



# ATTACHMENT MANAGEMENT DEPRECATION AND NEXT STEPS

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## What exactly Deprecation Mean?

After 30<sup>th</sup> June 2021, Attachment Management solution will be removed from App Source. No longer available for import.

Also Support for this Solution be halted. Any technical/functionality related to this solution will not be available to the customers which are routed through our Distribution List [appsnotify@microsoft.com](mailto:appsnotify@microsoft.com)

## Next Steps

We are recommending all attachment solution users to move to default CDS File storage by providing Consent in Blob storage settings page for the existing Users of this solution. Going forward there will not be any bug fixes or support for this solution except any issues found during CDS migration after providing consent to use Default CDS file storage.

To migrate to the native CDS storage, User should provide consent in Azure Attachment Storage Configuration page as shown below:

☐ I consent to migrate to out-of-box [Comon Data Service \(CDS\)](#) file management. I acknowledge that this process is not reverseable and the new files will be stored in CDS going forward.

Confirm

### Azure Attachment Storage Configuration

Connect your Microsoft Dynamics CRM application with Azure Storage service

**Storage Account Name**

Please enter Azure Storage AccountName...

**SAS Token**

Please enter Azure SAS Token... Example: ?sv=20XX-XX-XX&ss=X&srt=XXX&sp=XXXX&se=20XX-XX-XXT13:22:34Z&st=20XX-XX-XXT05:22:34Z&spr=https&sig=XXXXXXXXXX

**Notes Attachments Container**

Please enter Notes Attachment Container...

**Email Attachments Container**

Please enter Email Attachment Container...

**Organization GUID**

Please enter Source Organization GUID...

Note: while deleting the attachments from Azure Storage blob.

If the file size is greater than 30 MB, this solution will not move the file to Blob.

Confirm

Cancel

## Pre-Consent: Prerequisites

- ✓ Make sure all the Storage account Name, SAS Token, Container names are filled with the details. These details will use to fetch the attachments from Azure blob also used in Migration.
- ✓ Attachment Management solution version should be greater than **1.9.0.07**.
- ✓ Please make sure for Validity of the SAS token
- ✓ Once consent is signed, please send an email to <http://aka.ms/marketplacepublishersupport>

with your Org Id Post Consent:

- ✓ All the new attachments will start moving to CDS File storage. The time required for migration will depend on the amount of data being migrated.
- ✓ Once the user provides consent, create/update/delete operations of this solution will be disabled and only Retrieve/Retrieve Multiple available to access the old attachments. These old attachments will be moved to CDS file storage by product team by running migration scripts in back end.
- ✓ **Please do not Change any configuration records in Azure Blob storage setting entity through Advance Find**
- ✓ **Please do not enable any of the Create/Update plug in manually in Customization. It will badly impact Data migration and team will not be responsible for any data loss**
- ✓ This solution can not be uninstalled till the confirmation from the Product team about old attachment migration to File storage. Users can reach out <http://aka.ms/marketplacepublishersupport>
- ✓ for migration status. We will connect with Migration team and update the status accordingly.
- ✓ App source team will co ordinate with Migration team for any failure records while migration process.
- ✓ Post confirmation from Migration team, User can completely Un install the solution.

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