

One-x-Connection

Sample screens

February 2020



Sample quick screener question

Users can estimate their income by selecting an income range. The range is dynamically calculated based on eligibility rules. The screener is anonymous.

Quick Screener | Step 3 of 5

Tell us about your family income

How much money did your family make last month, before taxes are taken out? required

\$0 - \$2400	\$2401 - \$3500	\$3501 - \$4600	\$4601-\$5200	\$5201 - \$6900	Over \$6900
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This amount changes month-to-month


< Back X Cancel Continue >


Sample quick screener results

Questions and program results are configurable. Content is written for a 6th grade reading level.

Check if you qualify | Results

Here are your results

These results are estimates only. You can find out for sure if you are qualified by applying for the program. 

Health care coverage 

Medicaid
Provides low, or no cost, health coverage [Learn More](#)


Children	Adults
✓ The children in this family may qualify for Medicaid.	✓ The adults in this family may qualify for Medicaid.

Select to apply

County Health Coverage Program
Provides coverage when other programs are unavailable [Learn More](#)

Children	Adults
✓ The children in this family may qualify for County Health.	✓ The adults in this family may qualify for County Health.

Select to apply


Groceries 


CalFresh
Helps families buy groceries with a debit card [Learn More](#)


Family

✓ This family may qualify for CalFresh

Select to apply

Utilities and transportation 

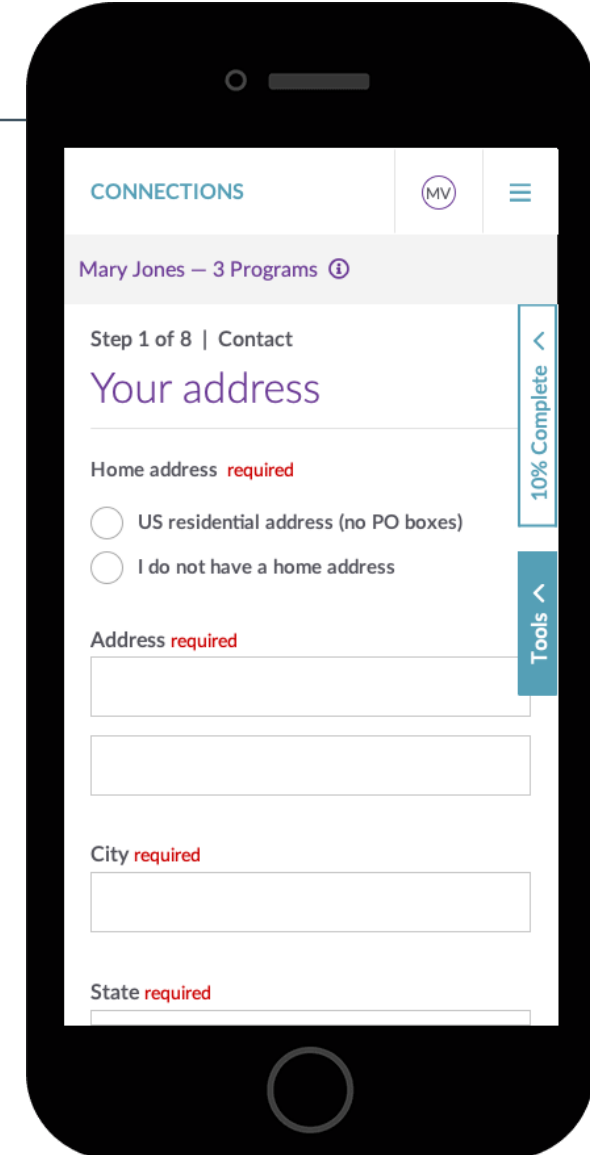
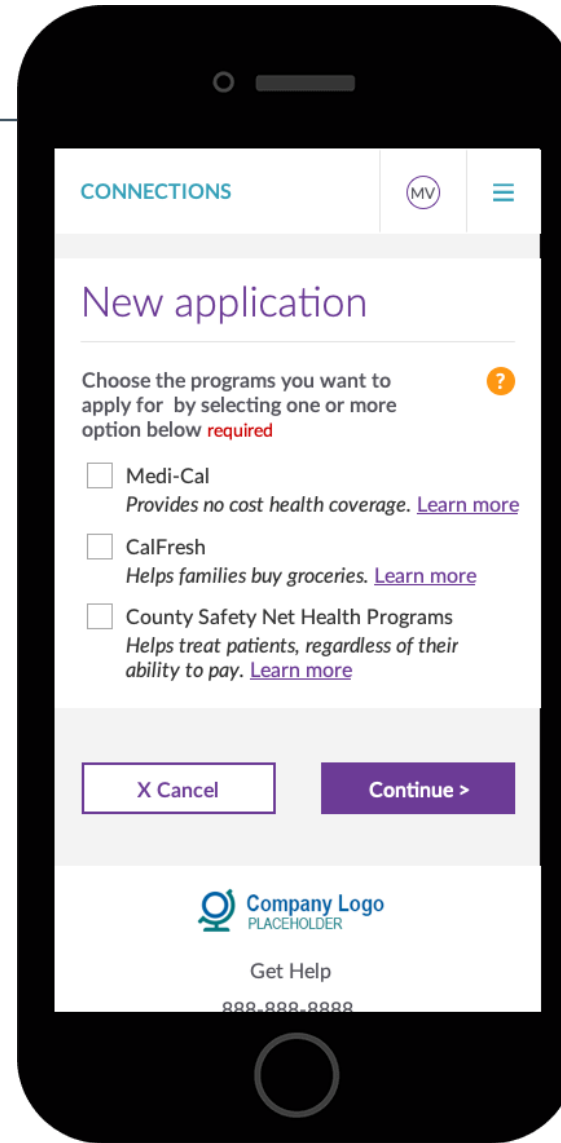
Housing 

Cash credits and assistance 

[< Back](#) [Back to Start](#) [Start Application](#)

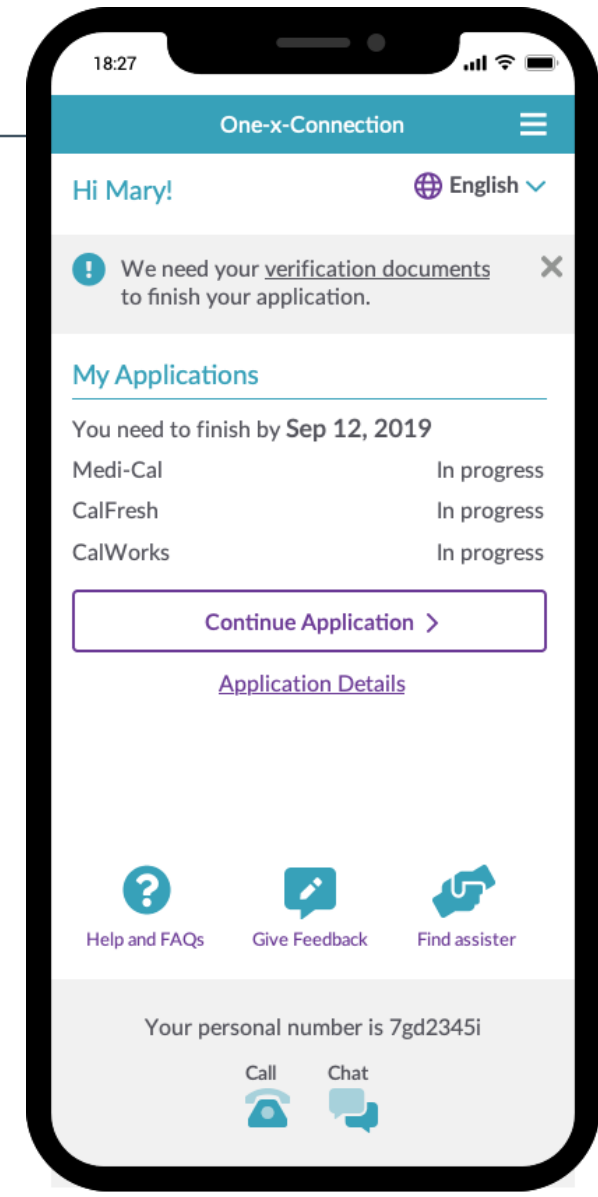
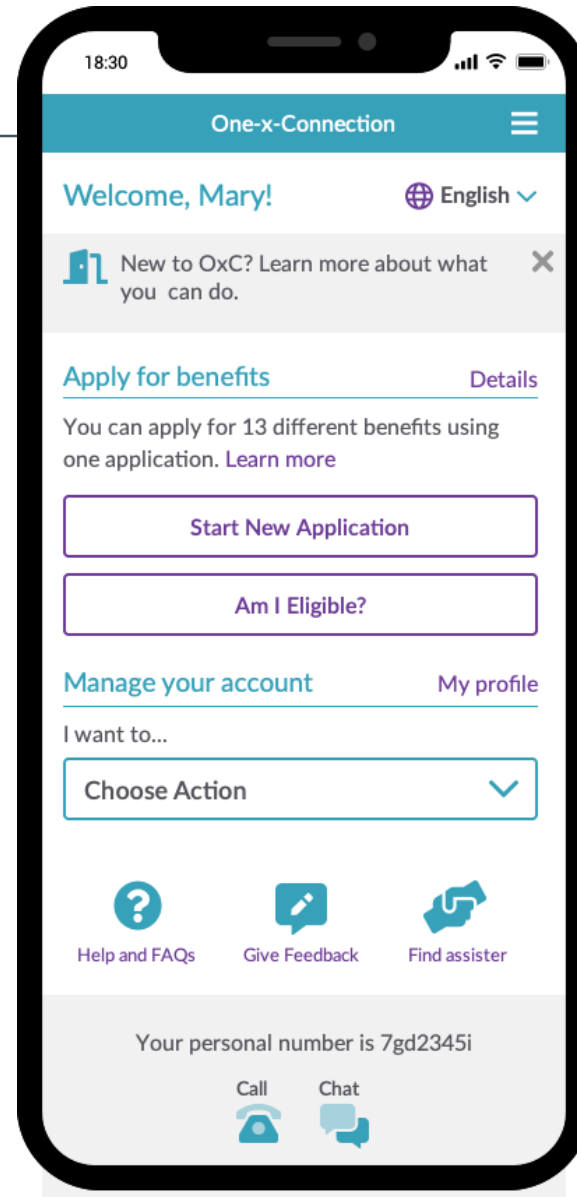
Sample application screens

The system displays questions only for the applications selected. Duplicate questions are not asked.



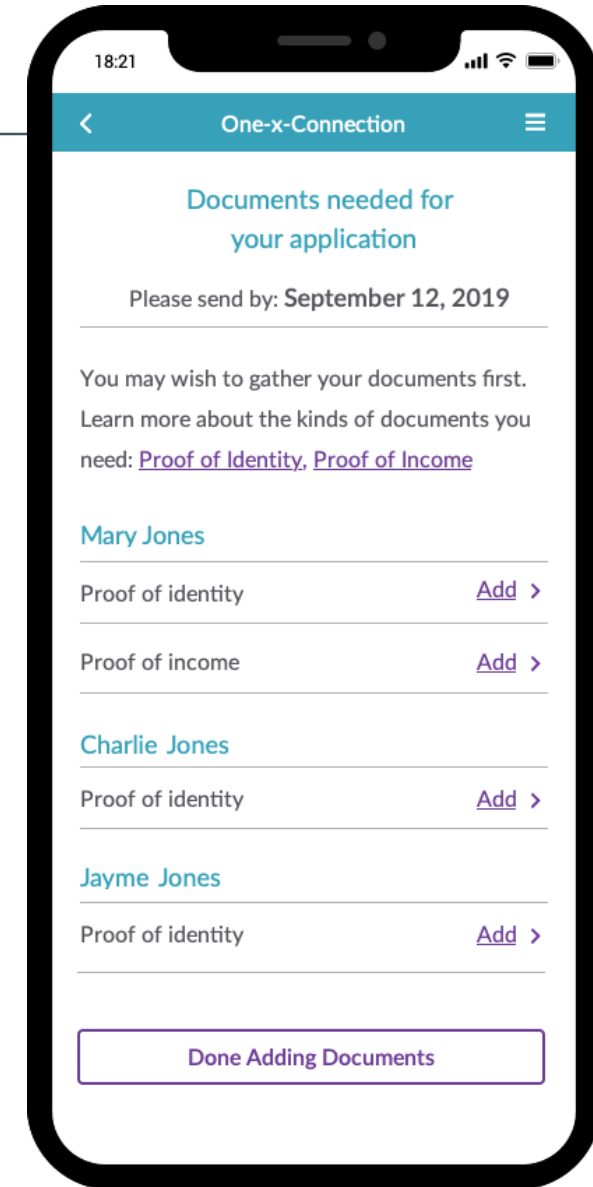
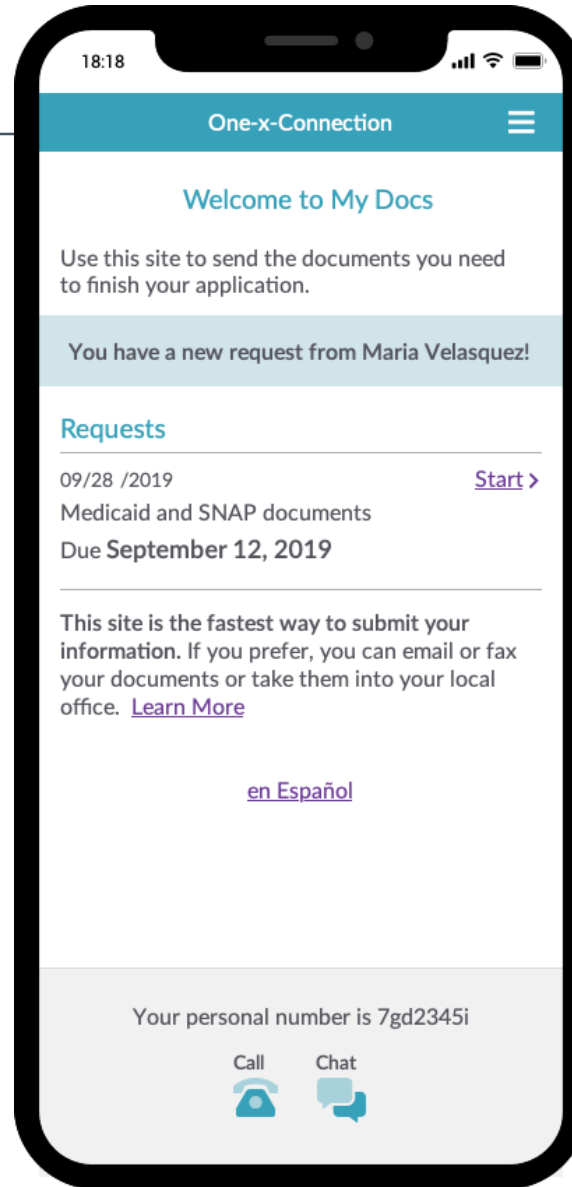
Sample consumer dashboard screens

Consumers can create accounts to apply, renew, and view application status.



Sample document upload screens

Consumers can be sent requests to upload verification documents. The system asks only for the documents required for each person/program combination.



Sample assister dashboard

Assisters can track applications and statuses for case management. The modules displayed on the dashboard are configurable.

The dashboard is titled 'CONNECTIONS' and is accessed by 'Gg Administrator'. It features a summary of applications by status, quick links, a search section, and a detailed table of 'My applications'.

Connections

Applications: Year-to-date

In progress	Pending	Expired	Submitted	Approved	Denied	Messages
17	12	174	637	600	37	1

Quick links

- Quick Screener
- New Application
- Add User
- Configuration
- Reporting

Search

What would you like to search for?

- Person
- Master application
- User
- Applications to audit

My applications

In Progress / Pending		RFI	Expiring soon		Upcoming renewals
461		1	72		0
Name	DOB	MApp#	Status	Days left	Actions
Singh, Kaushal		vstz2n3ee	In progress	-13	Select action
CX, QA	06/05/1996	4gllq3v54	Pending	-12	Select action
Gygax, Gary	12/31/1900	9830dtsjg	In progress	-12	Select action
Doe, John	04/06/1942	3m7e13865	Pending	-11	Select action

Sample assister case overview

Assisters can find information about the people they serve in the person overview. This screen is a concept developed for the LA County Transition Aged Youth (TAY) Hub demo.

CONNECTIONS Maria Velasquez, Location Menu

Home

Tina Ramos
Phone: (323) 833-4785 [Send Text Message](#)
Email: tina.ramos@email.com [Send Email](#)
Address: 123456 Geronimo Way, Los Angeles, CA 98888
DOB: 12/12/1999

Contact history

Date	Type	Notes
7/6/2019	Phone	Talked to Tina over the phone. She mentioned that her schedule at college allows for a part time job. Her preferences: Tues/Thurs eve, close to college. Send her link to Job Net.
6/24/2019	Phone	Checking in to see how her court visit went. Everything was fine.

[Add Note](#) [See All](#)

Current enrollments

Program	Status	Start Date	End Date	Notes
City College	Enrolled	6/1/2019	6/1/2021	
CalFresh	Enrolled	4/5/2018	---	\$125/month
Medi-Cal	Enrolled	3/1/2018	---	
Youth Action	Completed	1/5/2019	4/5/2019	Referred by K. Baker

[History](#)

Resources recommended to Tina

Date	Resource	Type	From	Action Taken
7/6/2019	Juggling school and jobs	Assessment	Me	Saved for Later
7/6/2019	Job Net	Community Service	Me	To Do
2/3/2019	Medi-Cal application	County Service	Me	Completed
2/3/2019	CalFresh application	County Service	Jane Caseworker	Completed
10/3/2018	Community college prep	Community Service	Jane Caseworker	Completed
12/2/2017	Getting your GED	Learning Module	Keith Baker	Rejected
12/2/2017	GED prep class	Community Service	Keith Baker	Saved for Later

[See All](#)

Care team

Name	Role	Phone	Email	Availability
Keith Baker	Social worker	(323) 923-0152	keith@gmail.com	12:00pm-8:30pm
Jane Caseworker	Caseworker	(323) 776-3412	jac@county.ca.gov	8:30am-5:30pm
Angela James	Housing liaison	(323) 555-1212	jac@county.ca.gov	8:30am-5:30pm

[Send Message](#)

Trusted relationships

Name	Role	Phone	Email	Availability
Alice Hayes	Teacher	(323) 561-8812	alice@school.org	3:30-5:00pm
Alice Jones	Friend	(323) 561-1209	---	Evenings after 6:30