

# Redapt SmartBot™

Let's talk.

Every day, companies spend millions on customer and employee conversations that could be easily automated. Whether it's augmenting an existing process or replacing a business function, Redapt SmartBot™ helps you gain efficiencies that impact your bottom line.

Redapt SmartBot™ interacts the way people do—on the platforms they use most—employing artificial intelligence and machine learning to provide quick, accurate responses. SmartBot is your automated first-line communication, with personality.

## “How Can I Help You?”

Digital assistants are rapidly evolving as a powerful way to improve your company's interactions and information sharing:



**Engage** your customers in automated, natural two-way communication embedded in the channels they use most.

**Optimize** your operations by breaking through the silos of information in your company so that it's rapidly accessible.

**Empower** your employees with access to the data and details they need whenever and wherever they need it.

Digital transformation can be complex. Redapt is your cloud partner with the latest in machine learning, big data, IoT, modern applications, and managed services to accelerate your digital transformation and differentiate your business. Explore what's possible.

Contact us for a  
**FREE assessment »**

425.882.0400  
results@redapt.com

redapt.com



## Intelligent Interaction

Redapt SmartBot™ interacts the way people do, giving quick responses and insights in a lifelike exchange. Technologies like Cortana and Alexa are becoming common in our everyday lives. SmartBot harnesses this same intelligent chat technology and extends it to a multitude of business uses. User experience is key, so SmartBot offers flexibility of voice and text interfaces to meet your specific needs. It's both personal and efficient.

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## Deep Learning Technologies

Powered by AI and machine learning, SmartBot uses natural language to create simple and comfortable conversations. Automated speech recognition converts speech to text while language intelligence technology understands the intent of what's being said. Artificial intelligence picks up phrases from the user and responds with the best answer. Through machine learning, SmartBot can be trained with new sentences to improve interaction.

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## Everyday Channels

The possibilities for your business are limitless since SmartBot is channel agnostic. Reach more people by engaging customers, prospects, and employees in the ways they communicate every day. SmartBot can be integrated into an array of channels including mobile, web, and email, as well as applications like Bing, Cortana, Skype, GroupMe, Facebook, Kik, Slack, Telegram, Twilio and others. It enables you to jump-start your engagement countless ways.

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## Operational Efficiency

SmartBot makes access to information fast and efficient. Unlock silos of information to harness the collective intelligence of your organization. Imagine the time saved by eliminating endless emails, form request, and hunting for answers. SmartBot gives people the information they need instantly, whenever and wherever they need it. It enables business to gain endless efficiencies through both access and automation—and this means increased profit. 425.882.0400 | [results@edapt.com](mailto:results@edapt.com) Contact us today to explore the benefits of a SmartBot.

# Meet Redapt



## Infrastructure

- Datacenter Infrastructure
- Advanced Engineering Services
- Infrastructure System Integration
- Global Logistics



## Operations

- DevOps Automation
- Site Operations
- Modern Datacenter
- Managed Services



## Cloud Engineering

- Public Cloud Implementation
- Hybrid Cloud Implementation
- App & Data Migration
- Emerging Technology Integration



## Business Transformation

- Cloud Native Apps
- Advanced Data & Analytics
- Artificial Intelligence
- DevOps Enablement
- IoT and Edge Solutions

We're an end-to-end technology solutions provider that brings clarity to a dynamic technical environment.

We help you navigate through challenges and obstacles to accelerate growth.

Find your path at [redapt.com](https://redapt.com)