



Problem loan management
technology

crowe.com

Problem loans? No problem

Crowe Problem Loan Management for
Microsoft Dynamics 365™

Your customers need you more than ever when they are in distress. Lenders must scale their problem loan management processes during periods of economic hardship to assist distressed borrowers and reduce the risk of loss. The recent economic downturn triggered by the coronavirus pandemic has not discriminated, every sector is feeling the strain. Constricting or disappearing revenue streams are threatening the solvency of businesses everywhere.

Solution Overview

The Crowe Problem Loan Management solution makes it possible to stay on top of, and even be proactive with, distressed borrowers in good times and bad, including:

- Deferral tracking
- Watched asset reporting
- Reserve calculator
- Relationship monitoring
- Action item tracking
- Touchpoint reminders
- Problem loan onboarding

For more information on Crowe Problem Loan Management, visit crowe.com.

Benefits

Managing problem loans are typically managed ad-hoc, distributed, and by individual experience. Results are inconsistent. This solution:

- Tracks deferrals, prompts follow up, and intelligently facilitates TDR decisioning down the road.
- Automates and aggregates reporting across all your problem loans
- Facilitates best practices across your team members working the loans
- Calculates your reserve amounts in compliance with standards
- Centralizes notes and task tracking, keeping your team on track and informed.

Smart decisions. Lasting value.™



Learn more

Whatever your credit questions, we take pride in delivering answers. For more information on Crowe Problem Loan Management or to request a proposal, please contact:

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Watched asset reporting

Tell the full story of every problem loan with automatic report population. Facilitate timely review, report ingests updates as they are made.



Reserve calculator

Guess work is removed with Crowe's managed impairment calculator, supporting collateral dependent and net present value of future cash flow valuation methodologies.



Relationship monitoring

Record notes about borrower activity and conversations in a central location. Facilitate collaboration and keep everyone on the same page.



Action item tracking

Configure checklists to auto-populate as milestones are reached, or manually add and assign tasks to be completed



Problem loan queue view

Review the status and key metrics for all problem loans in a single view. Drill into any account to review the watched asset report, notes, and action items.



Reminders for you and your borrowers

Be alerted when it is time to check in. Automatically trigger a reminder your borrowers at the agreed upon time.



Optimized problem loan onboarding

Intelligent onboarding ensures you are only plugging in necessary details. Help text is provided along the way to clarify ambiguous accounting requirements.



Standardized assumptions

Set institution-wide parameters to create consistency in such fields as liquidity discounts and selling costs.

How you can benefit from Crowe Problem Loan Management



Automates
Reporting



Facilitates Best
Practices



Calculates
Reserve



Centralizes
Information

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