# **Teams Calling** Workshop



# Showcase modern calling capabilities and build a plan to deploy and adopt Microsoft Teams Phone

## Calling with Microsoft Teams Phone

Now more than ever, businesses need a modern voice solution and phone system capabilities that combines unified communication and teamwork. Microsoft Teams Phone provides the features organizations need to deliver seamless, collaborative experiences for employees, business partners and customers. Because implementation of calling solutions can be complex and involves network remediation, M365 service deployment, telephone number provisioning/porting and device deployment, customers need partners with highly specialized skillset.



## **Teams Calling Workshop**

Introducing the Teams Calling Workshop – a modular engagement to experience the vision for Microsoft Teams Phone and advanced communication scenarios. This workshop is designed to guide you through the process of a simplified enterprise voice solution with reliable, high-quality, integrated calling. Through 'art of the possible' demonstrations, usecase design, and deep-dive planning you will obtain actionable recommendations to deploy and adopt Microsoft Teams Phone.



#### Assess

Gather information on current environment and practices for calling



#### **Evolution of Voice**

Showcase modern calling capabilities powered by Microsoft Teams Phone



**Build the plan** 

Build the plan for how to deploy and adopt Microsoft Teams Phone

### **Workshop Deliverables:**

- An evaluation of your current telephony and PBX needs
- Environmental and workload analysis, including existing infrastructure and telephony state
- Demonstration of the end-to-end Teams calling experience to showcase Microsoft Teams Phone as your telephony solution
- Direction on how to transition various user profiles into a modern collaboration and communication environment
- Showcase the rich portfolio of 3<sup>rd</sup> party applications and devices that can complement the Microsoft Teams Phone experience
- Customized, actionable recommendations you can follow to enable and adopt Microsoft Teams Phone





Microsoft Teams Calling Experience



Management Scenarios for Calling



Use case and scenario discovery



Environmental and site analysis



User, Business and roles in Teams Calling



#### Who should attend

The workshop is intended for security decision-makers such as:

- Chief Information Security Officer (CISO)
- Chief Information Officer (CIO)
- Chief Security Officer (CSO)
- Data Protection Officer

- Data Governance Officer
- IT Security, IT Compliance, and/or IT Operations
- Data Governance

## Why adaQuest?

#### When it comes to Teams Calling, you need an experienced partner.

"adaQuest is a Microsoft Gold Partner for Security & Compliance and one of only 300 Microsoft FastTrack Partners globally. We help our customers to develop digital transformation roadmaps and to quickly and effectively deploy the most appropriate security and productivity tools, including Microsoft Teams, Office 365, Intune, Autopilot, Advanced Threat Protection, Windows Defender, One Drive for Business, SharePoint Online, and more."



## Contact us today to get started!

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