

How it works:

- 1. The user signs up to the platform which uses Ondato solutions.
- 2. The user performs identity verification.
- 3. The customer's identity is confirmed.
- 4. Ondato compliance specialists re-check the user.
- 5. The customer is directed to choose a service or plan.
- 6. The Ondato customer submits the document for signing.
- 7. The document is ready and is submitted to the client for the review
- 8. The customer proceeds to sign and enters the phone number.
- 9. The phone receives an SMS with a six-digit PIN code, which user enters in the requested field.
- 10. After entering a PIN code, the document is signed.
- 11. The data of the whole process is encrypted and transmitted to the Ondato customer via the technical interface and securely placed on the Ondato portal.

Transmitted data:

- Signed PDF document
- Phone number
- Session start & end date/time
- Personal code
- PIN code
- ⊙ Code input date/time

How data is managed:

- Ondato manages customers data and delivers it to the client.
- ⊙ The client is the sole owner of the collected customers data.
- The processes we provide are entirely transparent and adhere to the latest compliance regulations.

Ondato provides a complete compliance management suite in regard to know your customer procedure. Starting from both photo and live video identity verification, data monitoring, screening, due-diligence, risk scoring and case management all in one place.

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