# Dispute & Bad Debt Management

For Microsoft Dynamics 365 Business Central

- Make credit collection easy -

Strengthen overdue debt collection process, improve cash flow, and build relationship with your customers.



## What is Dispute & Bad Debt Management App?

Dispute & Bad Debt Management app provides you with overdue payment management tools to create and manage disputes and bad debt ledger, improving your cashflow and customer relationships.

### **Manage Disputes**

- · Create customer disputes.
- · Manage assigned user.
- · Add comments to track progress of dispute.
- · Select contact details for disputes.

### Manage Bad Debts

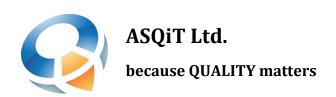
- · Record invoices as bad debt.
- · Manage bad debt progress.
- · Maintain bad debt ledger and keep it on customer's credit history.

#### **Automate Communication**

- · Automate sending confirmation email when activating a new dispute.
- · Automate sending confirmation email when dispute is resolved or closed.

#### **Design Layouts**

Use Microsoft Word to create different layouts for dispute activation, or dispute closure emails.



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