

# EKAA

Enterprise Chatbot to streamline  
and automate overall interaction

## EKAA

Designed and built on Microsoft BOT framework, EKAA is a smart AI chatbot to automate entire operations of HR, IT, SALES and ADMIN within an organization. Integrated with data source systems like Salesforce, Success Factors, Jira, Azure SQL- EKAA is an informative as well as transaction based chatbot

## How EKAA is different?

A combination of guided and free text bot along with all enterprise operations under one common roof. Switch from one flow to another irrespective of which module you access via context switching. Seamless integration with enterprise applications across organization

## HR Module

An informative and task-oriented bot to answer queries from HR policies, easy access to leave management, payroll, learning and development/training within an organization and HR related tasks

## IT Module

Empowers you with various self service options, helps reduce fulfillment timelines and simplifies contacting IT when needed

## SALES Module

Get insights on potential leads, opportunities, personalized dashboards with other sales attributes

## ADMIN Module

Provide ease of access to organizational facilities



Powered by

**Celebal** tech

