# AKAMAI SOLUTIONS Download Delivery



## Quality & Performance Drive User Engagement

DOWNLOAD SPEED Download failure rates can be as high as 50% for large files

UPDATE TIME 40% abandon when software takes too long to update

## Akamai Media Delivery Products

Adaptive Media Delivery	Download Delivery	Object Delivery
Delivery of Pre-segmented HTTP based streaming media including video and music	Delivery of large files and other downloads including <b>online games and software</b>	Delivery of static embedded objects including <b>mobile downloads, social, images, etc.</b>

#### Use Case Specific Features

Designed to deliver high performance, security, usability and transparency, APIs

## AKAMAI INTELLIGENT PLATFORM<sup>TM</sup> Reliability, Capacity and Scale



### DOWNLOAD DELIVERY

FLV/MP4 (Large progressively downloaded videos)

>100MB Files (Software, Games, Patches, Firmware, etc.)

### WHY DOWNLOAD DELIVERY?

35% origin offload improvement

25% throughput performance improvement

66% reduction in cloud egress costs

- Improved total cost of ownership
- Enhanced ease of use, reporting & insight



## **Download Delivery Features**

RELIABILITY & SCALE	<ul> <li>Akamai Intelligent Platform</li> <li>100% Availability SLA</li> <li>Site Failover</li> </ul>
PERFORMANCE	<ul> <li>Advanced Cache Control</li> <li>Tiered Distribution</li> <li>QUIC Support</li> <li>HTTP/2</li> <li>IPV6</li> </ul>
SECURITY	<ul> <li>TLS: Shared Cert</li> <li>Standard TLS</li> <li>Access Control</li> <li>Token Authentication</li> </ul>
UI & SELF SERVICEABILITY	<ul> <li>Property Manager</li> <li>Log Delivery</li> <li>Media Reports</li> </ul>
APIs & "OTHER"	<ul> <li>Open APIs</li> <li>Beta Channel</li> <li>Rate Limiting</li> <li>Jump Point Navigation</li> <li>Cloud Interconnects</li> <li>3rd Party Origin Support</li> <li>Cloud Authentication</li> </ul>
ADD ONS	<ul> <li>Foreground Download</li> <li>TLS: Custom Cert</li> <li>Edge IP Binding</li> <li>Content Targeting</li> <li>Protocol Downgrade</li> <li>China CDN</li> </ul>

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# **PERFORMANCE & SCALE**



#### A GLOBAL PLATFORM

240,000+ servers 1,700+ networks 3,600 locations 650+ cities 130+ countries 100+ million clients

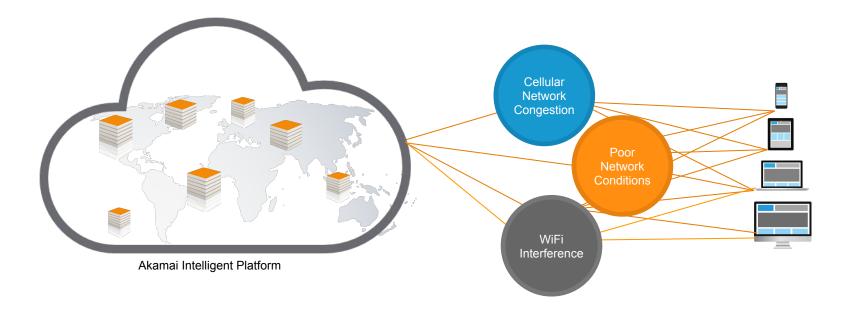
#### **TRUSTED BY THE WORLD'S LEADING BRANDS**

All top 20 global eCommerce Over 150 leading world banks All top 30 media & entertainment companies All branches of the U.S. military All top 10 automotive companies

#### **ACCELERATING DAILY TRAFFIC OF**

40+ million hits per second 2+ trillion deliveries per day 40+ terabits per second

# Akamai Today



## **Native Platform QUIC Support**

Enhances the performance of media delivered over the internet to deliver great online experiences

Higher Throughput | Faster Download Times | Longer Engagement

## **Foreground Download**

Applies advanced caching and prefetching to reduce turnaround times and improve origin offload

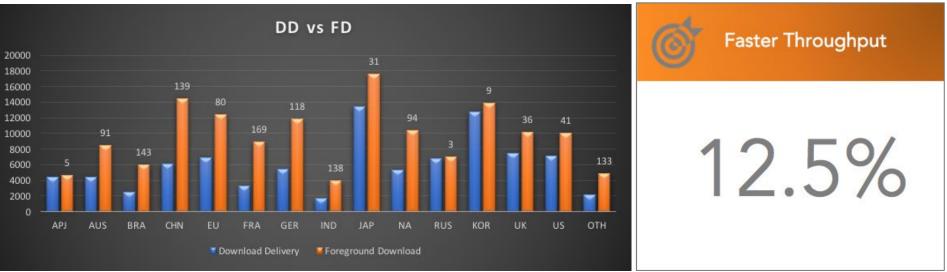


## Performance Improvements: Results

### **Foreground Download**

~25% throughput improvement in US

### QUIC vs. TCP



# SECURITY







#### **COST EFFICIENT**

Included feature and traffic rates remain the same



### PERFORMANCE AT SCALE

Delivers HTTPS traffic with the same offload, throughput and latency performance Akamai customers expect

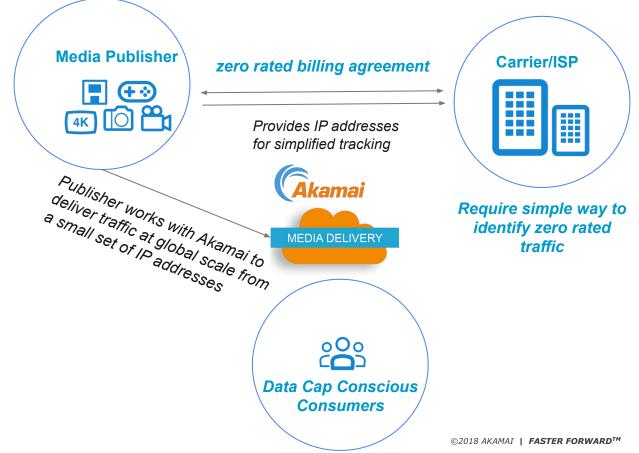
### FLEXIBILITY

Provides large scale HTTPS delivery with custom domain support (DV SNI Cert)





## The Need for Edge IP Binding



# **APIs & "OTHER"**



## **Public Cloud Authentication**

Customers are currently using their origins to proxy the requests to the cloud providers to be able to compute the request signature and send the authorization headers to the cloud providers. However, during peak traffic or flash traffic days, the origins can get saturated with the requests.

origin Characteristics				
Origin Location	Drigin Location Unknown		Origin Characteristics	
Authentication Method	Google Cloud Platform (GCP)	Origin Location	Unknown	
Google Access ID	GOOGXXXXXXXXXXX	Authentication Method	Akamai Origin Authentication	
Google Shared Secret Key	*****	interesting classes	Google Cloud Platform (GCP)	
			Amazon AWSv4 Signature	

#### With the Cloud Authentication solution,

- Requests are routed from Akamai directly to the cloud providers instead of proxying through the origin.
- Customers can configure signature auth for these cloud providers.
- Akamai can sign the requests and tunnel directly to the following cloud providers,
  - Google Cloud Platform
  - Amazon AWS (v4 signature)

# **UI & SELF SERVICEABILITY**



## Performance Optimizations For Gaming or Software

#### Property Manager

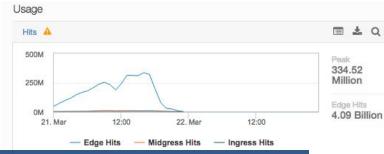
- Improved ease of use
- Manage and configure Akamai products
- Self service product configuration



**Example**: Online Game Distributor Provider Y needs to deliver a large content catalog to a European customer base...

Behaviors		Add Behavior
Origin Characteristics		
	een enabled for your property in order to apply defau ole Tiered Distribution by using the Tiered Distribution	
Origin Location	Europe	~
Content Characteristics		
Content Size	Greater than 100 MB	~
Popularity Distribution	Popular	~
Catalog Size	Large	~
Content Type	Game	*
Optimize for Foreground Download	No	
Client Characteristics		
Client Location	Germany	~
Content Type	Game	~
Optimize for Foreground Download	Yes	

## Media Reports



- Edge Uniques

Peak

174.34 TB

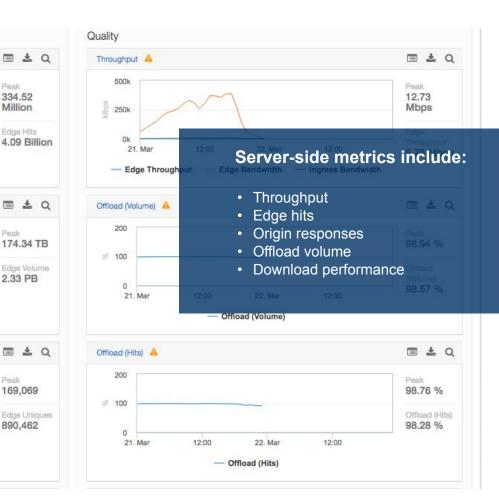
2.33 PB

Peak

169.069

890,462

- Near real-time insights (Q2) into delivery, download and first-mile performance.
- Customizable reports for views into metrics and dimensions that matter to you. Easily view, analyze and manage this data in other applications via Akamai's robust APIs. - Edge Volume — Midgress Volume — Ingress Volume
- · An intuitive user interface with summary and detailed views into dashboards. Capabilities include advanced filtering code, easy download options, and email delivery.





## **Download Delivery Roadmap**

**QUIC Enablement** – Global rollout of QUIC protocol enhances the performance of media delivered over the Internet and create more engaging experiences for online audiences.

**Cloud Interconnect** – Customer access to direct network interconnections between Akamai and major cloud providers such as Amazon, Google and Microsoft.

Geo Pricing – Adds support for "served from" geographic pricing models.

**Edge IP Binding Self Serviceability** – Enhances onboarding and serviceability experience for customers using the existing feature to deliver zero-rated traffic.