

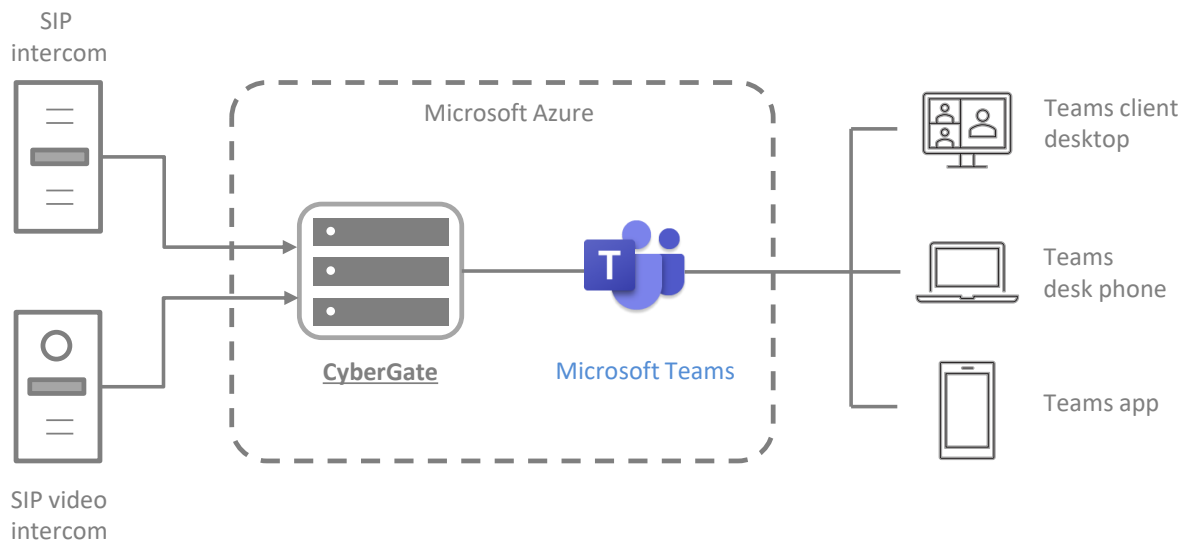
Product description: CyberGate SIP to Teams

CyberGate

Microsoft Teams is the hub for teamwork in Office 365. Teams enables instant messaging, audio and video calling, rich online meetings, mobile experiences, and extensive web conferencing capabilities. In addition, Teams provides file and data collaboration and extensibility features, and integrates with Microsoft 365 and other Microsoft and partner apps. According to Microsoft, Teams reached 145 million Daily Active Users in April 2021 (*1).

As Enterprises migrate their traditional telephony service from a local IP-PBX or Cloud Telephony platform to Microsoft Teams, they need a solution for the existing SIP (video) door intercom to communicate with Teams.

Via **CyberGate** you can connect your SIP video door intercom to Microsoft Teams. Teams users can answer incoming calls from the (video) door station – **with 2-way audio and live video** – on their Teams desktop client, Teams compatible desk phone and Teams Smartphone app and open the door for visitors.



Compatibility list



(*1) source: [Microsoft on Twitter](#), Apr 27th 2021

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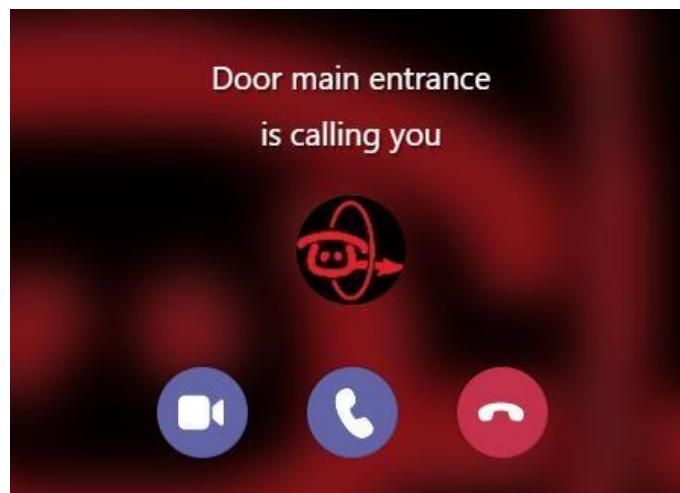
Call a Group of Teams users simultaneously

- The **multi-ring** feature in **CyberGate** enables a Teams administrator to configure a group of users who will be notified simultaneously if someone rings the video door station. The 1st responder will be connected with 2-way audio and live video to the visitor.

Configurable Display Name

- **Display Name** identifies the calling party and is presented to the Teams user who receives an incoming call. For intercoms calls via **CyberGate** the Display Name is now configurable (rather than the static default: 'intercom').

For installations with multiple intercoms, potentially deployed across more than one site, changing the Display Name to e.g. "front door", "gate north" or "main entrance" makes it so much easier to identify the entrance where your visitor is located.



CyberGate feature overview:





- **Two-way audio and live video** from your video door station to a Teams desktop client, Teams compatible desk phone, and Teams app on your Smartphone.
- Remotely open a door or gate using the Teams Dialpad.
- Call individual Teams users or configure group names to call multiple users simultaneously.
- Edit the Display Name per intercom device that identifies where your visitor is located.
- Disable Forwarding prevents that an intercom call ends up in Voicemail.

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Robin SIP video door intercoms compatible with CyberGate

For customers who already have a Robin SIP audio- or video intercom installed, and (planning) to migrate from a local- or cloud based VoIP telephony platform to Microsoft Teams, all you need is a **CyberGate** subscription so that your Teams users can receive intercom calls.

The following Robin SIP intercom products are compatible with CyberGate:

<p style="text-align: center;">ProLine SIP</p> 	<p style="text-align: center;">ProLine SV SIP</p> 
<p style="text-align: center;">(C03065, C03066, C03067, C03060)</p>	<p style="text-align: center;">(C03050, C03052, C03054, C03058)</p>
<p style="text-align: center;">ProLine Compact</p> 	<p style="text-align: center;">SmartView SIP / Compact SIP</p> 
<p style="text-align: center;">(C04050, C04051)</p>	<p style="text-align: center;">(C01060, C02050)</p>

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Robin ProLine & SmartView video intercom for Teams

For customers who do not have a Robin SIP audio- or video intercom, and (planning) to migrate to Microsoft Teams, the new [ProLine for Teams](#) series of video intercoms is available at a discounted price level.

The ProLine for Teams series do not support SIP registration to a local- or cloud based VoIP telephony platform. This product line only works in combination with a CyberGate subscription.

Robin distributors and resellers can offer the 'ProLine for Teams' video Intercom hardware. The End User - owner of the Teams Tenant – is the one to purchase & activate the CyberGate subscription via Microsoft AppSource or Microsoft Marketplace.

ProLine Video for Teams	ProLine Compact for Teams
(C05000, C05002, C05004, C05008)	(C05025, C05026, C05027) (surface mount only)
SmartView for Teams	
(C05050)	

Product description: CyberGate SIP to Teams

Where to buy

- CyberGate is SaaS application that runs in Azure.
- Subscriptions can be purchased & activated online via [Microsoft Azure Marketplace](#) or [Microsoft AppSource](#) and come with a one month Free Trial period.
- For each Teams Tenant ID, one subscription is required with 1 “user” per intercom device.



Remarks

- ➔ If you are a Microsoft CSP Direct Billing Partner, or a Microsoft CSP Indirect Reseller, please contact us at info@cybertwice.com to register your company as CSP for CyberGate.
- ➔ During the purchase & activation process, you will be redirected to the CyberGate Management Portal to configure and activate the CyberGate subscription.
- ➔ CyberGate does not work towards Teams Call Queues.
- ➔ Multi-ring can be configured via the CyberGate Management Portal.

CyberTwice B.V. is a software development company focused on Cloud Based applications around Microsoft Teams. Services include CyberGate that enable a SIP video door station to communicate to Teams with live 2-way audio & video, and ATTEST, the 100% Azure based (Teams) Recording solution for Compliance & Collaboration in the Financial Services, Public Safety and Energy/Utility sector.

Robin Telecom Development is a manufacturer of video door stations. Robin intercoms work with Apple HomeKit, Microsoft Teams (via CyberGate), or VoIP/SIP.

CyberTwice and Robin Telecom Development are located at Hazenkoog 25, 1822 BS, Alkmaar, The Netherlands, T: +31 72 534 6426

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