

## Case study: Google Team Drives to Microsoft Teams

Cloudiway helps a global telecommunications provider achieve a multi-tenant G Suite to Office 365 cloud migration with coexistence, including Google Team Drives.

### A Global Service Cloud Provider

Cloudiway worked closely with The B2B branch of the provider, serving integrated IT and telecoms solutions to over 4000 multinational customers.

To conduct a significant and time-sensitive G Suite (including Google Team Drives) to Office 365 migration project, offering complete migration and coexistence solutions.



### More than 300 France-based store

The end customer operates an international network of more than 1,100 retail stores.

Through **mergers and acquisitions**, the company was looking to **migrate from G Suite to Office 365**, store by store, securely and transparently for users.

Among vast amounts of data, including Google Drive and Team Drives, and facilitating communication between store branches and HQ.

With over 7 years of experience and partnership with Cloudiway, the multinational's cloud migration used the Cloudiway platform to accomplish the migration combining **coexistence** and **Mail Routing** solutions.



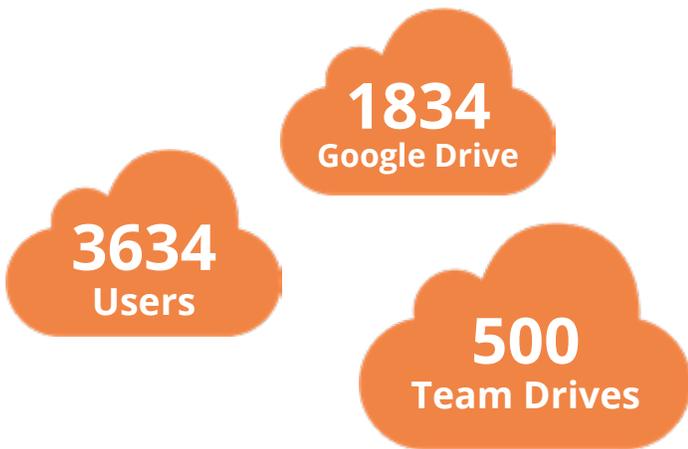
### G Suite to Office 365 Mailboxes, Google Drive, and Team Drives Migration

Cloudiway aids in performing the migration from G Suite, with calendar and contact information in addition to mailbox data, to Office 365.

Besides, Google Team Drives have been migrated to Microsoft Teams, including:

- Documents
- Spreadsheets
- Slideshows
- Permissions
- Folders
- Uploaded files (eg: .pdf, .jpg)
- Convert Google docs to Office 365 format

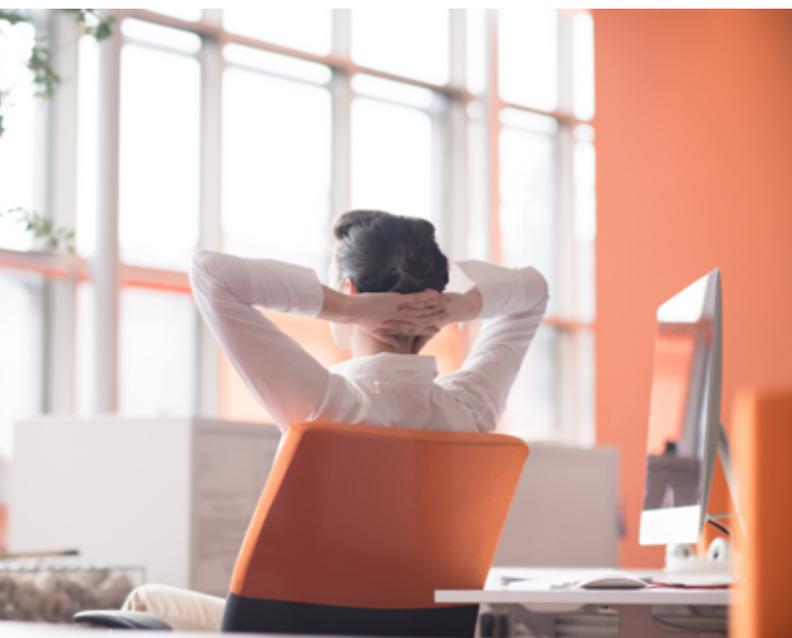
*The project was complex as the migration needed to be set up for different stores and without interrupting business operations.*



### Answer the need for progressive migration

With the help of Clouidway migration and coexistence partner, the multinational's cloud migration used a phased approach to minimize business disruption.

Migrations happened intermittently **over 6 months**, which was previously required since the migration concerned dozens of stores.



*While most of the providers focus on shortening migration timelines, Clouidway experts consider each project differently, allowing a progressive migration and final customers to perform the transition with no downtime or data loss.*

The Clouidway **SaaS** architecture enabled the provider to manage this project and migrate users, Google Drive, and Google Team Drives in multiple batches and during a considerable time.

*Downtimes and data loss can have a significant impact on the business.*

Achieving a smooth migration with security and performance, with little to no impact on end-users, combined with the need to migrate store by store, is a significant challenge.

Both teams worked together to establish **long-term full interoperability** between G Suite and Office 365.

Allowing services to run on G Suite and Office 365 until the verification and decision to switch them over permanently.

## NEW OFFER G Suite to Office 365

Up to 25 Team Drives  
+ 5 Google Sites  
+ 2h Dedicated Service

And get 200 Licenses  
for Mailboxes and Drives

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“ *Clouidway has demonstrated its ability to migrate a large number of mailboxes, Google Drive, Team Drives to Microsoft Teams with its SaaS platform, allowing flexibility and reducing any risk during the project.* ”

*This also required responsiveness and proximity with our teams, especially for the creation and deployment of the coexistence solution, allowing us to complete this multifaceted project.* ”

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