

Microsoft Virtual Training Days

Discounted Certification Exam FAQ



This document is available in the following languages. The English version always has the most up-to-date information.

Arabic	Czech	Chinese (Simplified)	Chinese (Traditional)	Danish	Dutch	English	Finnish	French (Canada)
French	German	Hebrew	Hungarian	Indonesian	Italian	Japanese	Korean	Norwegian
Polish	Portuguese (Brazil)	Portuguese (Portugal)	Russian	Spanish (Spain)	Spanish (Neutral)	Swedish	Thai	Turkish

When will I receive my discounted Microsoft certification exam?

Four business days after the event has concluded, you will receive an email with your unique voucher code along with instructions on how to redeem it.

When does my 50% discounted Microsoft certification exam expire?

You must schedule and take the certification exam within 90 days from the event date.

Do I receive more than one 50% discounted certification exam if I attend the same Microsoft Virtual Training Day more than once?

No, you are only offered one 50% discounted certification exam per exam-eligible Microsoft Virtual Training Day.

Am I eligible for the 50% discounted certification exam if I'm a public sector employee?

Yes, public sector employees are eligible to receive a 50% discounted certification exam after attending an exam-eligible Microsoft Virtual Training Day.

Do I have to attend every session in the event before receiving a 50% discounted certification exam?

Yes, you must attend every session and complete the Microsoft Virtual Training Day before you are eligible for a 50% discounted certification exam.

How can I reschedule the certification exam?

You can reschedule or cancel your exam appointment up to 24 hours before the scheduled start time. Reschedule or cancel at the [Microsoft Certification Dashboard](#).

What are the terms and conditions for the 50% discounted certification exam I receive after attending an exam-eligible Microsoft Virtual Training Day?

If a registered learner fails to attend (or fails to cancel or reschedule more than 24 hours before the scheduled start time) multiple scheduled exams, they are considered a no-show and our third-party partner(s) will require them to pay full price for any subsequent exam.

To learn more about the standard terms and conditions for Microsoft certification exams, refer to [Certification Exam Policies](#).