Change Management





How are you going to ensure your rollout is successful?

Deploying new technology like MFA or Intune App Protection policies can be disruptive to end users. Rational people can often react irrationally to changes that affect their policies and permissions. Emotional responses are especially common with BYO devices.

If not deployed correctly, technology changes can result in a poor user experience and cause tension between IT and employees. In some cases, these projects can seriously disrupt productivity.



Change Management is a proven methodology to deploy technology changes to large groups of diverse users.



Change management done right

The 3 key parts of a successful change management project are:

- 1. Advance planning, with an analysis of the employee impact
- 2. Employee communications with FAQs, KB articles and videos
- 3. Dedicated team to resolve issues and support users

Success in business is driven by the ability to adapt to changing conditions. Companies who excel at change management can deploy new technology and take their employees on the journey.

End-User Communications & Support Collateral

Level 1 Support for End-Users Resolve or Escalate

> Level 2 Tech Support Advise & Support

Level 3 Engineering Design & Build

> Change Manager

> > PM



Get Started Today!

Avoid failed deployment projects, frustrated employees and unused software by proactively managing the change.

Rolling out MFA, deploying Conditional Access policies and applying App Protection policies to BYO devices will all improve endpoint security - but they change the employee experience.

Mobile Mentor is a Microsoft Gold partner, and our engineers are certified by Microsoft, Apple and Google. You are in safe hands.

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