

Our Mission: To help organisations rapidly identify and deliver value from technology (AI, Blockchain, IoT), data and fantastic customer experiences.

Our teams are an effective blend of expert creatives and engineers who work with clients to deliver step out value through innovation.



Software Engineers



Emerging Technologists



Data Scientists



Strategic Designers

We take a Design Thinking approach to quickly understand user needs, create innovative ideas and test them out by building light-weight working prototypes.

BJSS INNOVATION APPROACH

Innovation isn't about blue sky thinking. It's about following a controlled path to creating and delivering valuable ideas. We have a proven and repeatable method.

INNOVATION SPRINT ALPHA(S)

GENERATE IDEAS

Answer critical business questions through research, ideation and workshopping.

Sprints let teams rapidly reach goals and deliverables and gain key learnings, fast

2 weeks

TEST THE CONCEPT(S)

Rapidly test & evolve through prototyping. Pinpoint the best opportunities, understand constraints, develop a business case and plan for production

6-15 weeks



INNOVATION SPRINT

GENERATE IDEAS

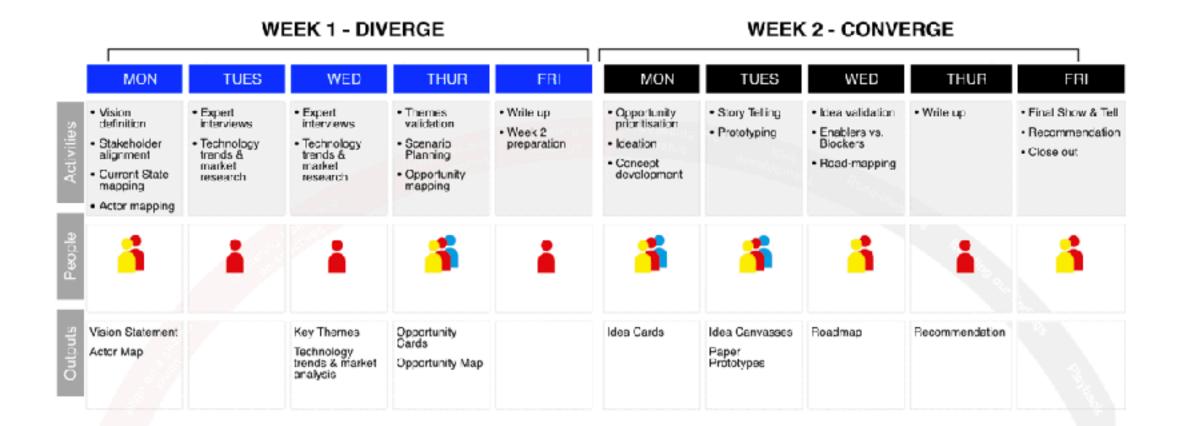
Answer critical business questions through research, ideation and workshopping.

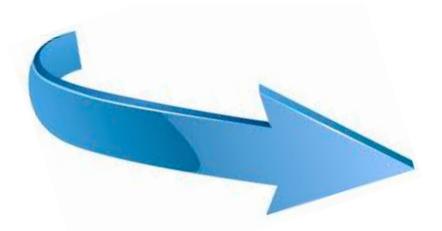
Sprints let teams rapidly reach goals and deliverables and gain key learnings, fast!

weeks

The purpose of an INNOVATION SPRINT is to help clients think through the art of the possible and to develop a set of ideas and a business case that can be rapidly built & tested.

INNOVATION SPRINT





Typical Use Cases

- How can Al reduce our costs?
- How can a ChatBot service improve our customer service, increase our revenue and reduce our cost to serve?
- How can we use emerging tech to reduce the cost of our supply chain?



TYPICAL INNOVATION SPRINT

WEEK 1 - DIVERGE

WEEK 2 - CONVERGE

MON	TUES	WED	THUR	FRI	MON	TUES	WED	THUR	FRI
 Vision definition Stakeholder alignment Current State mapping Actor mapping 	 Expert interviews Technology trends & market research 	 Expert interviews Technology trends & market research 	 Themes validation Scenario Planning Opportunity mapping 	Write up Week 2 preparation	 Opportunity prioritisation Ideation Concept development 	Story TellingPrototyping	 Idea validation Enablers vs. Blockers Road-mapping 	• Write up	Final Show & TellRecommendationClose out
People									
Vision Statemen Actor Map	t	Key Themes Technology trends & market analysis	Opportunity Cards Opportunity Map		Idea Cards	Idea Canvasses Paper Prototypes	Roadmap	Recommendation	



ALPHA

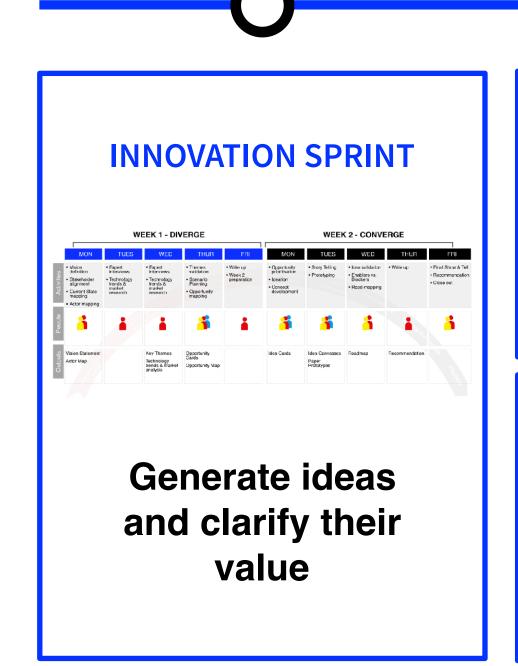
TEST THE CONCEPT

Rapidly test & evolve through prototyping. Pinpoint the best opportunities, understand constraints, develop a business case and plan for production

6-15 weeks The purpose of an Alpha is to quickly build a working prototype that can be tested with employees and customers to validate the value and viability of ideas.

MOVING FROM IDEAS INTO PROTOTYPES

Example: How can a ChatBot improve customer service and increase revenues?



ALPHA 1

Design, build and test a ChatBot using BJSS Accelerator and Conversation Designer

ALPHA 2

Data Research and Data Science focus to create client specific personalised up-selling

ALPHA 3

Combine to form a personalised ChatBot tested with customers

INDUSTRIALISE



CASE STUDY - INNOVATION SPRINT

We helped a leading airline identify ways to substantially reduce their cost to serve using Al and IoT and tested solutions with their front line staff.



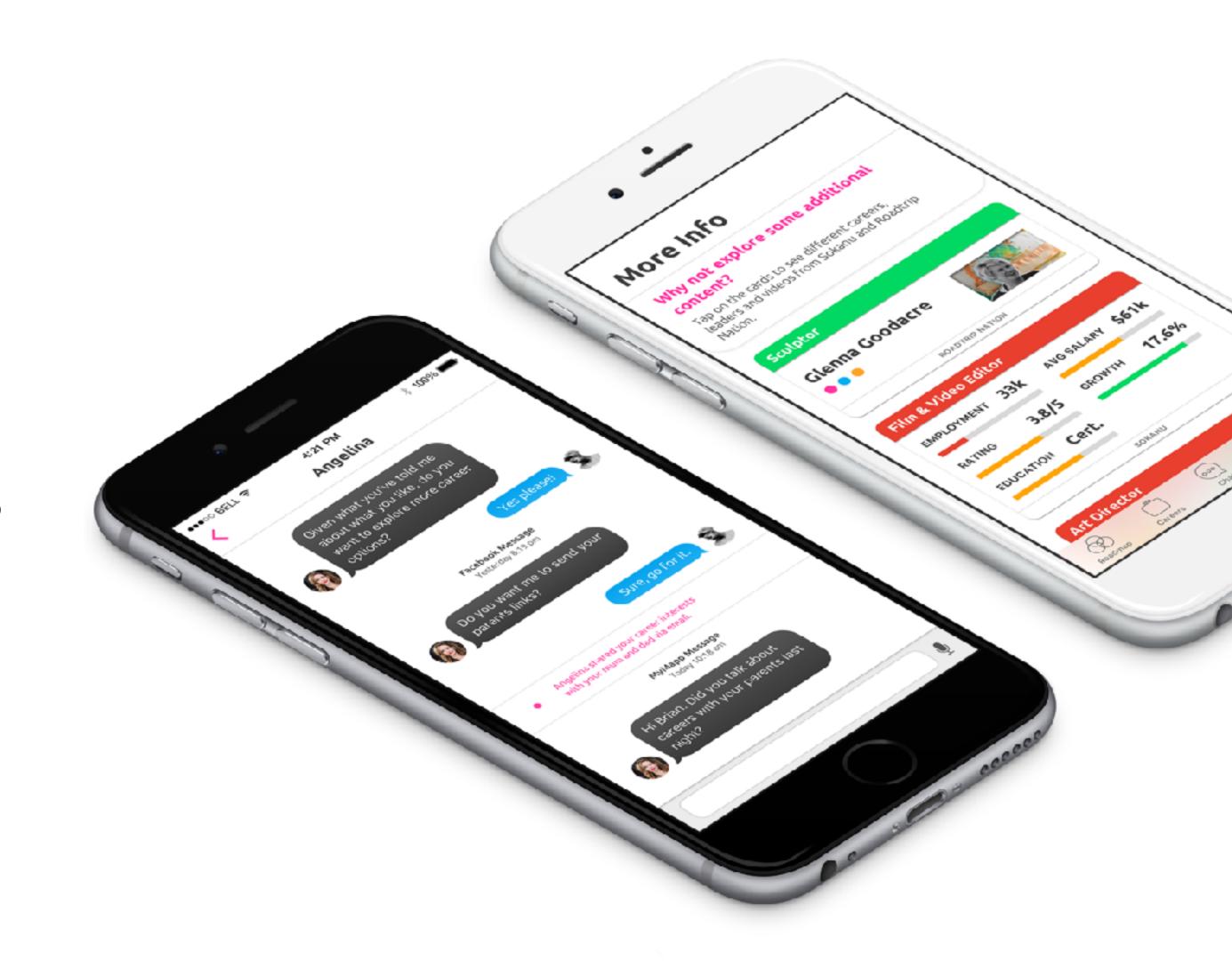
CASE STUDY - INNOVATION SPRINT

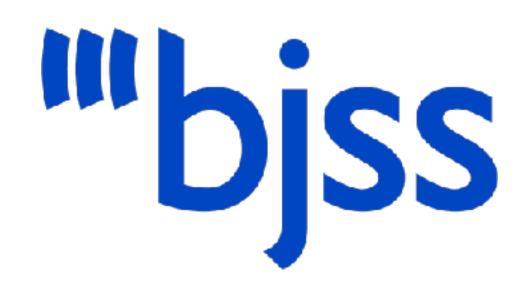
We helped a leading healthcare organisation plan for the future of digital pathology with a portfolio of new business opportunities and a roadmap for transformation using Al.



CASE STUDY - ALPHA

In 15 weeks we helped a leading US Educational organisation deliver a new revenue stream using an intelligent ChatBot and Machine Learning prototype.





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