

Automate - Augment - Evolve Simple, User Friendly & Cost Effective ISO 9001 software in the cloud.

# Get the best from your ISO 9001 certification with MyEasyISO



### Agenda

- ✓ Introduction to MyEasyISO
- Expectations from an effective ISO 9001 QMS
- Challenges faced during ISO 9001 implementation and maintenance
- ✓ How MyEasyISO overcomes QMS challenges
- MyEasyISO Modules and features
- Question Answer Session



### What is MyEasylSO?



➤ World's only 100% complete and comprehensive ISO 9001:2015 QMS software.



Streamlines your Quality Management System to drive continual improvement and sustainable competitive advantage.



Enabling organizations globally exercise better control over their QMS.

### What MyEasyISO Does To Your QMS?





Does your current ISO 9001 QMS deliver these?

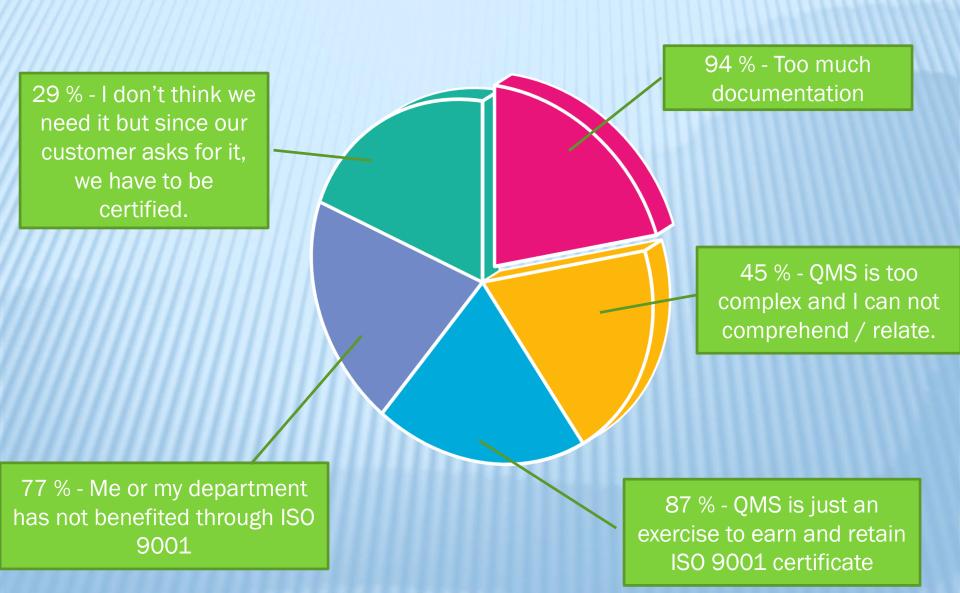


### What can an effective QMS do?

- ✓ Achieve higher customer Satisfaction.
- Enhance productivity, efficiency and effectiveness.
- Contribute to the growth of the organization.

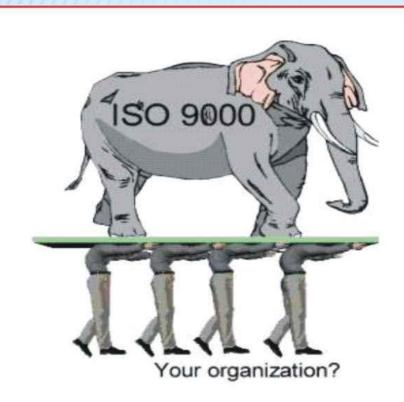


### .....and when QMS is not effective

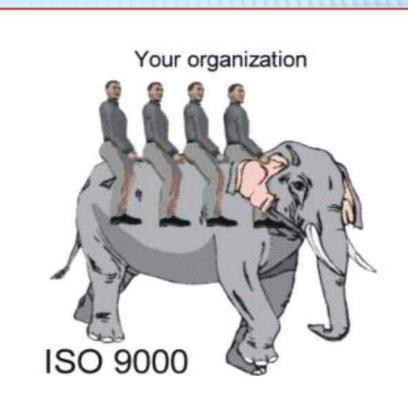




## Get the best from ISO 9001 with MyEasyISO



If ISO 9001:2015 is poorly practiced, it is a burden to the organization.



If ISO 9001:2015 is properly practiced, it provides extra support to the organization.



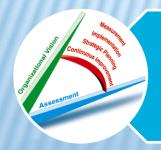
## Challenges for riding the QMS elephant



Establishing QMS as a culture and not as a mere certification project.



Ensuring ISO 9001 becomes less documented oriented and more performance oriented.



Making sure employees derive improvement ideas / growth inspirations and not just spend time in record updation.

# Challenges for riding the QMS elephant is





Ensuring Document control is effective, quick, agile and lean. Practicing version control across the organization.



Active involvement of top management / senior management due to a disconnect between organizational goal, strategic direction and QMS structure.



Getting all the employees on board, active participation of all the employees at all the levels in the organization.

# Challenges for riding the QMS elephant | 5





Striking a fine balance between documentation and flexibility to ensure process is non bureaucratic and swift.



Achieving higher benefits derived to resource(time, money, efforts) cost ratio.



Blending QMS with business for monitoring of processes and real time improvement opportunity identification.

# Challenges for riding the QMS elephant | 50





Making sure data / information is available and accessible when required.



Ensuring data integrity and confidentiality.



Remain audit ready...always.



Why these challenges exist and how MyEasylSO can help you overcome them....easily!!



# Establishing QMS as a culture and not as a mere certification project.





PDCA approach based business management system that includes all and covers everything from strategy to tactics to operations





QMS is a project run by a few employees in the organization or quality team or ISO cell. Until QMS is considered as a strategic tool to achieve business objectives, it can not succeed and deliver desired results.

# Ensuring ISO 9001 becomes less documented oriented and more performance oriented.







Automated manner to manager ISO documentation, upload docs, create docs, automated revision control, access documents from everywhere.





Traditional manual system to manage business information and data. Creation, approval, retrieval, changes are all manual and takes significant time.

# Making sure employees derive improvement ideas / growth inspirations and not just spend time in record updation.







Super efficient modular approach. Intelligent and intuitive software flow ensures you enter information only once...save up to 75% of time employees spend on managing QMS manually.



Enter same information again and again in multiple docs for traceability. Tough to juggle between operations, assigned roles & responsibilities and ISO documents. No time for strategic thinking.

# Ensuring Document control is effective, quick, agile and lean. Practicing version control across the organization.







Role based access so making request to modify a document is simple, only authorized employees can review, approve docs, once a document is changed, only most recent version of document appears for employees to view and use. Auto reminders ensures responsible manager is reminded automatically about change / approval requests.



Document controller busy, ISO manager / QMS manager occupied with other operational responsibilities, miss out on documentation request by users, difficult to withdraw old documents, user changes documents themselves and ISO manager does not know about this.

Active involvement of top management / senior management due to a disconnect between organizational goal, strategic direction and QMS structure.







Enable top management carry out SWOT, stakeholder management, Identify issues and strategic direction, tactical, operational, financial, reputational risks can be identified and managed effectively.



QMS is considered as a operational requirement rather than strategic tool. Top management don't find any relationship between QMS and business goal.

# Getting all the employees on board, active participation of all the employees at all the levels in the organization.







Training videos, training presentations, live help. Employees find access to their tasks / processes in a simple user friendly manner. They define their QMS rather than someone enforcing it on them.



Employees don't find QMS related to them, difficult, no training, no instant support / help available to employees.

# Striking a fine balance between documentation and flexibility to ensure process is non bureaucratic and swift.







Notifications, alerts and instant real time collaboration make QMS flexible and quick.





From creation to review to approval to changes....docs / emails get lost in regular work. Rigid and manual flow makes process slow.



# Achieving higher benefits derived to resource(time, money, efforts) cost ratio.





Save time, money and resources. No IT infrastructure required. Go live in as quick as 1,2,3 with quick onboarding and extensive support.





Training, documentation, implementation, certification, maintenance, yearly surveillance audits, recertification and time / efforts spent by employees in all tasks sometimes don't justify benefits.

# Blending QMS with business for monitoring of processes and real time improvement opportunity identification.







Records / information / documentation is just a by product, main objective is running business and enhancing operations..





QMS is just manual, a few policies, some SOPs / flow charts and templates.....no one thinks how it helps the business and enhances operations. Compliance without thinking it's relationship with business.

# Making sure data / information is available and accessible when required.







Superior cloud based servers with multiple backups ensure information security and access from any part of the world. A central repository of documents and records ensures work never stops.



Employee dependent and person centric system. Data breach, absenteeism, storage etc. restrict information flow.

# Ensuring data integrity and confidentiality.







Role based access. Only approved employees have access rights to create, view, edit, archive etc. History feature provides a complete trail of actions.



No control on access of physical data / computer files.

#### Remain audit ready..always.







Since employee relate with MyEasyISO QMS and as it is simple, compliance happens real-time. A lot of automatic tasks and data analysis ensure time saving.





No regular compliance update, before audit extra efforts to complete historical compliance.



### ISO 9001 PDCA as a core to MyEasyISO



#### **PLAN**

Establish procedures, resources, Quality policy, and risk-based thinking to build an effective QMS



#### DO

Report nonconformances and inspections to prevent escapes to customers



#### **CHECK**

Perform audits and analyze historical data to identify opportunities for improvement



#### ACT

Perform root cause analysis and take corrective action to drive continuous improvement



Context of the organization

HR

Sales / Marketing



# Purchase / Outsourcing

Design & Development

Operations



# Quality

Internal Audit

Management Review



## **Documented Information**

Data Analysis & Improvement

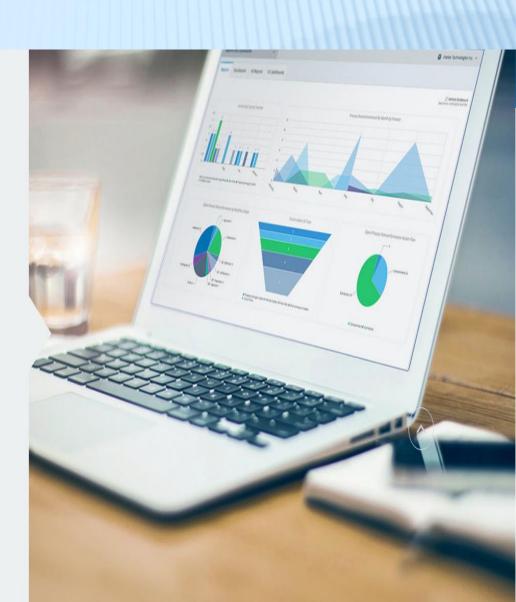
Policy & Objectives





# Reports & Dashboards

Use preformatted and custom reports, graphs and scorecards for at-a-glance insights on all aspects of your program performance







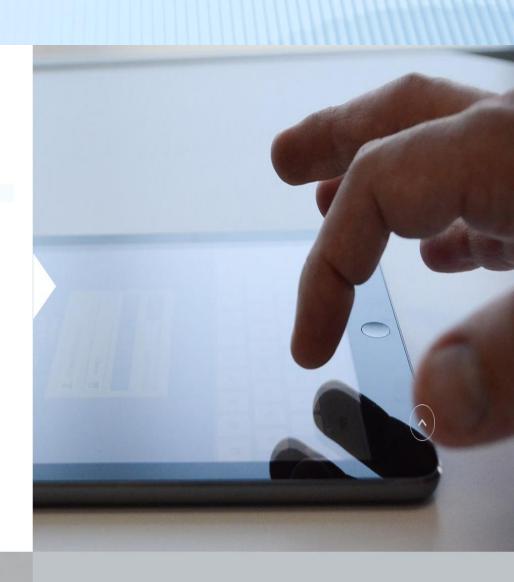
# Task Management

Automate the process of alerting employees of assigned tasks with notifications that propagate through your organization as requirements are fulfilled or not

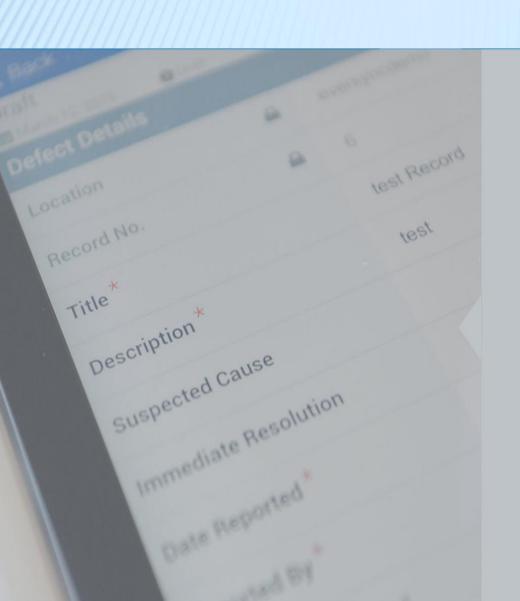


# Mobility

Securely access your system and specific applications from anywhere through any mobile device





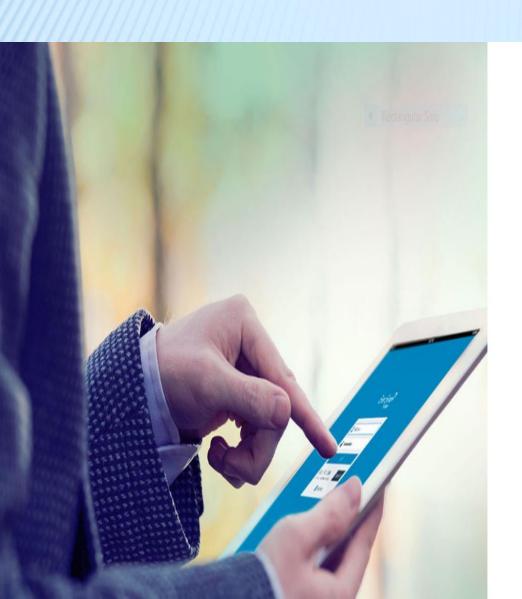




# Configurability

Use configurable web forms, workflows and notifications to capture critical data and replace antiquated paper or spreadsheet based processes





Provide a Centralized
Repository of Documented
Information

Equip your organization with instant access to the latest procedures, policies, work instructions, templates and records relevant to their roles.





# Drive Continual Improvement of Product & Process Quality

Analyze trends in quality performance and empower employees to develop innovative strategies to address product or process gaps present in your operations.



### Subscription plans

- √ 19 US \$ a month to 199 US \$ a month on biannual subscription.
- ✓ Large enterprise plan for 3 years also entitles you for a complimentary ISO 9001:2015 assessment audit by an accredited certification body. Saving you at least 2,000 US \$ in annual audits.



#### More than a software

- ✓ A robust help and support system.
- Online and onsite training options for effective and quick onboarding and implementation.
- Experienced QMS consultants and auditors available 24 X 7 to provide support you need during implementation or post implementation.
- ✓ A well developed community of MyEasyISO users forming MyEasyISO Eco System.



## Redefine your QMS

