# New Technology Research Corp

Microsoft Dynamics NAV partner

## About us

NTR was established in 1993. Starting as a provider of advanced object oriented software development and implementation services, NTR moved towards a more standardized platform settling on Navision. Over the years Navision has gone from a financial software package to an advanced ERP solution, now under the name Dynamics NAV, part of Microsoft's Dynamics platform. NTR has over the years built up a team of experienced developers and technical consultants. We have delivered solutions large and small all over the world. A wealth of implementation experience covering a wide range of business categories has given us in-depth knowledge of NAV's capabilities. We are equipped to provide end to end services – from initial business analysis and best practice recommendations to NAV setup, customizations and data migration, integration with 3rd party software providers, to user training and day to day support.

## Microsoft Dynamics NAV

Dynamics NAV, latest version 2018 is an easily adaptable Enterprise Resource Planning (ERP) solution. NAV together with a wide range of add-ons cover all the needs of small and medium-sized businesses. Users familiar with Microsoft Office Suite will find Dynamics NAV easy to learn. NAV also works seamlessly with Outlook, Word, and Excel. Main functionality headings:

- Financial management and accounting
- Supply chain, manufacturing, and operations
- Sales and service
- Project management
- Business intelligence and reporting
- Support for international currencies
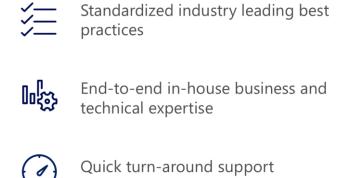- Flexible deployment

# Our implementation Strategy



**Understand business needs** — **Configurations & Migration** — **Training & Optimization** — **On-going Support**

NAV's functionality and interface is adaptable. Over the years our developers have done just about every modification imaginable. Our experience from many industries will be an asset to you when deciding what adjustments or extensions you want to implement. Rest assured that our team will advise you on industry and NAV best practices, allowing you to leverage our 20 years of experience.

We have extensive experience in data migrations from legacy systems. We will optimize the migration strategy to enchance the quality and availabily of your current data in the new NAV system. NTR delivers onsite and remote training, thorough help documentation, and day to day support. We are committed to a successful transition from old system to new and will make immediately available any resources you should require.

NTR has many long-term clients. They know that we have a broad in-house understanding of how their specific business operates. We are available to assist with them with any modifications or upgrades to their system that will emerge as their business develops and changes.

Standardized industry leading best practices

End-to-end in-house business and technical expertise

Quick turn-around support

## Support

As you NAV partner, we are committed to providing user support. Most of our support is done by email, but Skype calls, GTM and chat are also options for a more direct interaction and are common with our clients. We pride ourselves with giving quick turnaround. Most minor support issues are dealt with within a 24 to 48 hours. More advanced requests which usually require modification to the system will be estimated and a time frame for delivery will be given.

Support is charged by the hour and you therefore never pay for more than you use. We deliver weekly overview of all ongoing support issues.

## Licensing

Perpetual Licensing - The entire solution can be licensed via four core components: The Starter Pack, the Extended Pack, the Full User and the Limited User. Additional configuration components are also available.