

## Product description: CyberGate SIP to Teams

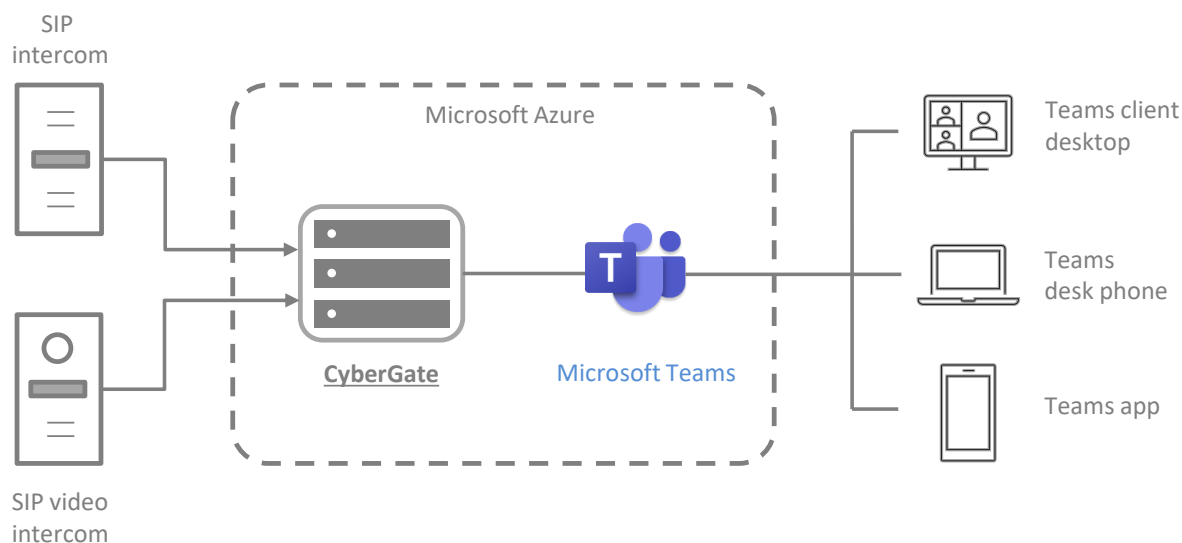
### CyberGate

Microsoft Teams is the hub for teamwork in Microsoft 365. The Teams service enables instant messaging, audio and video calling, rich online meetings, mobile experiences, and extensive web conferencing capabilities. In addition, Teams provides file and data collaboration and extensibility features, and integrates with Microsoft 365 and other Microsoft and partner apps. According to Microsoft, Teams reached 115 million Daily Active Users in October 2020 (\*1).

As Enterprises migrate their traditional telephony service from a local IP-PBX or Cloud Telephony platform to Microsoft Teams, they need a solution for the existing SIP (video) door intercoms to communicate with Teams.

Via **CyberGate** you can now connect your SIP audio- and SIP video door intercom to Microsoft Teams. Teams Users can answer incoming calls from the (video) door station – **with 2-way audio and live video** – on their Teams desktop client, Teams compatible desk phone and Teams Smartphone app and open the door for visitors.

The new **multi-ring** feature in **CyberGate** enables the Teams administrator to configure a group of Teams Users who will be notified simultaneously if someone rings the door station and the 1<sup>st</sup> responder will be connected to the visitor.



### CyberGate Compatibility List



(\*1) source: [Microsoft publication](#), October 28th 2020

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### Features

- Two-way audio and **live video** to the Teams desktop client, Teams compatible desk phone, and Teams app on your Smartphone.
- Opening a door or gate using the Teams Dialpad.
- Call individual Teams users or configure group names to call multiple users simultaneously.
- Disable Forwarding to prevent the intercom call to end up in a Voicemail box.

### Where to buy

- CyberGate is a subscription based SaaS application that runs in Azure.
- Subscriptions can be purchased & activated online via [Microsoft Azure Marketplace](#) or [Microsoft AppSource](#) and come with a one month Free Trial period.
- For each Tenant, one subscription is required with 1 “user” for each door station.



### Note:





- CyberGate does not work towards Teams Call Queues.

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**Robin SIP video door intercoms compatible with CyberGate**

For customers who already have a Robin SIP audio- or video intercom installed, and (planning) to migrate from a local- or cloud based VoIP telephony platform to Microsoft Teams, all you need is a **CyberGate** subscription so that your Teams users can receive intercom calls.

The following Robin SIP intercom products are compatible with CyberGate:

<p style="text-align: center;"><b>ProLine SIP</b></p> 	<p style="text-align: center;"><b>ProLine SV SIP</b></p> 
<p style="text-align: center;">( C03065, C03066, C03067, C03060 )</p>	<p style="text-align: center;">( C03050, C03052, C03054, C03058 )</p>
<p style="text-align: center;"><b>ProLine Compact</b></p> 	<p style="text-align: center;"><b>SmartView SIP / Compact SIP</b></p> 
<p style="text-align: center;">( C04050, C04051 )</p>	<p style="text-align: center;">( C01060, C02050 )</p>

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### Robin ProLine & SmartView video intercom for Teams

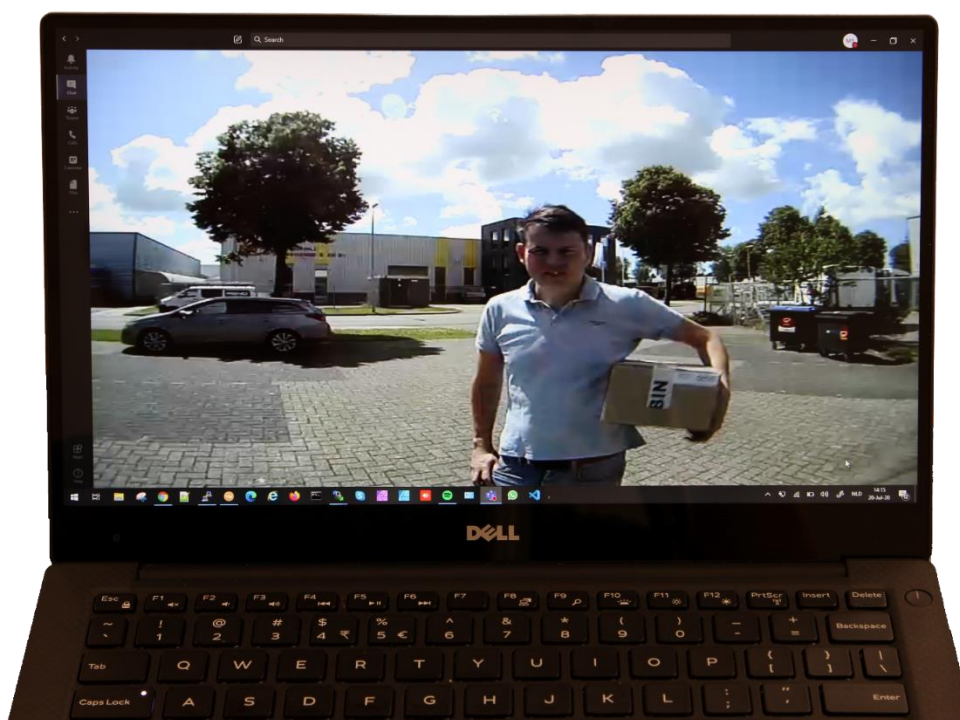
For customers who do not have a Robin SIP audio- or video intercom, and (planning) to migrate to Microsoft Teams, the new [ProLine for Teams](#) series of video intercoms is available at a discounted price level.

The ProLine for Teams series do not support SIP registration to a local- or cloud based VoIP telephony platform. This product line only works in combination with a CyberGate subscription.

Robin distributors and resellers can offer the 'ProLine for Teams' video Intercom hardware. The End User - owner of the Teams Tenant – is the one to purchase & activate the CyberGate subscription via Microsoft AppSource or Microsoft Marketplace.

ProLine Video for Teams	ProLine Compact for Teams
(C05000, C05002, C05004, C05008)	(C05025, C05026, C05027) (surface mount only)
SmartView for Teams	
(C05050)	

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**Remarks**

- ➔ Currently it is not possible for Microsoft CSPs to purchase & activate CyberGate on behalf of their Teams clients. The End User (= organization with O365 and Teams subscriptions from Microsoft) should login to AppSource or Marketplace to source and activate CyberGate.
- ➔ During the purchase & activation process, you will be redirected to the CyberGate Management Portal to configure and activate the CyberGate subscription.
- ➔ Multi-ring can be configured via the CyberGate Management Portal.

**Contact**

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**CyberTwice B.V.** develops Software as a Service (SaaS) applications around Microsoft Teams. Services include CyberGate that enable a SIP video door station to communicate to Teams with live 2-way audio & video, and ATTEST, the 100% Azure based Teams Recording solution for Compliance & Collaboration.

**Robin Telecom Development** is a manufacturer of video door stations. Robin intercoms work with Apple HomeKit, Microsoft Teams (via CyberGate), or VoIP/SIP platforms. CyberTwice and Robin Telecom Development are located at Hazenkoog 25, 1822 BS, Alkmaar, The Netherlands, T: +31 72 534 6426