



Data Protection in The Cloud

AvePoint's Cloud Backup for Office 365

Microsoft
Partner



Gold Application Development
Gold Cloud Platform
Gold Cloud Productivity
Gold Collaboration and Content

Accessible content is available upon request.

About AvePoint

Migrate. Manage. Protect.



AvePoint is headquartered and maintains its principal operational center in Jersey City, NJ, with approximately 1,600 employees located in wholly owned operational centers on six continents.

From Tahoe
to Today

Inc. Magazine
Hire Power
Award

Ernst & Young
Entrepreneur
of the Year

Windows IT Pro
Best SharePoint
Product

Deloitte
Technology
Fast 500

15K Customers 6M Cloud Users 88 Countries 7 Continents



Microsoft
Partner



2017 Partner of the Year Winner
Public Sector: Microsoft CityNext Award
2016 Partner of the Year Winner
Technology for Good Citizenship Award
2015 Partner of the Year Winner
Collaboration and Content
2014 Partner of the Year Winner
Public Sector: Public Safety and National Security



Global Cloud Footprint

12 Global Cloud Instances

Hyper Scale: Regional Redundancy; Cloud Service Resiliency; Data Residency Availability Geo Replication

99.5% Availability | 24/7 Support

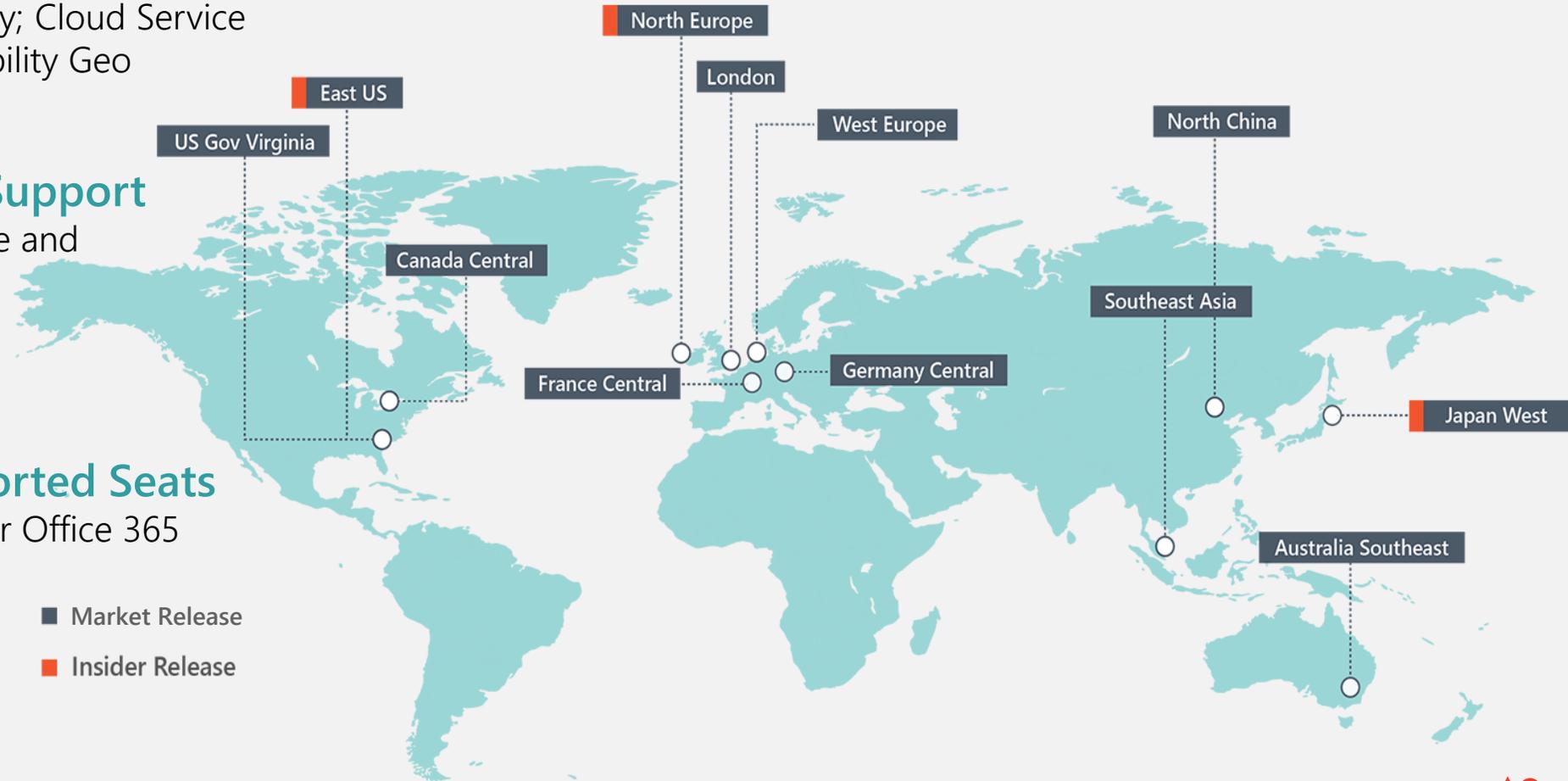
Uptime backed by Microsoft Azure and World-Class Support

6 Million Office 365 Supported Seats

Providing Operational Efficiency for Office 365

Managing 20PB+

Customer Data Worldwide



AvePoint Cloud Backup



Unlimited, automated backup for your Microsoft Cloud assets

Automatic backups, up to 4X per day, for Dynamics 365, Office 365 - SharePoint Online, OneDrive for Business, Exchange Online, Project Online, and Groups. Unlimited options give you flexibility to protect content as your organizational needs dictate.



Granular restore, in or out of place

Search for and filter content for restore based on properties—including content type, owner, date created, file size, parent list name, parent folder name, email subject, date sent, and more. Restore granular content in place or out of place – even to your file system or export as a PST!



Visibility and control over protected content

Simple dashboard display gives immediate insight into what services are covered – and where you may be exposed. Whether you bring your own storage – or use AvePoint's Azure storage – you retain full control over your protected content!



Automated backup across Office 365 workloads

The screenshot displays the AvePoint Cloud Backup interface. The top navigation bar includes the AvePoint logo, a menu icon, and user information (admin). The left sidebar contains navigation options: Home, Office 365 Backup (with sub-options: Restore, Data Subject Access Requests, Job Monitor, Reporting, Settings), and Dynamics 365 Backup.

The main content area features three overview cards:

- Office 365 Groups:** Status is 'Protected' (green shield with checkmark). Next backup: Apr 15, 2019 2:33 PM.
- Teams:** Status is 'Protected' (green shield with checkmark). Next backup: Apr 15, 2019 4:17 PM.
- Project Online:** Status is 'Not Protected' (grey shield with X). Message: This object has no backup now.

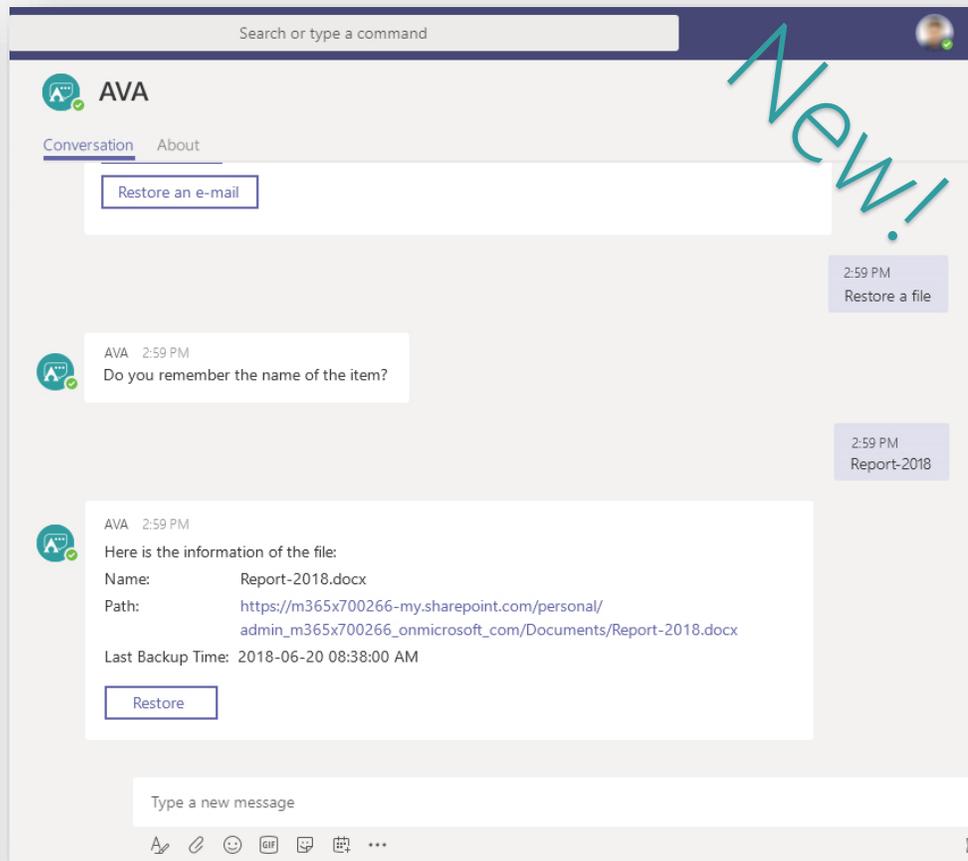
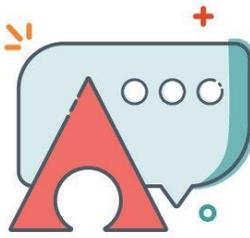
The Teams card is expanded to show detailed backup information:

- Teams** (with Teams icon)
- PROTECTED** (with green shield icon)
- Last Successful Backup: Apr 15, 2019 10:49 AM
- Backup Details (selected) | Restore Details
- Job Summary:** A donut chart shows the results of the backup job:
 - Total: 78
 - Successful: 56 (green)
 - Skipped: 22 (grey)
 - Failed: 0 (red)
- Next backup will be on **Apr 15, 2019 4:17 PM**

A vertical timeline on the left of the Teams details view shows a sequence of 'Finished' backup jobs with timestamps: Apr 15, 2019 10:49 AM, Apr 15, 2019 5:00 AM, Apr 14, 2019 11:06 PM, and another 'Finished' entry.



AVA: AvePoint's Virtual Assistant



Give users a place to look for lost content:

- Filenames that can't be found
- Documents modified recently
- Broken URLs to documents and files
- Lost e-mails that can't be searched in Exchange / Outlook

Highlight quick-wins to limit support calls:

- Identify version history, first and second level recycle bins, soft-deleted content
- Identify recent data in AvePoint's backup data sets
- Fully security-trimmed to each user



Delegated controls to empower users

Work with security teams

- One backup SLA, but many ways to restore
- Divide by country, department, title, division, etc.

Identify service administrators

- Give Exchange teams access to e-mail
- Give SharePoint teams access to Groups / Teams

Delegate help-desk calls

- OneDrive and Mailbox request can go to lower-level help-desk administrators

Create Security Group ⓘ

Name: *

Security - Switzerland

Description:

Dedicated users for our Swiss branch - help desk users

Invite Users:

John@AvePoint ×

Example: name@example.com;name2@example.com

Grant Permissions:

Service	Permission Scope	Action
<input type="checkbox"/> Service		
<input checked="" type="checkbox"/> Exchange Online	Default Mailbox Container;app;custom	Select Scope
<input checked="" type="checkbox"/> OneDrive for Business	Default OneDrive for Business Container;app;custom	
<input type="checkbox"/> SharePoint Online		
<input type="checkbox"/> Office 365 Groups		
<input type="checkbox"/> Teams		

Save Cancel



Your benefits



Comprehensive Protection

Backup your Office 365 & Dynamics 365 content from a single service. No need to rely on multiple backup vendors, or locate data across multiple cloud services for restore.

Backup Data Ownership

Store backup data with the storage provider of your choice – including AvePoint! Bring your own storage, or take advantage of AvePoint's unlimited offering to avoid storage limitations

SLAs on Your Own Terms

Quick, on-demand recovery ensures you have access to data when you need it most. Backup up to 4X per day helps you meet aggressive RPOs. Restore offline even if the cloud service is down or corrupt!



Your benefits



In or out of place granular restores.

Restore documents, emails, tasks, lists, and SharePoint information in or out of place.

Restore one or more documents, libraries, lists, sites, Teams or Mailboxes at once with ease.

Choose your own retention up to unlimited.

Choose up to a two year retention or retain all your data for the length of your license.

Comprehensive support for Office 365 information.

Backup Teams Chats, Documents, SharePoint Lists, List Items, Metadata, Settings, SPO Workflow information and more!



Not just capturing and storing documents...



We aren't a mailbox backup company with aspirations for more.

AvePoint has been providing migration, security and governance solutions for SharePoint and Office 365 since their inception.

We understand the importance of security and data structures in Office 365!

We utilize a combination of APIs to capture all the data that's critical to Office 365 information.

We do this in ways that are optimized for Microsoft Best Practices and throttling avoidance



AvePoint Cloud's Return on Investment

Legacy Backup

- Cost of compute / VMs
- Cost of network traffic
- Cost of storage
- Cost of maintenance / up-time
- Customer-owned security
- Cost of software license

Cloud-to-Cloud Backup

- Dynamic resource availability
- Azure datacenter networks
- Unlimited Storage
- Automated patching and updates
- ISO 27001:2013 certified
- *Fixed subscription pricing*



Don't just take our word for it...



Check out the evidence for yourself!

"We wanted the ability to back up files to multiple cloud platforms, and AvePoint was the only one who had the capability to do that."

Kevin Tsuei
Technology Practice Director



"[AOS] ensures there is no potential to lose any of our SharePoint Online data in the future."

James Dickinson
Chief Information Officer

"[AvePoint Online Services] gives us assurance that if documents go missing or we run into problems within our Office 365 environment, we have a full backup available in the cloud along with granular content restoration abilities to minimise business disruption."

John Baddiley
Senior Business Manager



<https://www.avepoint.com/resources/customer-review/>

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Chapter 1: Data Loss in North America

It's no secret we are living in a rapidly expanding dataverse, where information is usually accessed on laptops instead of in libraries. Globally, more than 16 zettabytes of data was generated in 2016 alone, which equates to more than 17 billion gigabytes (Reinsel, Gantz, & Rydning, April 2017). That number continues to grow exponentially with the rise of connected devices and expanding internet of things (IoT) technologies.

As we grapple with how to productively use such vast amounts of data, we also struggle to understand how to best store and protect all that information. With more than 60 million companies actively using Office 365, some customers are left wondering how best to approach backup as part of their content and data management strategy.

Nowadays, most businesses have some method to backup information. Globally, data protection vendors are popular: 57% of businesses use two or more data protection vendors (Dell EMC, 2016). These vendors help customers store, protect, manage and retrieve misplaced data.

Free eBook

Office 365 Backup Handbook

- Common ways companies lose data, and how to protect against them
- Secure data management and backup techniques
- Office 365 native backup and restore capabilities and how to extend them

Free Download >

<https://www.avepoint.com/unlimited-cloud-backup-ebook/>

Also, watch our webinar...

[\(or read our blog post\)](#)



Debunking Myths: Native Office 365 Backup Coverage and Gaps

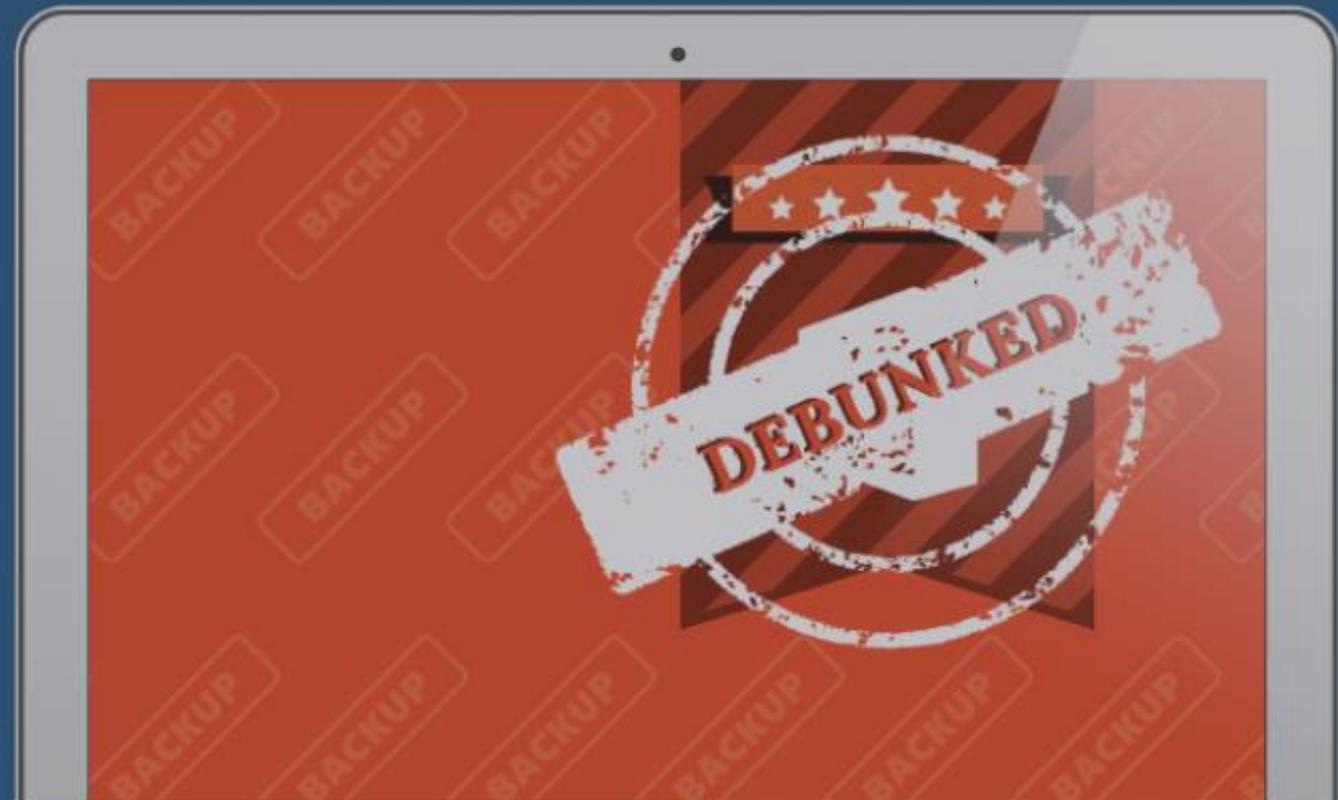
Set and execute a backup strategy that meets your organizational goals using a mixture of native controls and third party backups.



This webinar has already aired. You may watch an on-demand recording by registering below.

Duration: 1 Hour

[Watch on-demand →](#)





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