



Securing NZ Customs Service mobile endpoints



“Mobile Mentor have demonstrated a high level of technical knowledge and expertise across all aspects of their engagement with NZ Customs.

In addition, the Mobile Mentor team brought a professional, flexible and supportive approach and worked effectively with the NZ Customs team to deliver an excellent outcome.”

- Brendon McMullan: Office 365 Migration Programme Manager

CONSOLIDATION AND CLOUD MIGRATION

The New Zealand Customs Service needed to consolidate services and migrate to the cloud to reduce the costs and overheads of maintaining on-premise infrastructure. They also wanted to leverage their Microsoft 365 E3 licenses and adopt a modern approach to managing their portfolio of devices and supporting their mobile workers.

SECURITY FOR A MOBILE WORKFORCE

Leveraging Microsoft Intune, Office 365 and Conditional Access, NZCS has been able to secure their mobile endpoints and allow them to connect to their email from any location. Intune along with Apple Device Enrolment, provides secure administration and an improved on-boarding experience. Conditional Access and Multi-factor authentication provides dynamic authentication and security to meet the needs of a very mobile

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workforce. NZCS leveraged the Microsoft Secure Score to understand and improve on their security posture in the cloud.

ENABLING SECURITY FOR THOSE THAT KEEP YOU SECURE

New Zealand Customs Service chose Mobile Mentor to implement device security via Microsoft Intune. Following a successful project, NZCS selected Mobile Mentor to deliver a managed service to provide security and support for their devices. This includes app management to ensure updates are delivered to business critical apps used by the workforce in the field. The service also includes rapid replacement and restoration of devices to keep their workforce running.

Mobile Mentor is a TaaS certified provider of security services to New Zealand Government. Mobile Mentor is also a Microsoft Gold partner.

“Following successful solution delivery and end user migration, Mobile Mentor is now a trusted partner providing solution support, technical services, and advice for ongoing management of NZ Customs mobile phone fleet.”

- Brendon McMullan: Office 365 Migration Programme Manager



About New Zealand Customs Service

The New Zealand Customs Service protects and promotes New Zealand through world class border management. NZCS provides border services that protect New Zealand and advance our economy.

NZCS promote New Zealand's international trade, collect Crown revenue, and enforces the law by identifying and seizing prohibited imports and exports.

Their Māori name – Te Mana Ārai o Aotearoa – translates as “The authority that screens and protects New Zealand.”

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