



*DISRUPTING*  
**THE QUEUE  
MANAGEMENT  
INDUSTRY**

# Skiplino

**Skiplino** is the most intelligent queue management system, it is a completely cloud based comprehensive package especially designed to improve the customer experience and help companies in organizing and controlling their services in the best effective way.



**High service quality control and monitoring solution**



**Real time comprehensive detailed analytics**



**Increased service efficiency**



**Most cost effective QM solution**



**Remote ticket booking option**

# This is why you Should be Using Skiplino

Skiplino was developed using advanced intelligent technology to solve queuing problems faced by organizations. It will help you take the quality of your business service to a new optimum level.

## Easy and quick setup

Agents and branches  
**performance monitoring**

**90% cost effective** compared to other providers

**We use simple tools,** available with normal Jack and Jill

**highest standards of user experience** to ensure **ease of use**

## Advanced analytical reports

**Digital Queueing system offering remote tickets booking option**

**17 products** that is developed to meet all your requirements

**Advanced notifications system for customers and management**

Constant Development, Personalization and **Free Updates**

# Take your QMS to the Next level

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**Less than 30 minutes** for full system setup

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Spots the **least crowded** branch for the user

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**Monthly subscription is cheaper** than other providers maintenance fees

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Notify your customers by **SMS** or **email** *once their turn approaches*

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Receive customer feedback on the spot after being served

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Let your customers pick **tickets** from their **mobile**

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**Get notified of any service/ agent taking remarkably longer time than usual**

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**The mobile app allows the customer to know the next available slot**

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customer can cancel the ticket anytime, or notify if he will be late

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**Let Skiplino's TV caller call the ticket in customer language**

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# How It Works





# SKIPLINO MOBILE

available for **IOS & Android**

*(Apple watchOS and Android Wear included)*

## BRANCH MAP

Through our IOS/Android Mobile App, the user starts by choosing the desired branch in an intuitive and pleasant interface.



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## TICKET BOOKING

After selecting the branch, the user will proceed to choose the service, the mode of transportation (on foot, by car, or public transport), and finally, Skiplino will provide the user with a pleasant service so they do not have to wait in line. They can also choose to take an Uber to the branch and the app will calculate the time, including the time that the driver will take to pick them up. Easy, isn't it?



# SKIPLINO MOBILE

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available for **IOS & Android**

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## TICKET BOOKED

The user can always update the time of arrival. In case there is a delay, like a stop for some coffee...only the necessary information will be on their ticket; so, there is no clutter.



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## **TICKET** *(when arriving at the branch)*

When you arrive at the branch, we will tell you where to go and when you will be called. We even give you the name of the agent who will receive you, so you can be greeted with a smile.



# SKIPLINO MOBILE

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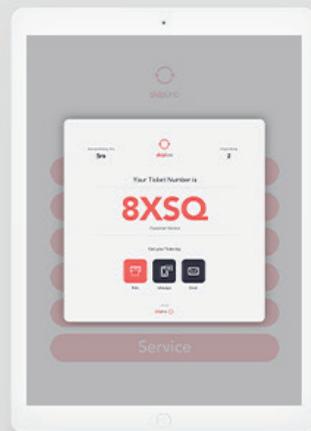
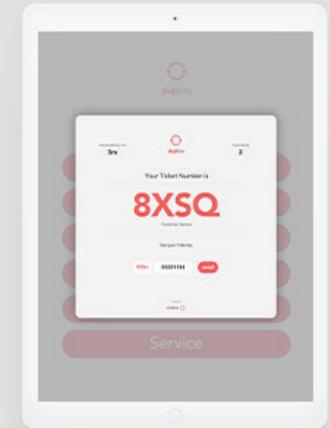
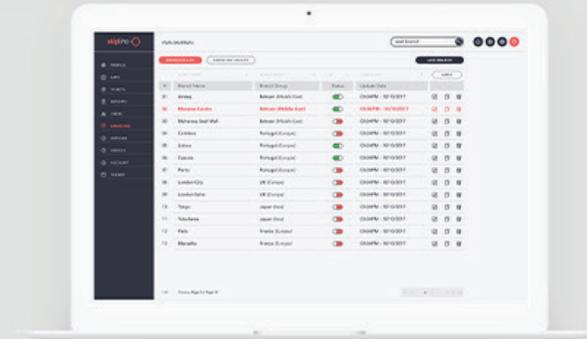
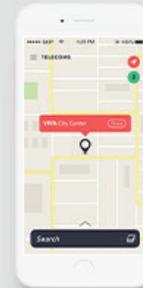
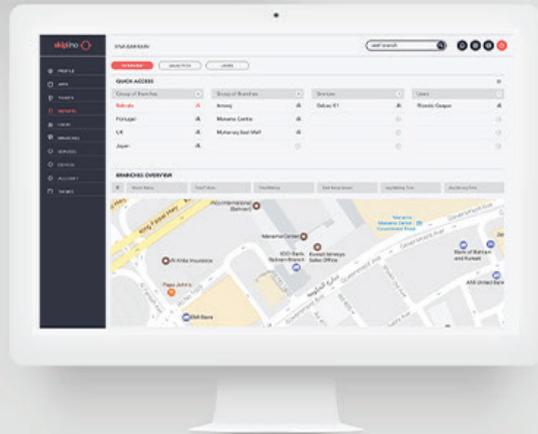
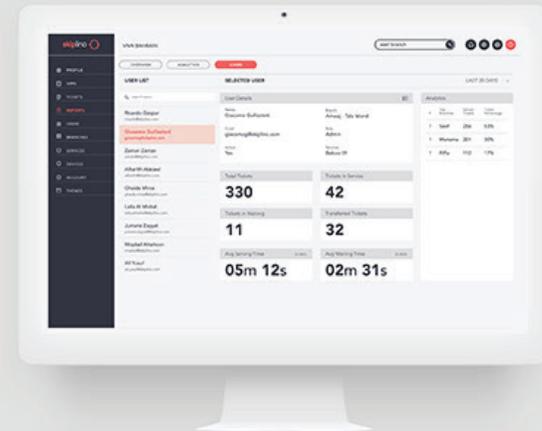
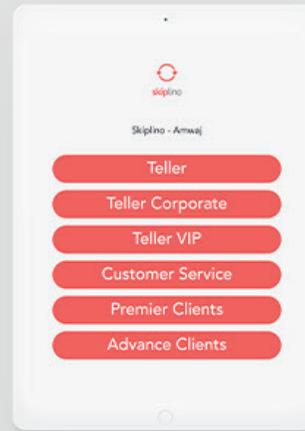
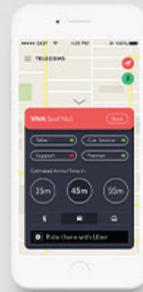
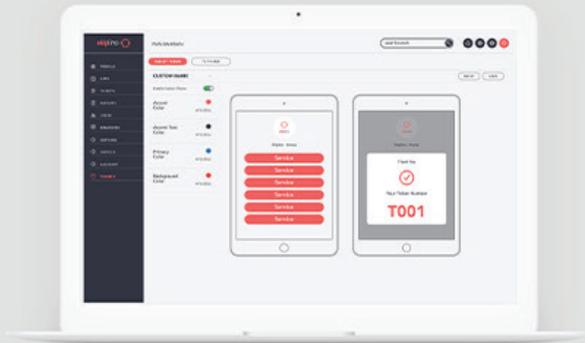
*(Apple watchOS and Android Wear included)*

## FAVORITES

We will allow you to save your favorite branches; so next time you need to go, you will not waste time searching.

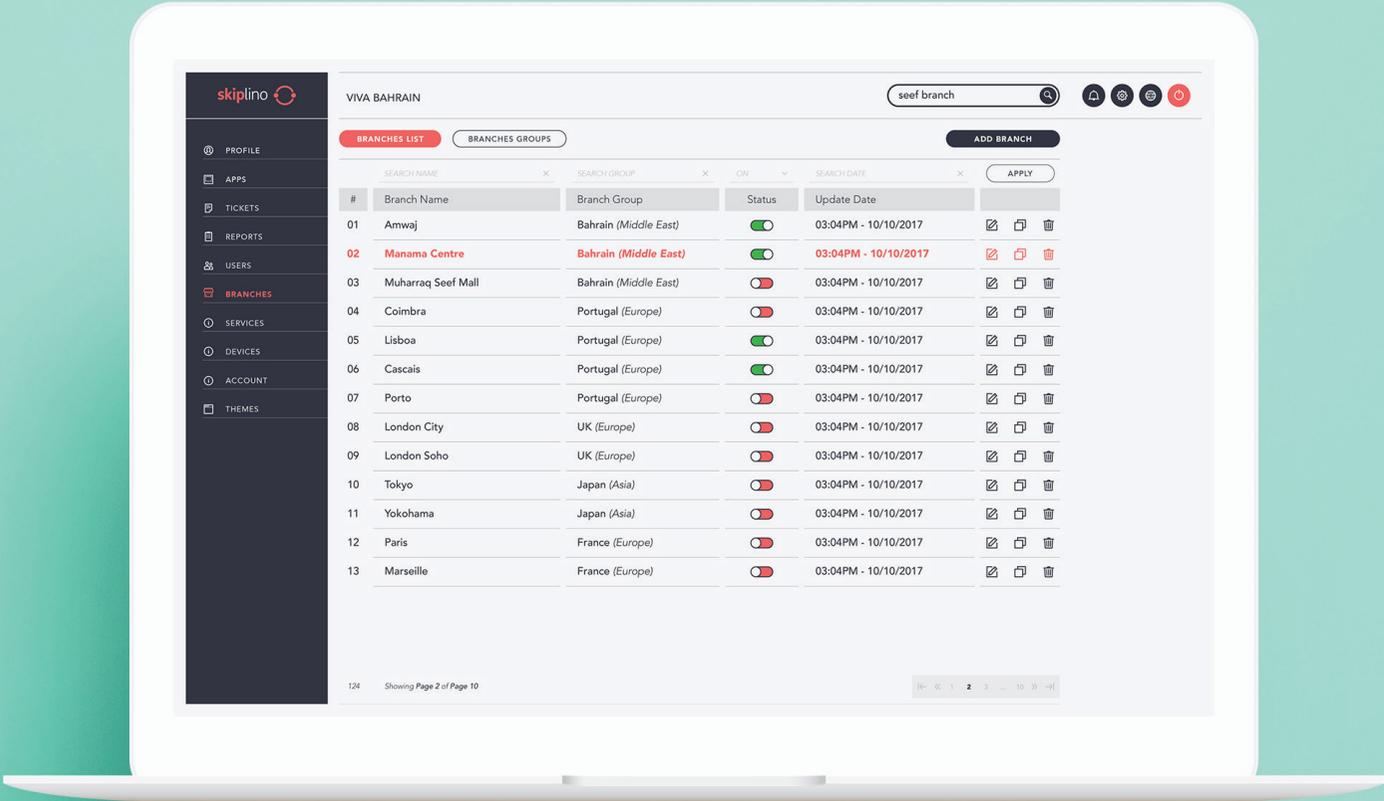
This is just a fraction of what Skiplino Mobile App and the whole Skiplino Platform can do for you as a user or as a business, saving time and money.



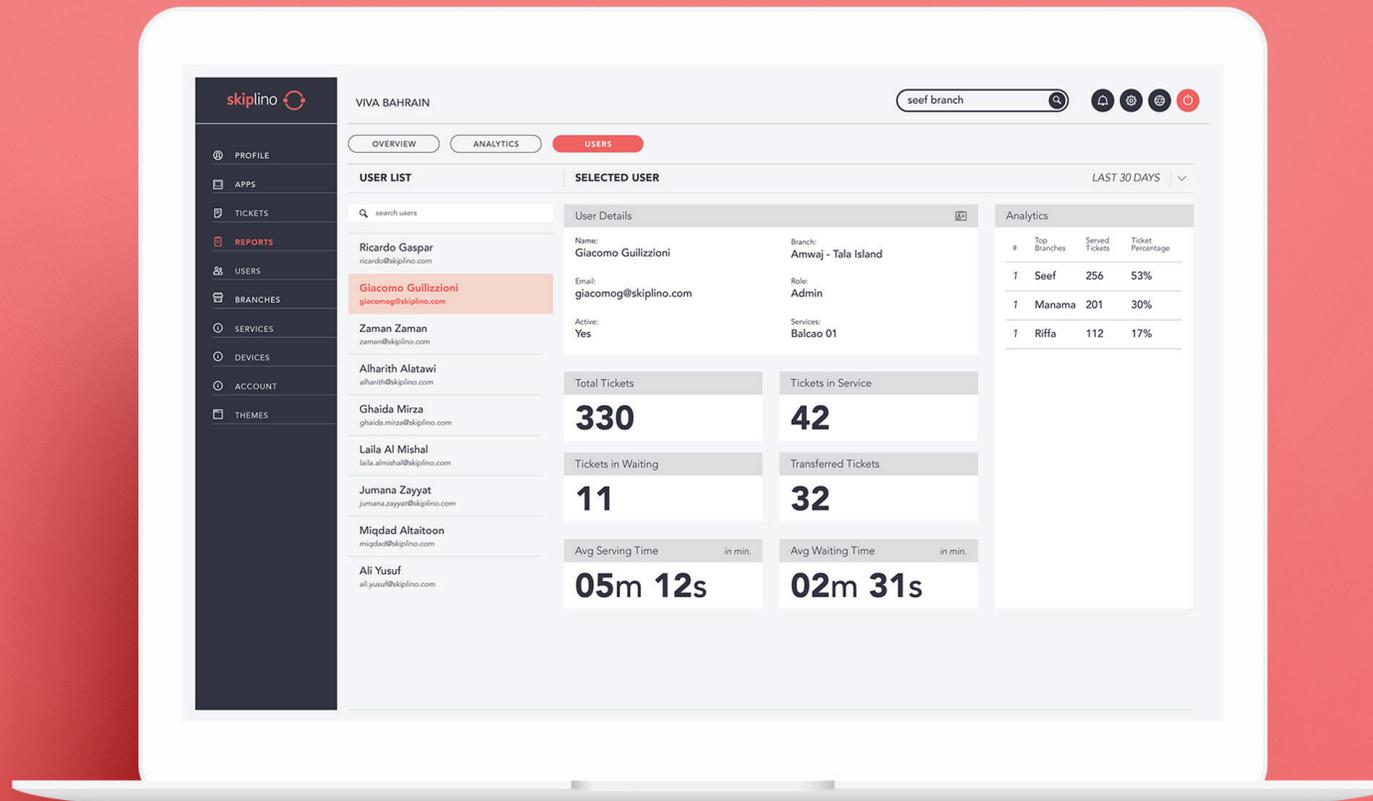


*\*all UI/UX presented here is still being deployed, so there can be some differences between this presentation and our currently available product*

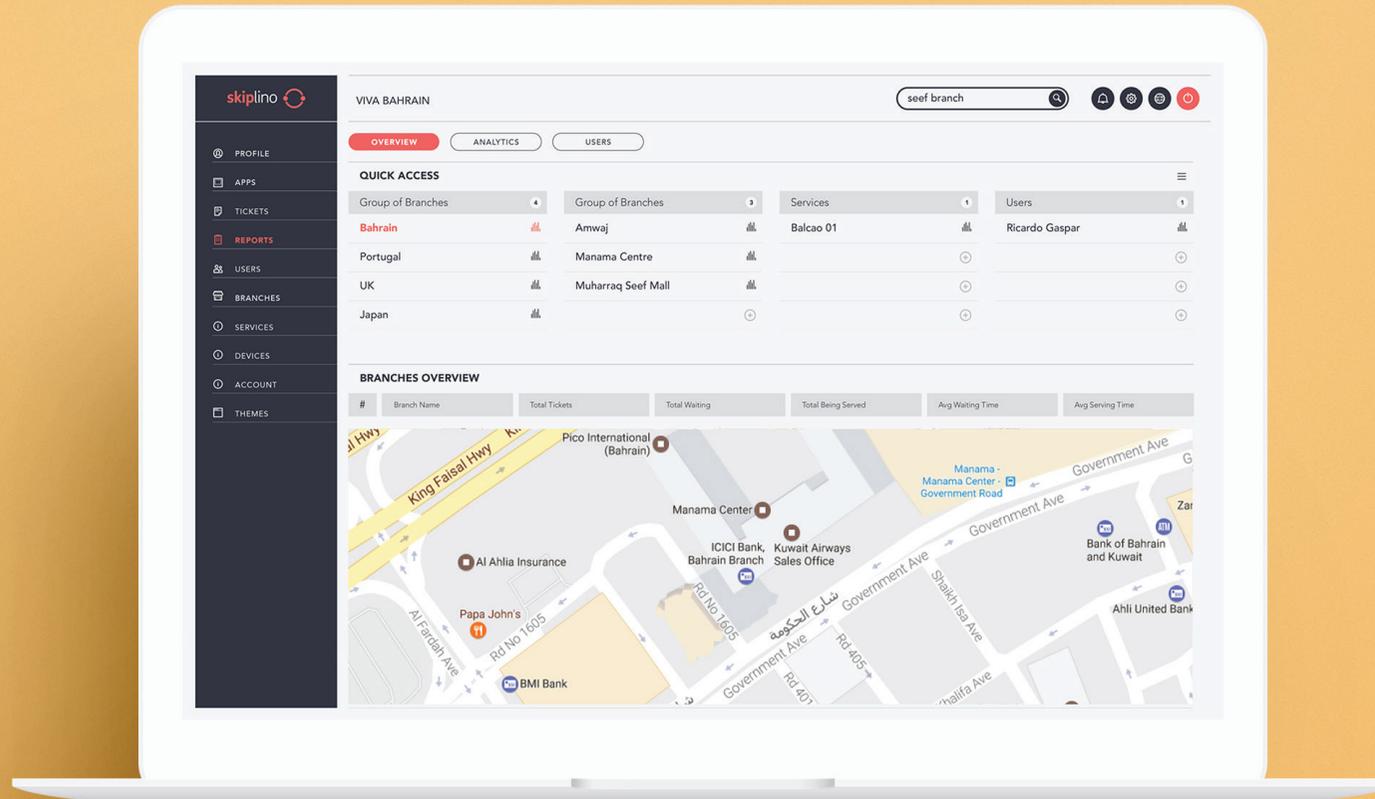
With our cloud-based back end, any business can access all major browsers online and start using **Skiplino Business**. With either 5 or 5000 branches, our platform is designed for scalability and easy access.



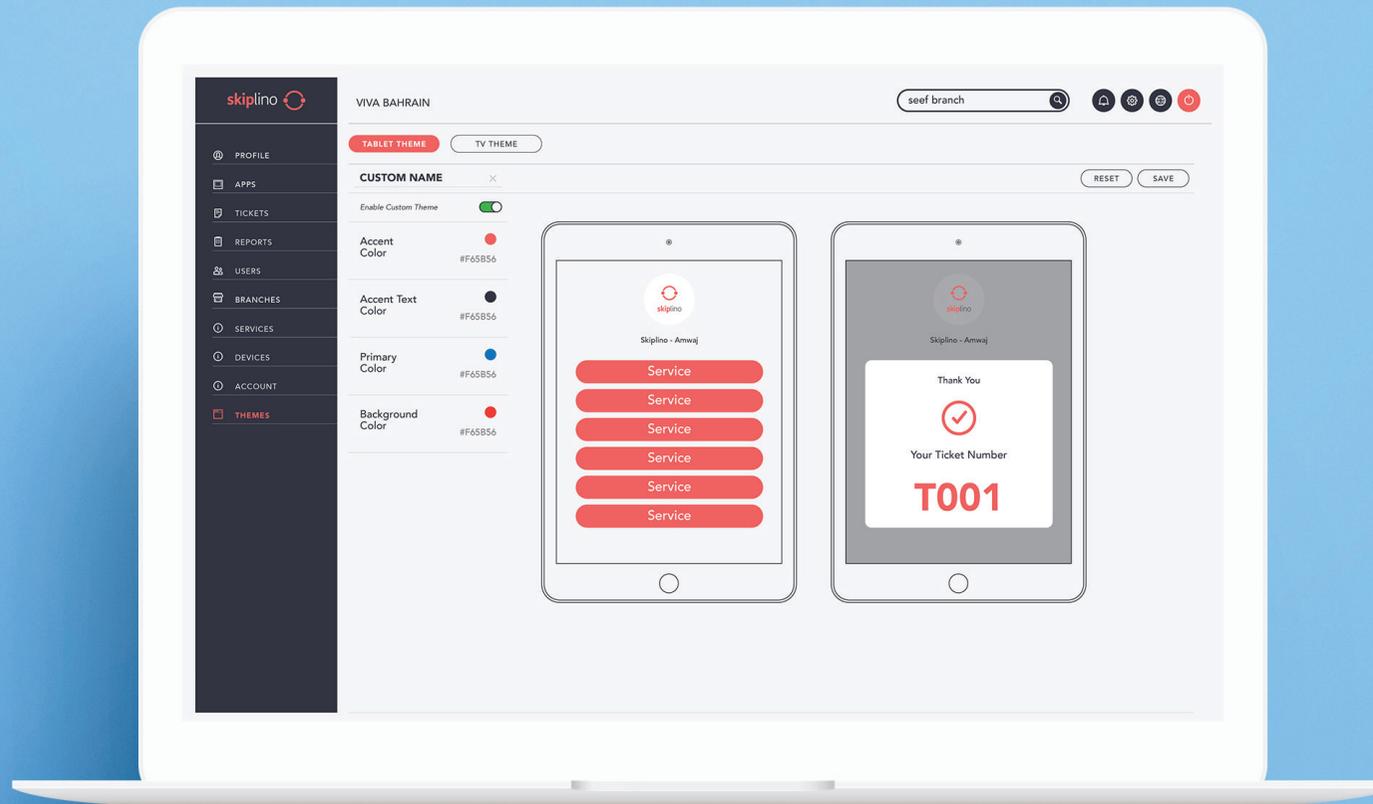
With an extensive list of reports available, **Skiplino Business** will allow users to gather data to better serve their clients.



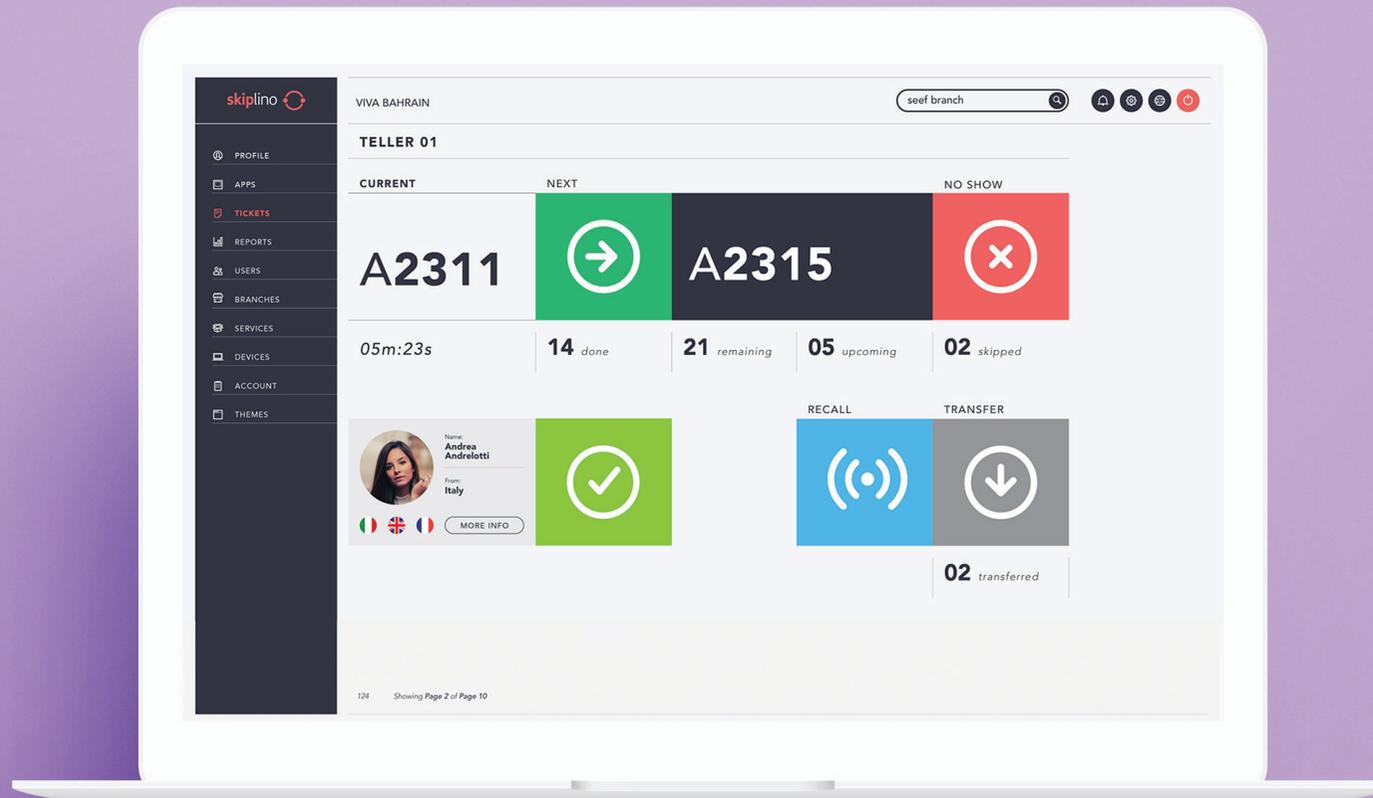
It is not only **Skiplino Business** that offers you the most important data; we make a point to show you in the quickest, most user-friendly way.



**Skiplino Business** allows any client to deeply personalize all deployed apps within the ecosystem, because we want our clients to feel a part of the family.



When it is time to call your clients, we make sure you have all the necessary info necessary to offer the best and quickest service possible.



skiplino 
27° 13:27

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**Current**

A1022

**Teller**

| Ticket | Desk |
|--------|------|
| T22    | 01   |
| T20    | 02   |

**Customer Relations**

| Ticket | Desk |
|--------|------|
| A1022  | 09   |
| A1024  | 11   |

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**Desk**

08

**Premium Teller**

| Ticket | Desk |
|--------|------|
| B232   | 08   |
| B230   | 09   |

**Claims**

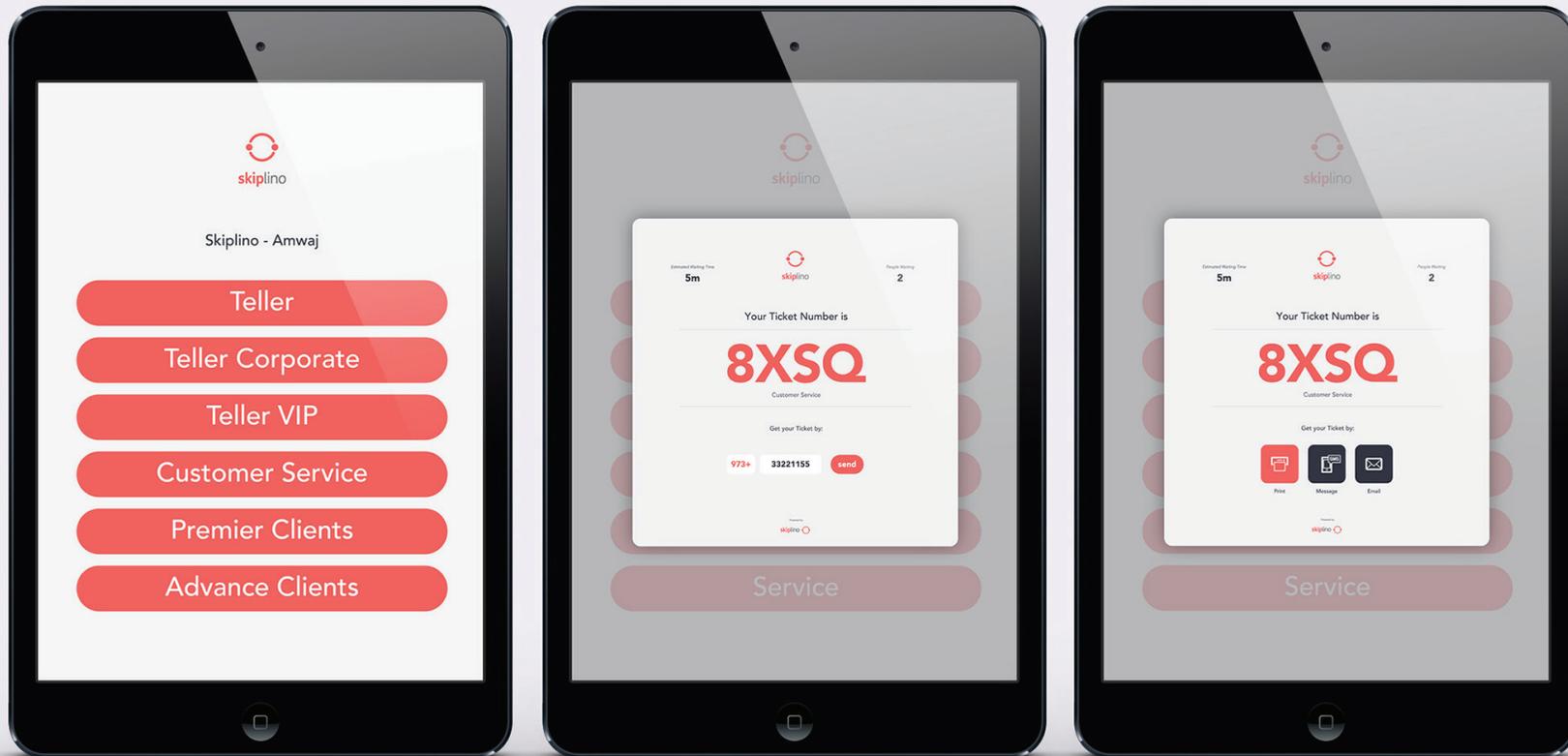
| Ticket | Desk |
|--------|------|
| C1244  | 15   |
| C1245  | 16   |

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**Customer Service**

@Reuters Panasonic shares plunge after heavy spending
@Gizmodo R

When a client does a walk-in to a **Skiplino** Powered Branch, our Apple/Android TV App connected to a TV will display the queue status.



For the walk-in client, a tablet will be available to provide the ticket in either physical form, or sent by email/SMS. In the future, Beacon technology will be implemented for a direct ticket on the clients' smartphones.

# SKIPLINO ULTRA MOBILE

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## WATCH OS & ANDROID WEAR

Our array of apps also include Apple Watch and Android Wear to allow the user to check their booked tickets and receive notifications without having to check their smartphones.



# SKIPLINO MOBILE ADMIN

available for **IOS & Android**

## ANALYTICS & REPORTS

Skiplino also offers an extensive list of data accessible to the platform administration through our Skiplino Admin. App; so at any moment and anywhere, you can see how to improve your client experience at any given branch.





# Thank you for choosing Skiplino



Our Contacts:

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