

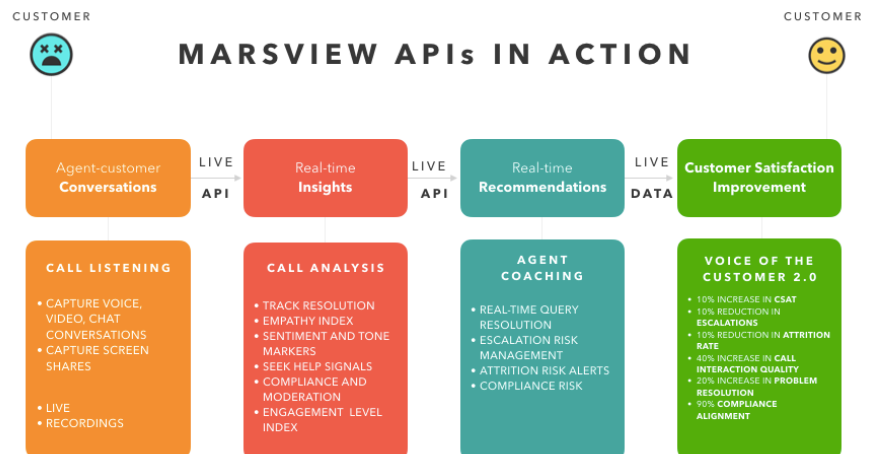
Real-time customer insights for the enterprise

Remote revolution and the accelerated digital adoption is creating an exponential rise in voice, video and textual data. Contact Centers are struggling to store and analyze this data for meaningful actions.

Marsview is the industry's first Real-Time Conversation Intelligence platform that extends your contact center. Marsview APIs enrich your communications work-flow to provide real-time, actionable, personalized insights to improve customer experience, agent performance, sales and compliance.

Marsview tells you what your customers think about you during the conversation so you can take action immediately, not weeks later.

5X improvement in First-call Resolution.



UNDERSTAND THE VOICE OF YOUR CUSTOMER IN REAL-TIME

Solve your customer's problem.

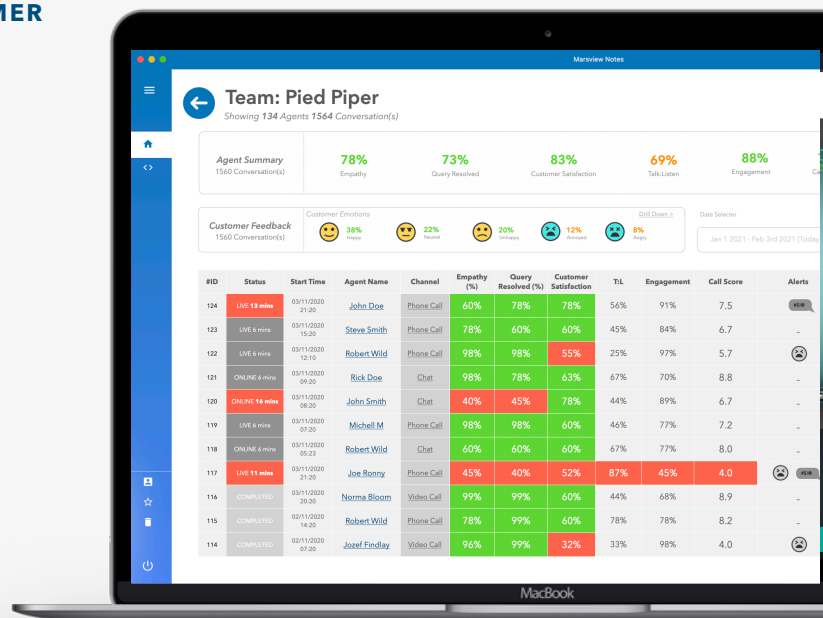
The most important outcome of a customer call is the resolution to the problem. Marsview's purpose-built AI engine keeps track of unresolved queries and automatically alerts for prompt action during the call. [\[Learn More\]](#)

Empathize with your customer. Get deeper.

Understanding customer's feelings is as critical as solving their problem. Marsview helps agents understand customer sentiment from phrases, tone to take corrective measures during the call. [\[Learn More\]](#)

Don't waste customer's time. Seek help!

The best agents reach out to superiors for help in a timely manner. Customers call your support line because they want to save time, not waste time. [\[Learn More\]](#)



Marsview.ai Inc. is an investor backed company headquartered in Silicon Valley, CA. Marsview is a leading API provider for real-time conversation intelligence enabling organizations to provide the best end user experience.