communiifyapp.com)

You will be prompted to grant the Communiify CDS Link application to sign in to your organization and act as an organization user (which we will set up shortly).

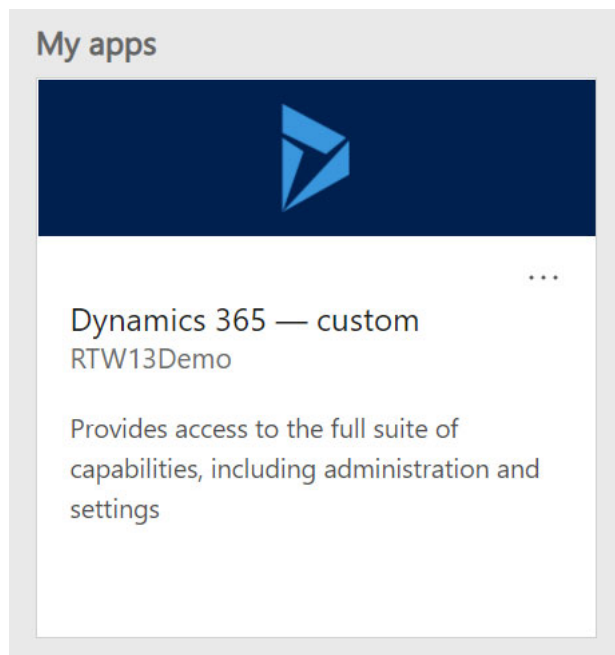
After pressing **Accept**, you will be taken to the Communiify website. Verify that the URL in your browser says "admin\_consent=True":



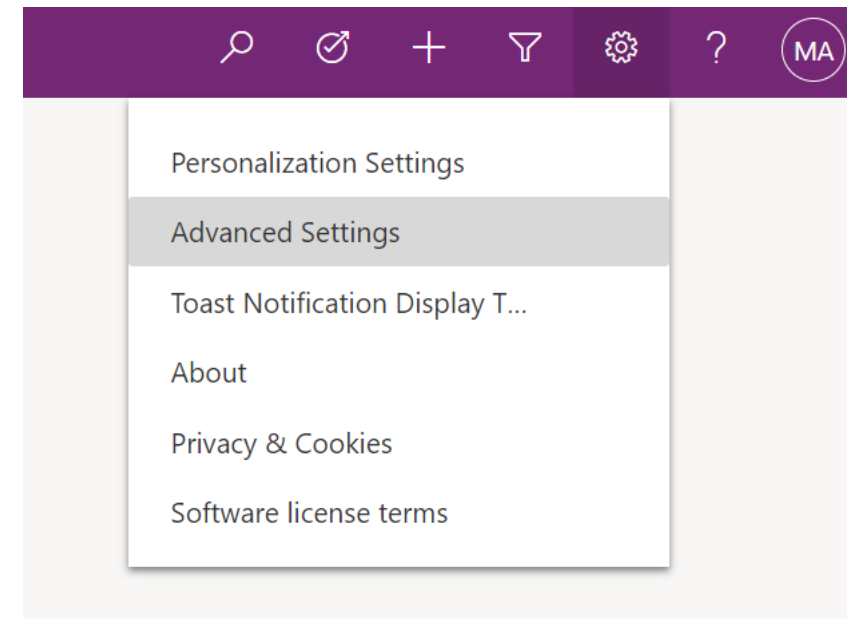
## Set up Dynamics 365 User

Now, we can set up the Dynamics 365 user Communify will use to access your RTW data. Log into Dynamics 365 as an administrator.

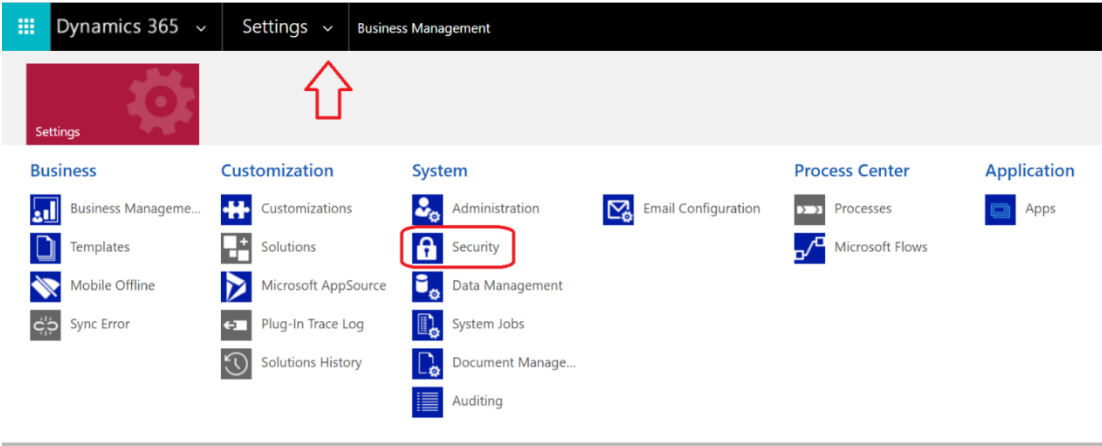
If you are unsure how to do this, try going to <https://home.dynamics.com/> and then selecting the tile that says **Dynamics 365**.



Access the **Settings** page for your Dynamics 365 installation by clicking the gear icon on the top right and selecting **Advanced Settings**.

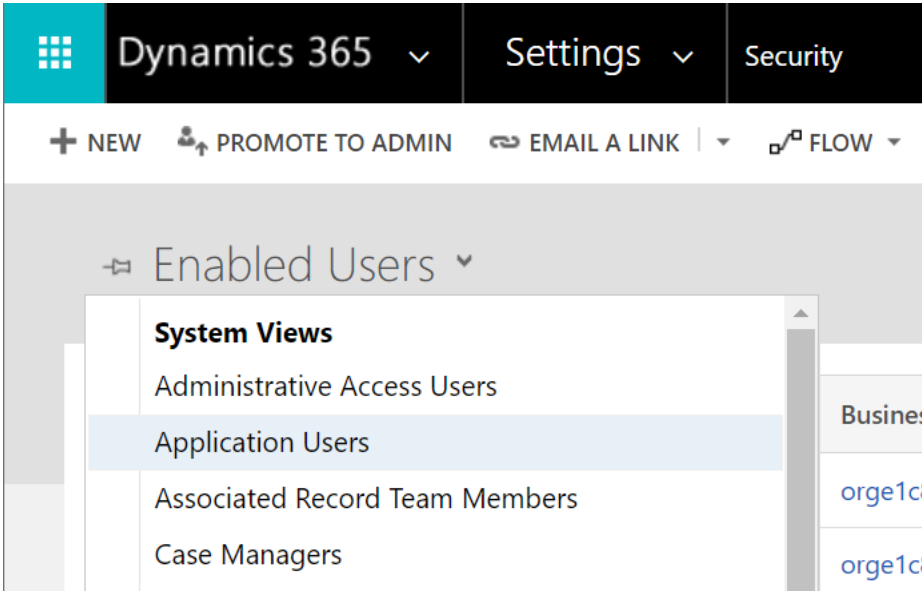


Click the down arrow next to **Settings** in the Dynamics 365 menu bar, then choose **Security**.



The Security settings page will load. Click **Users** in the top left.

Click the main heading to expand the dropdown list of user types you can work with, and choose **Application Users**.



Click **+ New** in the toolbar to display the New Application User form. Be sure the title says **User : Application User**.

If the title does not say **User : Application User**, click the title and choose **Application User** from the list.

Dynamics 365

Settings

Security New User

SAVE

SAVE & CLOSE

FLOW

FLOW

FORM EDITOR

USER : APPLICATION USER

User

Application User

User form – Business

The information provided in this form is viewable by the entire organization.

Fill out the form using Application ID **6f328332-2486-4aa3-a263-b572a6125e58** – this is the application you authorized earlier.

Account Information

User Name \*

communifycdslink@

Application ID \*

6f328332-2486-4aa3-a263-b572a6125e58

Application ID URI

Azure AD Object ID \*

User Information

Full Name \*

Communify CDS Link

Primary Email \*

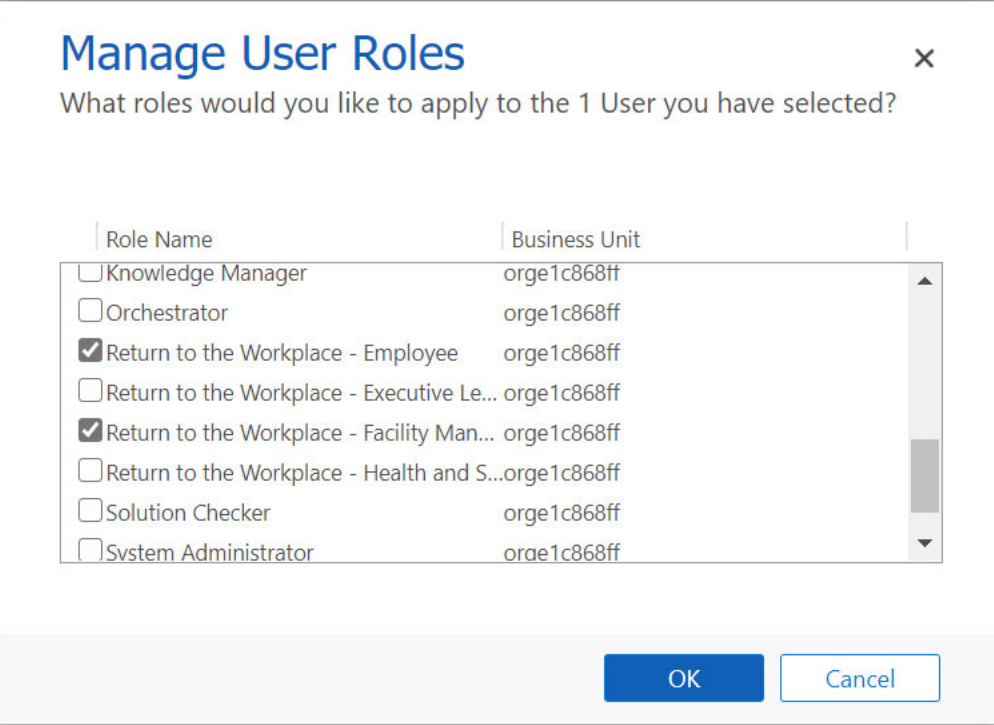
communifycdslink@

We recommend a descriptive full name like “Communify CDS Link” and a descriptive email address – note this address does not necessarily need to exist in your organization. Filling out the Primary Email will populate the User Name field automatically.

Save this new user by clicking **Save** (not Save & Close) in the toolbar. Note that the Application ID URI and Azure AD Object ID fields are locked but will populate automatically when you save.

Click **Manage Roles** in the toolbar and select **Return to the Workplace – Facility Manager** and **Return to the Workplace – Employee**. (Note the value for Business Unit will be different for you.) Click **OK** to save.

Don’t close out of Dynamics 365 just yet – there’s one more piece of information we need.



**Manage User Roles** ✕

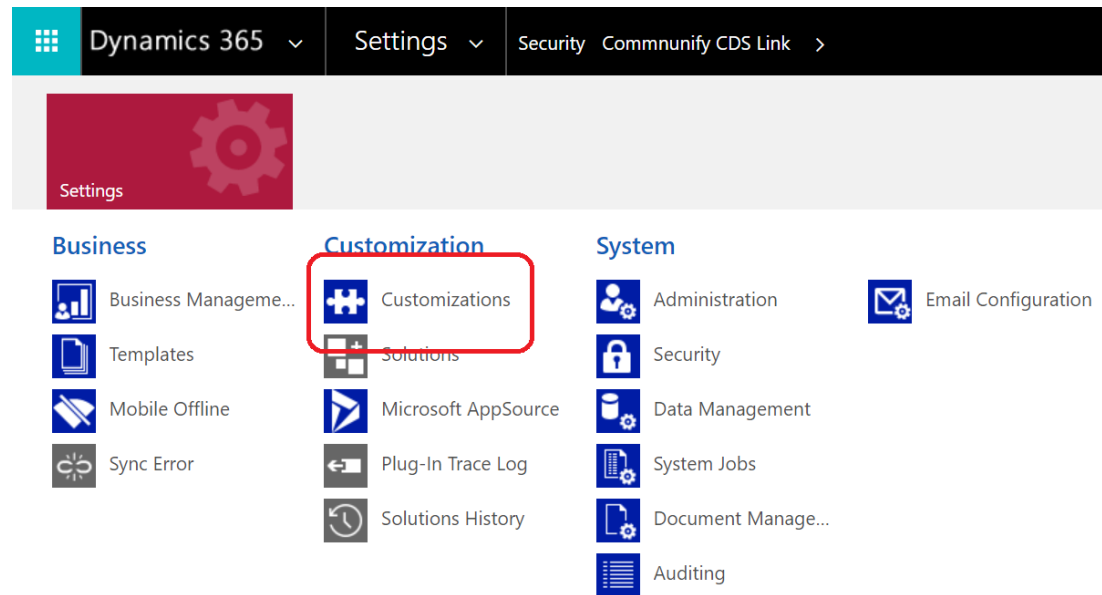
What roles would you like to apply to the 1 User you have selected?

Role Name	Business Unit
<input type="checkbox"/> Knowledge Manager	orge1c868ff
<input type="checkbox"/> Orchestrator	orge1c868ff
<input checked="" type="checkbox"/> Return to the Workplace - Employee	orge1c868ff
<input type="checkbox"/> Return to the Workplace - Executive Le...	orge1c868ff
<input checked="" type="checkbox"/> Return to the Workplace - Facility Man...	orge1c868ff
<input type="checkbox"/> Return to the Workplace - Health and S...	orge1c868ff
<input type="checkbox"/> Solution Checker	orge1c868ff
<input type="checkbox"/> System Administrator	orge1c868ff

**OK** **Cancel**

## Link Communify to RTW

Before we continue, Communify needs to know where to look for your RTW data. Click the down arrow next to Settings in the Dynamics 365 toolbar and choose Customizations.



Choose **Developer Resources** on the right and then copy and save the **Service Root URL** to paste into the Communify administration portal later.

Note: The beginning part of your URL and possibly the version number at the end will differ.

A screenshot of the Dynamics 365 Developer Resources page. The top navigation bar shows 'Dynamics 365', 'Settings', and 'Customizations'. Below this, the 'Developer Resources' section is visible. Under 'Getting Started', there are links for 'Developer Center', 'Developer Forums', 'SDK NuGet Packages', 'SDK Download', 'Sample Code', and 'Developer Overview'. The 'Connect your apps to this instance of Dynamics 365' section is highlighted. It contains the 'Instance Web API' description and a table with the 'Service Root URL' highlighted in red. Below this is a link to 'Download OData Metadata'. The 'Instance Reference Information' section follows, with fields for 'ID' and 'Unique Name'. Finally, the 'Connect your apps to the Dynamics 365 Discovery Service' section is shown, with the 'Discovery Web API' description and a table for the 'Endpoint Address' with a 'Download OData Metadata' link below it.

**Developer Resources**

**Getting Started**

[Developer Center](#) [Developer Forums](#) [SDK NuGet Packages](#)

[SDK Download](#) [Sample Code](#) [Developer Overview](#)

**Connect your apps to this instance of Dynamics 365**

**Instance Web API**  
HTTP REST API providing access to this instance of Dynamics 365. For more information see [Microsoft Dynamics 365 Web API](#).

Service Root URL	https://orge1c868ff.api.crm.dynamics.com/api/data/v9.1/
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[Download OData Metadata](#)

**Instance Reference Information**  
Use this information to uniquely identify this instance of Dynamics 365. You can use this to retrieve the current URL for this instance. For more information see [Azure extensions for Microsoft Dynamics 365](#).

ID	22cee902-1fa5-41de-b585-9c69d87e4984
Unique Name	93a470ee3ced40d1af8b8b96349283

**Connect your apps to the Dynamics 365 Discovery Service**

**Discovery Web API**  
HTTP REST API providing connection information for the set of Dynamics 365 instances to which the caller has access. For more information see [Discover the URL for your organization with Discovery Web API](#).

Endpoint Address	https://disco.crm.dynamics.com/api/discovery/v9.1/
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[Download OData Metadata](#)



Log into the [Communify administration portal](#).

On the lower left, click **Settings** to access your tenant's settings page. Scroll down to **Integrations** and click the **Connect Account** button next to Microsoft Power Platform: Return to Work.

In the flyout panel that appears on the right, click **Connect** and log in with your global administrator account. You will review the permissions you granted earlier. Click **Accept** and you will be taken back to the administration portal.

A screen will appear for you to enter the URL you saved above. Paste the URL in the field and click **Submit Changes**.

Communify is now connected to your RTW installation.

## Microsoft Power Platform: Return to Work

### Service Root URL

```
https://orge1c868ff.api.crm.dynamics.com/api/data/v'
```

Copy and paste the Service Root URL from your organization's Microsoft Dynamics Platform to complete integration.

# Communify Configuration Notes

## Link a Communify building to a RTW Facility

When you create a **Building** in Communify, be sure to select the corresponding RTW facility it corresponds to. This facility assignment will be used by the kiosks you assign to this building to verify that a user is at the correct building. Selecting a facility will automatically set the building name and address, although you are free to edit these values.

You can also edit this assignment on the Building details page.

BURLINGTN-5 WAY

← Back to Buildings List

Overview

Name

BURLINGTN-5 WAY

Campus

Campus 1

Notes

Write something about your building.

Return to Work Facility

BURLINGTN-5 WAY

BURLINGTN-5 WAY

BOULDER-1801

BRASILIA-PKS

BUCHAREST-CAMPUS (IULIU MANIU)

BURLINGTN-5 WAY

CAIRO-GREEK CAMPUS

CALGARY-9TH

CAPETOWN-ENGEN

CHARLESTON-1535

Address

5 Wayside Rd, Burlington, United States

Cancel

Save Changes

# Add Building

## Select a Campus

Campus 1

## Return to Work Facility (Optional)

BERKELEY 1919

Select a facility from Microsoft Power Platform: Return to Work administration portal.

## Building Name

BERKELEY 1919

## Address

1919 Shattuck Avenue, Suite 700, Berkeley, Unite

Kiosk Settings

On the **Kiosks** page, you will find a button that takes you to **Kiosk Settings**. Here you can set a passing temperature range for your kiosks, as well as set overrides per campus (e.g., if a certain campus has outdoor kiosks that may require a different range).

Toward the bottom of the **Kiosk Settings** page, you will find fields to enter custom pass and fail messaging to be shown on a kiosk following a temperature scan.

Temperature Screening

Temperature range will be set across your organization.

**Temperature Mode**

☒ Fahrenheit (°F) ☐ Celsius (°C)

**Set Passing Temperature Range**

Reset to Default Range

Minimum Temperature

97

Maximum Temperature

100.3

Cancel

Save Changes

Temperature Check Messaging

The following messaging is displayed to a guest after their temperature is scanned at the kiosk.

**Pass Messaging**

WELCOME

**Failure Messaging**

Your scan is complete. Please see your app for instructions.

[What is this?](#)

Cancel

Save Changes