

Dispute & Bad Debt Management

For Microsoft Dynamics 365 Business Central

- Make credit collection easy -

Strengthen overdue debt collection process, improve cash flow, and build relationship with your customers.



What is Dispute & Bad Debt Management App?

Dispute & Bad Debt Management app provides you with overdue payment management tools to create and manage disputes and bad debt ledger, improving your cashflow and customer relationships.

Manage Disputes

- Create customer disputes.
- Manage assigned user.
- Add comments to track progress of dispute.
- Select contact details for disputes.

Manage Bad Debts

- Record invoices as bad debt.
- Manage bad debt progress.
- Maintain bad debt ledger and keep it on customer's credit history.

Automate Communication

- Automate sending confirmation email when activating a new dispute.
- Automate sending confirmation email when dispute is resolved or closed.

Design Layouts

Use Microsoft Word to create different layouts for dispute activation, or dispute closure emails.



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