WE INNOVATE SOFTWARE ESCROW
About Us
Software Escrow for a SaaS World

First to Market

Hello!
GitHub
GitLab
Bitbucket

SaaS Experts

aws
Azure
Google Cloud

Trusted SaaS Escrow Vendor

Unilever
Pfizer
University of Oxford
Standard Chartered
UBS
Prudential
Sands
Las Vegas Sands Corp.
Jaguar
Land Rover
Cincinnati Insurance Companies
Deposit of components that make up the SaaS environment. May include:
- Source code
- Deployment scripts - Terraform
- Database (full snapshot or schema)
- Kubernetes / docker containers
- Documentation

Quarterly SaaS Release Verification
- This test is performed to simulate a release condition of a SaaS environment. This process is to ensure that the deployment scripts are deployable to a clean cloud instance, that the database is functioning, and that the data is accessible by the end user.

Trigger Event
- Source code and other deposit materials released
- Escrow environment within Azure activated and maintained for 90 days
Deposit of components that make up the SaaS environment. May include:

- Source code
- Deployment scripts - Terraform
- Database (full snapshot or schema)
- Kubernetes / docker containers
- Documentation

- Source Code - Full Verification (Optional)
- SaaS Release Verification (Optional)
- Trigger Event
  - Source code, cloud environment and other deposit materials released to the beneficiary
SaaS Access Continuity
Solution 3

- Solution best suited to a single tenanted environment
- Deposit of the access credentials required to access the cloud hosted production environment
- Access Credentials Verification (optional)
- Post-Release Virtual Server Test (optional)
- Trigger Event
  - Access credentials and documentation released to the beneficiary
  - Beneficiary may seek to assign ownership of the cloud accounts or copy over the environment to a clean cloud environment
- SaaS Access Continuity may be bolted on to the other SaaS escrow solutions
Provides the beneficiary with a pre-emptive alert if there are any payment irregularities by the SaaS vendor.

- Escrow London is added as a recipient of the cloud vendor invoices.
- Access is provided to the billing console or SaaS vendor provides proof of payment.
- Trigger Event
  - Early indication of financial issues
  - Escrow London may step in and pay the outstanding invoices on behalf of the beneficiary to ensure continuity.
Initial Deposit

- Full snapshot including code and
documentation to SFTP/S3/Blob
- Public SSH key and IP to setup
secure access

Automated Deposit

- Repo url provided by client
- Public SSH key issued
- Deployed to Git account
- Daily sync to Escrow London
servers
- US client data maintained within
US regional servers
SAAS ESCROW CASE STUDY

- Middle Eastern airline adopted SaaS hosted booking engine.
- SaaS vendor entered into bankruptcy.
- Escrow London maintained a replica of the SaaS production environment hosted.
- Escrow event triggered.
- Escrow London maintained the SaaS-hosted environment for a period of 3 months.
- Source code, deployment scripts, databases released to the Beneficiary.
Global Service & Support
Office Locations
Atlanta
London
Sydney

London, UK
Phone Number
+44-20-3862-0380

Email Address
hello@escrowlondon.com

Website
www.escrowlondon.com

Office Address
Escrow London Limited
100 High Street,
London, N14 6BN, UK

Atlanta, USA
Phone Number
+1-404-301-959

Email Address
hello@escrowlondon.com

Website
www.escrowlondon.com

Office Address
Escrow London North America Inc
1050 Crown Pointe Parkway
Atlanta, Ga. 30338, USA