

BORDONARO IT GmbH Co. KG

AGENDA

- I. The objective Our motivation: Your IT success
- II. The three Divisions- Our full-service-concept
 - Division I: Academy
 - Division II: Architecture
 - Division III: Operating
- III. Azure Stack Jumpstart Your comprehensive pre-deployment-workshop







THE OBJECTIVE

Our motivation: Your IT success

The goal of the Azure Stack Alliance is to provide companies with a holistic approach from the first moment of their journey to Azure Stack Hybrid Cloud Integration. From the comprehensive employee training over the individual system architecture to the implementation and the safe operation of the active system, we meet all the requirements of our customers in the competence network. Transform your IT with us and benefit from our unique full-service concept.

THE THREE DIVISIONS

Our full-service-concept



THE THREE DIVISIONS

Our full-service-concept



Division II: Architecture

Division III: Operating

Our academy Division deals with the training and education of your employees around the topic of Azure Stack for an optimal basis of competence during operation.

The architecture section covers the complete integration of Azure Stack in your company from inventory, system concept to technical implementation. With our operating division, we provide you with all-round carefree service and take care of all the operating-related issues of your active Azure Stack system.





DIVISION I: ACADEMY

Azure Stack expertise in your company

Our Azure Stack trainers provide targeted, in-depth training for your IT staff for an optimal knowledge base in your organization. All areas of the Azure Stack implementation are considered and covered.



DIVISION I: ACADEMY

Azure Stack expertise in your company



Introduction to Azure Stack



Installation of Azure Stack & ASDK



Planning Azure Stack



Commissioning and handling



Deployment of ressources



Operating



Maintenance and expansion



DIVISION II: ARCHITECTURE

Your individual Azure Stack solution



DIVISION II: ARCHITECTURE

Your individual Azure Stack solution

With our many years of Azure experience and the on-demand use of our Azure Stack experts, we will lead your project to success. We support you as a strong partner network both during the consulting phase as well as during the implementation phase. Book your service package according to your performance needs.

Your service package options are:

Azure Stack DII M

20 man-days / year+ monthly call (1 hr)

Azure Stack DII L

40 man-days / year+ monthly call (1 hr)

Azure Stack DII XL

60 man-days / year+ monthly call (1 hr)



DIVISION III: OPERATING

Your reliable all-round carefree service

We take care of the operation, maintenance and updating of your Azure Stack system. Your service package is tailored to your Azure Stack system configuration.

8x5

8x6

24x7

Service hours Mon-Fri 09:00 - 17:00
Proactive OC
Firmware & Patchmanagement
Security Analysis Report

Service hours Mon-Sat 09:00 - 17:00
Proactive OC
Firmware & Patchmanagement
Security Analysis Report

Service hours Mon-Sun 24 hours
Proactive OC
Firmware & Patchmanagement
Security Analysis Report



DIVISION III: SUPPORT

Your experienced Azure Stack support

Our experienced support team will help quickly and effectively in troubleshooting and are available for technical queries (optionally around the clock). Due to the "break-the-glass" principle, adjustments to the system are only possible in close cooperation with Microsoft. Your support package is tailored to your Azure Stack system configuration.

8x5

8x6

24x7

* Service hours Mon-Fri 09:00 - 17:00
Support services
Mail and telephone support
configuration management

* Service hours Mon-Sat 09:00 - 17:00
Support services
Mail and telephone support
configuration management

* Service hours Mon-Sun 24 hours Support services Mail and telephone support configuration management





AZURE STACK JUMPSTART

Your comprehensive pre-deployment-workshop

In the on-site "Azure Stack Jumpstart" one-day-workshop, we will work with you to discuss all the issues required to successfully integrate Azure Stack into your data center. The workshop offer also contains 3 follow-up calls for an optimal preparation.

The daily workshop covers the following areas / topics:

- ✓ Network / IP-Ranges
- ✓ Naming: FQDN / DNS
- ✓ Certificates
- ✓ Firewalling / Connection
- ✓ Sizing
- ✓ Azure AD (Connected / Disconnected)
- ✓ Next Steps
- ✓ Monitoring
- ✓ Services (laaS, PaaS)
- ✓ Backup and Recovery





Azure Stack Alliance

Welcome digital future!



www.bordonaro-it.de | +49 (0) 6232 499 110