



Microsoft  
Dynamics 365

# Who said language had to be a barrier?

Our translation solution gives businesses a cost-effective way to increase CSAT, localize their brand, and scale up.



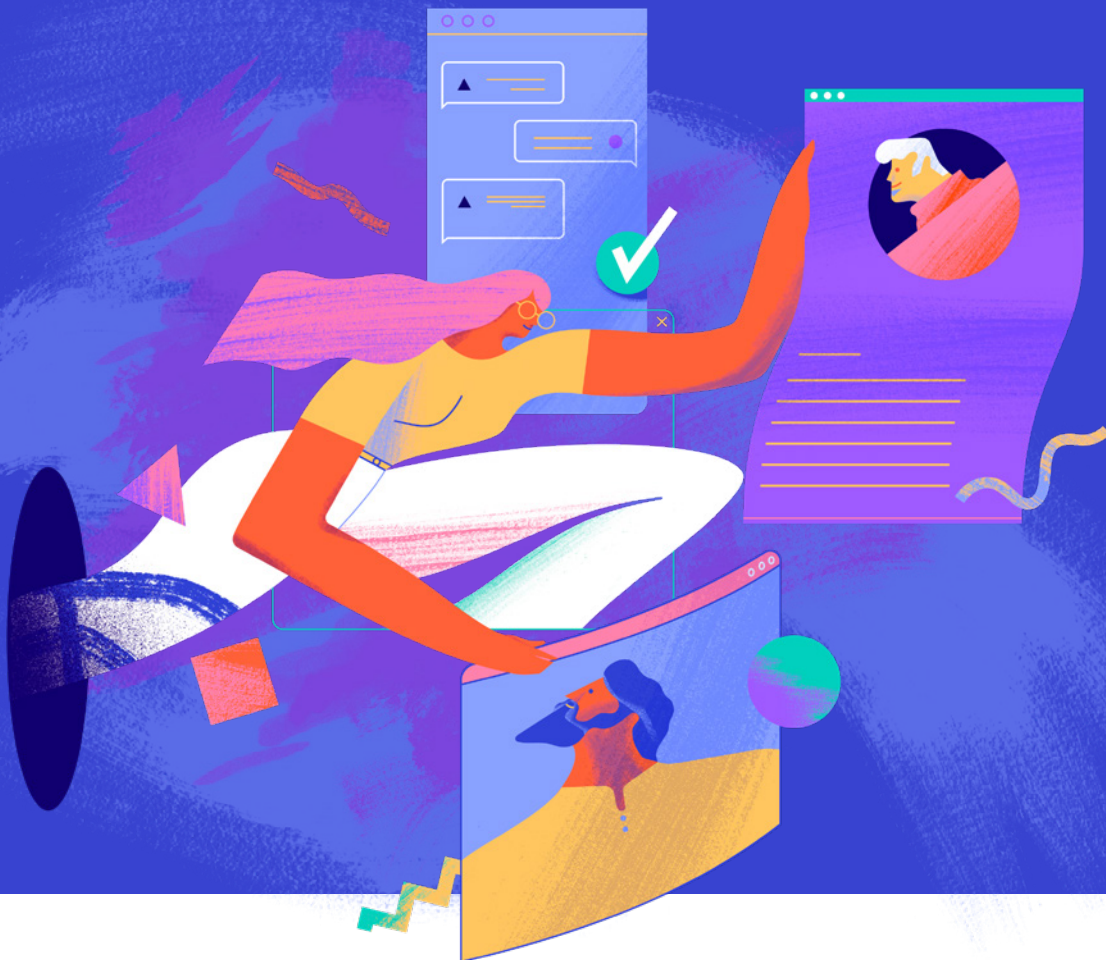
Unbabel Tickets



Unbabel Chat



Unbabel FAQs



Global brands trust Unbabel

Booking.com

easyJet

TOMTOM

change.org



Microsoft

monese

TAP AIRPORTUGAL

Trello



ROVIO

## The landscape

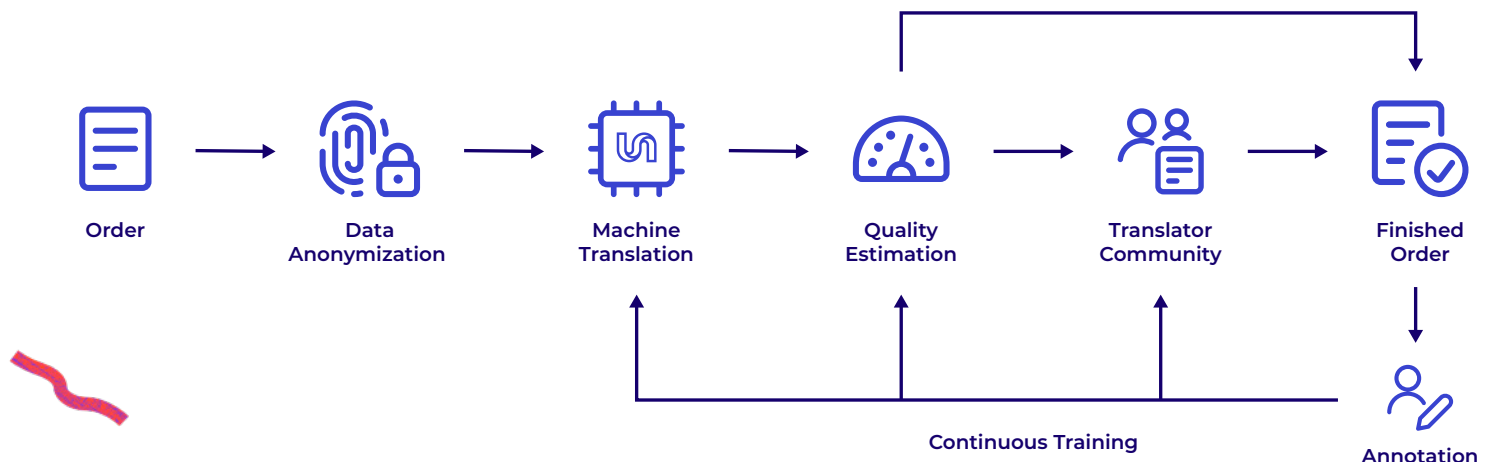
Enterprises face a huge challenge in providing multilingual support to their customers around the world. Most think they have only a few options: hiring native speakers, relying on translation agencies, or copying and pasting from translation sites. Yet none of these options offer consistent quality or address seasonality spikes. Most importantly, none of these options are scalable.

## Our solution

Unbabel combines the speed and scale of machine translation with the quality that can come only from a native speaker. Our adaptive translation engines, coupled with a global community of 100,000 translators, ensure that content is translated quickly and accurately, while respecting brand voice.

## How it works

Our products fit into existing workflows, allowing agents to respond to customers in their native language without changing their support processes.



We integrate seamlessly with: Dynamics 365

## Businesses use Unbabel to achieve:

### Customer satisfaction

Fast multilingual support improves customer experience and KPIs.

### Operational efficiency

Unbabel allows teams of any size to provide comprehensive multilingual coverage.

### Total scalability

Scale up and save with native-quality translations at enterprise volumes.

### Localized branding

Our translations are optimized for industry, brand, and region.

