

# HSO Finance Assist Power Pack

# Industry:

Finance

# **Needs Expressed:**

- Remove manual processing
- Improve intercompany
  processes
- Seamless experience
- More efficient journal processes

# **Benefits Realised:**

- Reconciled intercompany
  Accounts
- Seamless Customer and Supplier validation
- Reduced month-end turnaround
- Greater adoption of Dynamics 365 Finance

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# HSO Customer Case Study: Process Automation

Moving from a tailored Finance Solution or a highly modified ERP solution to a standard ERP solution can be quite a change. Whilst there are large benefits for the Supply Chain, Manufacturing and Production teams, the Finance team is often left with having to create workarounds to continue their daily job, leaving them somewhat dissatisfied.

#### **Our Story**

The Finance team is often a small, close-knit team working long hours, especially around month-end when the pressure increases on them to submit the financial statements for the month. For HSO's Customer, moving systems to Dynamics 365 Finance had huge business benefits, but the Finance team were concerned about how manual some processes were going to be.

#### Background

After completing Analysis, each department was required to list out the benefits that moving onto Dynamics 365 Finance would bring them.

The Finance team were unhappy with how previously developed and automated processes would now become manual and time consuming with Dynamics 365 and were struggling to find significant benefits.

#### Situation

The team understood the need for an integrated and standard ERP solution but felt that many of the automated features they had previously developed were being lost and replaced with more manual and tedious processes.

The team's enthusiasm for the product was waning and HSO needed to find a way to keep the team focused and positive about using Dynamics 365 Finance.

After their previously heavily developed systems, HSO needed to find a way to bring back the enthusiasm, without code and as quickly as possible, so that the deployment deadlines were still met.



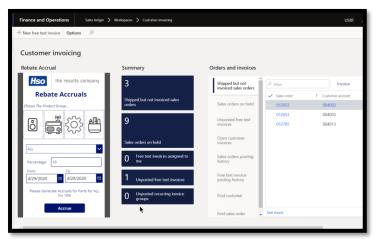
# HSO Finance Assist Power Pack

# HSO Customer

**Case Study: Process Automation** 

#### Solution

Working together with the Customer, HSO was able to determine the processes that could be improved using Standard Power Platform tools and the out-of-the-box Connectors



HSO then provided a series of mini apps that helped change the Finance team's whole perspective on the Microsoft Dynamics solution.

#### Implementation

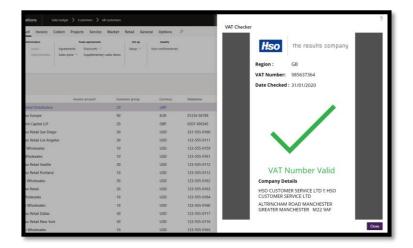
The process was quick! Within a day of hearing about the Customer's challenges, HSO came back with the first app and within a week we had developed a whole tool kit of usable apps that were easily embedded into the Dynamics 365 Finance environments. Engagement with the Finance team for the rest of the Dynamics 365 implementation project skyrocketed, with users getting excited about how much time they were going to be saving and how the solution felt so modern and automated.

#### "This is what we have been waiting for in D365"

#### **Solution in Action**

Now that the Customer is live, the Finance team are happy with the apps that are spread throughout Dynamics 365. Users have informed us that they didn't know that it was an addition to standard Dynamics 365 **Finance**.

#### "We love the control it allows our IT team."



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# HSO Finance Assist Power Pack

# HSO Customer

# **Case Study: Process Automation**

#### Results

The embedded PowerApps have allowed the Customer to have a seamless experience within their finance department, speeding up the data gathering and accrual process to allow the team to experience the best of the Microsoft ecosystem. It has resulted in a quicker month-end process, reduced man hours reconciliation and provided a more seamless, audit approved Customer and Vendor Creation process.

#### What is Included in the Finance Assist Power Pack?

Intercompany Direct Delivery improver

• Enhance your intercompany Direct Delivery process with barcode scanning and automated transactions

Intercompany Free Text invoice approvals

• Create Free Text invoices and send them though the approval process, outside of Dynamics 365, before being automatically created in the associated company

Automate intercompany bank transfers

• Automate the journal creation for intercompany bank journals and get 3 journals in just a couple of clicks

#### Validate VAT Numbers

• Validate your Customer & Vendor VAT numbers with an EU database, providing a seamless experience

Validate Vendor emails

• Validate all the email addresses within your payment journal before sending them

Run credit checks

• Run a credit check for your Customers & Vendors using your credit check provider API's, allowing for a seamless and integrated experience

Purchase & Sales Order accruals

• Automatically generate accrual journals for your month-end processes based on parameters that you control

#### Rebate accruals

• Enhance the standard rebate functionality by allowing for custom accruals and debit notes to be raised for the customers that you want

Bank reconciliation journals

• Enhance the automatic bank reconciliation functionality by creating journals to subledger accounts (Suppliers/Customers) with a set of matching rules.

# Join our Customers in Their Success!

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