



Microsoft AppSource

Rental Process Management (RPM)

Enterprise Software for Companies that Rent, Sell, & Service Equipment

Suite Engine's Rental Process Management (RPM) software solution is built on Microsoft's ERP solution, Dynamics 365 Business Central, for companies that rent, sell, and service equipment. RPM provides a unique balance of a world class ERP for distribution and combines industry leading rental and service functionality. Deploy our solution on-premise or on Microsoft's Business Central cloud to boost your productivity and improve customer insight. Work anywhere, anytime, across all your devices to position your business for growth.

Microsoft Dynamics 365 Business Central is sold, implemented, and supported by a global network of solution consultants called Microsoft Partners. Suite Engine is a wholly owned subsidiary of one of the largest North American resellers of Business Central (BC) with over 400 customers. Our combined company is also the largest employer of Business Central experts in the US, including 20+ full-time developers with no outside contractors or consultants — everyone is 100% focused on serving our clients.

RPM is an enterprise rental solution that consolidates insight into all accounting and operations down to the rental unit. Capture all revenue, maintenance (parts & labor), utilization, depreciation, acquisition cost, and asset improvements. Our industry knowledge, functionality, and commitment to the rental industry provides companies that rent, sell, and service equipment an unparalleled option to maximize their revenue and reduce cost.

Rental Process Management List of Base Functionality

Basic Human Resources



Financial Management			
Basic General Ledger	Budgets	Fixed Assets	
Account Schedules	Cash Flow Forecast	Multiple Currencies	
Allocations	Check Writing	Payment Handling	
Bank Account Management	Consolidation	Responsibility Centers	
Bank Reconciliation	Deferrals	Unlimited Dimensions	
Basic XBRL	Electronic Payment/Direct Debits		
Service & Repair			
Work Order Management	Preventive Maintenance Tracking	Integration with Parts and Labor	
Capitalized Fixed Asset Modification	Rental Inspection Check List	Track & Repair Customers Equip.	
Rental Process Management			
Multiple Level Customer Pricing	Flexible Billing Codes	Certificate of Insurance Tracking	
Unlimited Customer Shipping Addresses	Unit, Category, Sub-Category Classes	Meter Tracking & Billing	
20 Unit Specification/Attributes	Rent Serialized, Non-Serialized, Kits	Supports Re-Rentals	
Customer Relationship Management			
Business Inbox for Outlook	Contact Management	Opportunity Management	
Campaign Management	Dynamics 365 Sales Integration^	Relationship Management	
Campaign Pricing	Email Logging	Task Management	
Contact Classification	Interaction / Document Management		
E-Services			
Document Exchange Service	Bank Feeds (US, CA, UK)	Online Map	
Document Management and Capture	Microsoft Pay (credit cards and PayPal)	Tax. Reg. No. Validation Service (EU)	
Human Resource Management			

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Project Management			
Basic Resources	Job Quotes	Project Management Jobs	
Capacity Management	Multiple Costs	Time Sheet	
Supply Chain Management			
Alternative Order Addresses	Item Charges	Demand Forecasting	
Alternative Ship-To Addresses	Item Cross References	Sales Invoice Discounts	
Alternative Vendors	Item Substitutions	Sales Invoicing	
Assembly Management	Item Tracking	Sales Line Discounting	
Basic Inventory	Location Transfers	Sales Line Pricing	
Basic Payables	Multiple Locations	Sales Order Management	
Basic Receivables	Order Promising	Sales Return Order Management	
Calendars	Purchase Invoicing	Sales Tax/VAT~	
Cycle Counting	Purchase Line Discounting	Shipping Agents	
Drop Shipments	Purchase Line Pricing	Standard Cost Worksheet	
Item Attributes	Purchase Order Management	Stock keeping Units	
Item Budgets	Purchase Return Order Management	Vendor Catalogue Items	
Item Categories	Requisition Management		
Warehouse Management and Inventory			
Automated Data Capture System	Pick	Warehouse Shipment	
Bin Set-Up	Warehouse Management Systems		
Internal Picks and Put Aways	Warehouse Receipt		
And More			
Analysis Reports	Job Queue	User Tasks	
Change Log	Notifications (on-premises only)	Word reporting/Document reporting	
Embedded Power BI	Reason Codes	Workflow	
Extended Text	Unlimited Companies		
Intrastat	User Management		