



Human-Centered Solutions at the Intersection of Policy + Technology



Experience. Heart. A Different Approach.

We are a nonprofit on a bold mission:
to eliminate the barriers to getting people
connected to help.

We provide people-centered, policy-driven
**integrated eligibility and enrollment
solutions** and consulting services that flex
to the needs of our clients.

Why choose Alluma?

- In-house experts in policy and technology who work together from the beginning
- End-to-end solutions or a platform of modules that allow you to choose what you need
- Long-standing partnerships with community assisters, advocates, and policy makers
- Deep experience with Front End, Business Rules Engine, and Maintenance & Operations
- Insights and thought leadership that continues to change the field
- Driven by a different bottom line: our purpose is to build stronger communities

Changemakers Since 1999

The work you do is complicated. We know—for 20 years, we've been partnering with leaders like you in health and human services.

Over **25 million people** have been supported by our solutions.

Multi-benefit focus:

- Medicaid
- TANF
- Long-term Care
- SNAP
- EITC
- Local Programs

Clients include:

- State Agencies
- Foundations
- Community-based Organizations
- County Agencies
- Health Plans and Providers

We provide:

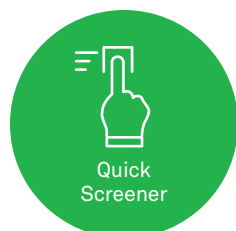
- Modules
- End-to-end Solutions
- Consulting



Solutions That Put People First

People's lives are complicated, and so is the infrastructure intended to help. But the tools that support them, and your teams, don't have to be.

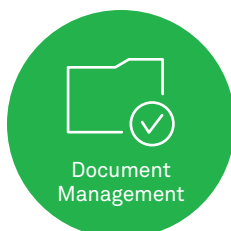
Flexible, scalable, configurable modules built to serve your needs



Quick
Screener



Multi-Benefit
Eligibility &
Enrollment



Document
Management



Business Rules
Engine



Reporting
& Analytics

- ✓ Align with the CMS Seven Standards and Conditions and MITA
- ✓ Meet and often exceed requirements for enhanced Federal Financial Participation (FFP)
- ✓ Compliant with FISMA Moderate (NIST 800-53)

Our Approach

People-centered:

- Designed for the applicant, assister, case manager, and/or eligibility worker's needs
- Human-centered design approach, field tested with actual benefit program applicants

Policy-driven:

- Rigorous policy analysis built into our solutions during design, development, testing, and implementation
- Our Policy team has expertise in how rules get integrated into solutions and how implementation decisions impact people seeking help

Flexible & Versatile

- Leverages commercial-off-the-shelf (COTS) products and open source solutions
- Uses APIs for internal and external integration

Consulting services:

We'll help you get the technology right the first time, identify new opportunities for efficiency or streamlining, or determine if your current system can support the implementation of new policies and programs. Our consulting services include:

- Policy, Program and Business Operations Landscape Assessment
- Gap Analysis
- Business Process and Workflow Analysis
- Systems Diagnostics

We can help you see beyond the limits.

Contact one of our courageous changemakers.

Email Catherine Hamilton: connect@alluma.org

www.alluma.org [@WeAreAlluma](https://twitter.com/WeAreAlluma)

