# **CONNECT**®

northgate

An NEC Company

# A powerful software platform that supports high-performance policing

In this digital age, the demands on modern policing are ever increasing. We understand the pressures you face in managing risk, preventing crime and protecting the most vulnerable in society.

Ensuring your frontline officers have relevant up-todate information to support their decision making is critical. Sharing that information between agencies is becoming even more pivotal; to give a holistic view of a situation or individual so you can intervene before further crimes are committed.

Giving you a single view of your community and its threats, risks and crime patterns allows you to

build public confidence, trust and best divert your resources to protect those who need it.

CONNECT

Our proven policing platform Connect brings together multi-agency intelligence into one central database that connects every person, object, location and event to give you the insight you need.

As it's Cloud-based, it's secure and accessible wherever you need it, safe in the knowledge that you have all the information available to support real-time operational response.

Get in touch with us and find out more at northgateps.com/connect















# Measurable interventions that improve outcomes

Visionary forces are seizing the opportunities offered by the modern digital age and transforming their approach to how they police. Having a flexible, secure platform with core policing processes embedded enables a fast and low-risk approach that supports forces to deliver a safe solution to complex situations.

Services will increasingly need to partner with each other and the non-government sector to deliver measurable, impactful interventions that improve outcomes in crime reduction, housing and homelessness, child safety, health and community protections whilst delivering value for money.

# Enabling you to deliver on your vision

Multi-agency working is key to the successful delivery of that vision and requires a truly joined-up, holistic environment where information is shared to support effective dynamic decision making as a matter of course. Transformation to support that model is important and having an established platform like Connect to support that change is critical.

## Stay one step ahead of online criminals

With increases in cyber crime, it becomes even more important for your teams to have a holistic and intelligent view of the situation – and stay one step ahead of the criminals who set out to exploit vulnerable people, or children.

INSIGHT | See the public in a whole new way

# Build a single version of the truth

At the heart of Connect is an intelligent database called POLE. Every Person, Object, Location or Event is added once then linked to other records. Data is also validated at the point of entry to avoid duplication. The result is a single, accurate and realtime knowledge base.

That's why Connect makes such a difference at the frontline. Officers responding to a call can be alerted instantly that there's a firearm, or vulnerable person connected to that address. Access can be locked down to specific users too, which makes it ideal for partnership working.

#### Instant access to accurate and secure information

- Give officers confidence to make quick decisions by having insight before they reach the scene of a crime.
- Assess threat, harm and risk in real time to keep people safe.
- Easy to use on any device, with touch-screen and 'express' options, and offline capability for mobile devices.
- Secure and fully compliant with legislation and audit, with different levels of usercontrolled security at a record level.

#### A smarter way of working

- By enabling digital working, you can reduce the amount of paper work required and remove the need to duplicate information in different systems.
- Advanced automation strips out manual work and allows resources to be refocused where they're needed the most.
- Automatically assign and escalate tasks for a faster, more efficient response.
- With streamlined tasking, workflow and reporting you can produce management information in a fraction of the time.
- You can also upload supporting evidence such as files, photos or videos to help you manage investigations through one central place.



#### Engage your partners and the public

- Using access-controlled data, all partners can work towards the same goal.
- Assign tasks, check progress and share action plans without the paperwork.
- We make public engagement easier too; allowing people to book appointments online to support investigations. The data they submit can be taken straight into Connect and correctly linked, without re-keying.

#### Flexible to meet your needs

- Because it's an ever-evolving platform, you can choose the elements you need and build a solution that's at the heart of your force intelligence, ready to grow and ready to connect with third party solutions.
- With 'agile configuration' we can adapt the solution to meet the specific strategic and operational priorities of your force, giving you a more efficient tool to enable you to focus on policing.

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#### Future-proof police software

- Connect's growing range of solutions are easily combined and connected to other systems, so your investment is future-proofed and you can respond to new challenges fast.
- There are core modules for Investigations, Intelligence, Custody and Case Preparation as well as options for:
  - Digital Asset Management
  - Digital Evidence
  - Mobile

Isle of Man

Constabulary .....

- Partner Platform
- Public Engagement
- Property Management
- Missing Persons
- We're also helping a number of UK police forces to explore the integration of cutting-edge biometric tools, which could reduce the amount of time taken to identify a suspect from weeks to seconds.

Lancashire Constabulary .....

Metropolitan Police Service ······

West Midlands Police ------

West Mercia Police ------

Bedfordshire Police ······ Hertfordshire Constabulary ·····

### What our customers say...

"The technology will transform and improve the way information is shared and managed and will greatly support investigations and our work in keeping the public safe and bringing offenders to justice."

Duncan Ball, **Deputy Assistant Commissioner**, **Metropolitan Police Service** 

Connect has been selected as the Operational Policing Solution by **16 forces** 

with over **105,000** users, including nine in the Athena collaboration.

..... Northumbria Police

Q.....Humberside Police South Yorkshire Police

Norfolk Constabulary
Cambridgeshire Constabulary
Suffolk Constabulary
Essex Police
Kent Police



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