METROPOLIS

Microsoft Partner

XT BI

OfficeWatch XT BI Digital Workspace Analytics
Centralized reporting across hybrid UCaaS, UC, and legacy PBXes. Eliminate silos of call records and apps. **XT** BI Aggregates data across cloud and premise phone systems with no hardware required.

Bill Back by Resource Group
Bill Departments, Divisions, Branches with actual Microsoft PSTN costs and apply rates to direct routes by resource group

Concurrent Calls and Forecasting
Determine Concurrent Calls over user define the period by making a story forecasting capacity with AI.

Audit Reporting
Compare Actual Usage vs Mark Up | Microsoft PSTN Rate vs Configurable Direct Routing Rates

911 & Fraud Notifications
Notifications via Popup, Email, SMS, and all modalities with an AppSource connection.

Toll-Fraud, Employee Phone Abuse, & Unusual
Activity Set user-defined thresholds and hot spots with mapping tools to identify area with high potential for fraud and abuse.

Unlimited Hierarchy Levels and Organizations
Configure Departments, Divisions, Branches, Regions, Organizations, and Companies to quickly filter reports. Use LDAP, Azure Active Directory, Excel, CSV, and others.

Flexible Report Subscriptions Schedules
Schedule reports on user defined subscription intervals. Set it and forget it!

Look no further!

OfficeWatch XT BI Digital Workplace Analytics
Includes direct routing rates for all your call costing needs and adoption analytics with insights into your digital transformation.

Why Choose A Metropolis Solution?
Exceptional Support 24/7 Metropolis includes one year of support with 24/7 emergency support with every OfficeWatch XT2 license.

Customer Training Metropolis provides weekly end-user trainings to help customers utilize the full benefits of their solution.

Quarterly tariff table, area code, and periodic product updates are available on-demand from the Metropolis website.

Satisfaction Guaranteed Metropolis offers an unconditional money-back guarantee. If you are not completely satisfied, simply notify us within the evaluation period for a full refund.

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