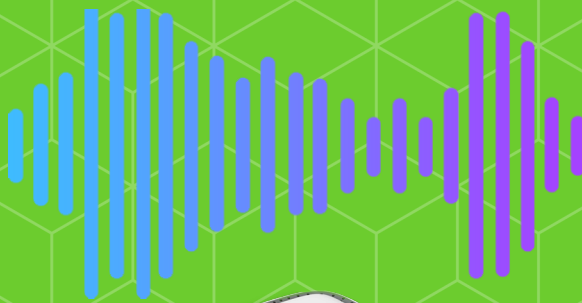




What Can Monica Do?



VOICE COMMAND GUIDE

Voice Command Guide

Introduction

Monica is your digital healthcare companion, built into MiiCube. She was named and designed by older people to ease loneliness and be a helpful, entertaining MiiCare presence at home. This short guide explains how to talk to Monica, tells you how she behaves, and explains what to expect from your MiiCube system.

Voice Commands

To wake Monica and begin a voice command, swiftly press and release the MiiCube's top button. The lights will turn light blue, and a bell will sound. You will have five seconds to speak your voice command after the the bell rings. Monica responds to the following commands:

"What can you do?" or "Can you ____?" etc.

If you ask Monica what she can do, she will list the commands here, and any we might add in the future. This guide has more details below.

"Hello Monica! How are you?" or "Good morning!" etc.

If you greet Monica or say hello, she will respond to you politely.

"What time is it?" or "What is the time?" etc.

If you ask Monica for the time, she will read out the time, and AM or PM

"Can you speak louder" or "Lower the volume" etc.

If you ask Monica to increase or decrease the volume, she will raise or lower the volume of MiiCube and speak at the new level for you to hear.

"How is the weather today?" or "What's the weather?" etc.

Monica will describe the temperature and other weather conditions of the location provided when your MiiCube was ordered. To update your location, please contact MiiCare.

"Tell me a news story" or "What's on the news?" etc.

If asked for the news, Monica will read out a recent BBC World Service story.

"Play 60s' songs" or "Turn on the radio" or "I want to listen to Queen" etc.

If you ask Monica for music and don't name anything, or she doesn't have something, she will tune to her favorite hits from across the decades.

If you would like new music or certain radio channels, please contact MiiCare at support@miicare.co.uk.

Voice Command Guide

The standard radio stations include the following:

BBC 1-6	BBC World Service News	Decade hits (30s-80s)
Classical	Frank Sinatra	Elvis Presley
The Beatles	Queen	Memory/Dementia
Tamil		

Please request more of your favourites, or a specific radio station, and we'll add them.

"Stop the music" or "Quiet please" etc.

If you ask Monica to stop the music, she will.

"Mute" or "Do not disturb" or "I want to rest" or "Don't interrupt me" etc.

If you ask Monica for some quiet time, she will refrain from chatting or giving reminders for at least 3 hours.

"Tell me a joke" or "Do you have any jokes?" etc.

Yes – Monica can tell jokes!

"Tell me a quote" or "Do you have any quotes" etc.

If you ask Monica for a quote, she'll tell you one, and who said it.

"Can you repeat that?" or "What did you say?" etc.

If you didn't hear what Monica last said, ask her to repeat herself.

"Change the network" or "Reset WiFi" etc.

If you ask Monica to change her WiFi network, she will ask you to confirm. She will then begin the network setup process described in the MiiCube instruction manual. Monica will disconnect from the old network, and then start a new network setup to allow MiiCube to reconnect.

Use this command only if you need to setup a new WiFi network for MiiCube.

"Help!" or "I need help" etc.

If you say "Help" in any command to Monica, she will ask you to confirm. If you do, she will ask what is wrong and dial the SOS phone numbers given when your MiiCube was set up. For more details, please refer to the MiiCube Instruction Manual.



Contact us:

For more information on MiiCube and how it works please visit <https://www.miicare.co.uk/>

For troubleshooting and to see frequently asked questions please visit www.miicare.co.uk/support

In order to contact MiiCare directly, you may send an email to support@miicare.co.uk