# **Usage Scenarios**

EFT payments are based on payment journals which can be generated the *Suggest Payments* function or by keying lines in to the journal.

### New Commands Overview

This extension adds a number of new actions to the *Bank* menu in the command bar on the Payment Journal page.

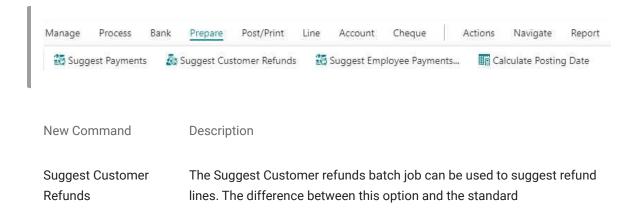


New Command	Description
Create and Download EFT File	Once your payment journal is filled with the payments you wish to make, this option will take you to the EFT Transaction page where you will be able to select a bank account, file type, and enter reference information. If there are no validation errors, your EFT file will be downloaded ready for you to transfer to the bank software.
Cancel EFT Transaction	After creating and downloading the EFT file, the payment journal lines will be locked to prevent further changes. If you wish to cancel the EFT Transaction and re-enable editing of the payment journal lines, you can use this option. The option is only available if the status of the EFT Transaction is currently <i>Exported</i> .
Download EFT File	You can use this option to download the EFT file again without regenerating the EFT Transaction. This option will only be available when the status of the EFT Transaction is currently <i>Exported</i> .
Previous Error	The Create and Download EFT File process may restult in validation errors on some of the payment lines. You will receive a notification that some of the lines contain errors. You can use this option to jump to the previous payment journal line that contains an error.
Next Error	You can use this option to jump to the next payment journal line that contains an error.
EFT Transaction	This option will only be available when the status of the EFT Transaction is Exported. The option will take you to the EFT Transaction page where you can send remittances, print remittances, download the prevously export file, cancel the EFT transaction or review the details.
Edit Payee Details	This option can be used to change the payee details such as Name, Bank Branch No., Bank Account No., Email for Remittance Advice, and Our Account No./Reference.
Payment Breakdown	The payment breakdown report shows the applied and unapplied entries for each line in the payment journal.



The Suggest Payments option on the *Prepare* menu has been updated to cater for One time vendors. It ensures that payments to a vendor that has been flagged as a one-time vendor will be split out into one payment per invoice.

#### The following new option has been added to the Prepare menu



## Pay Vendors Using EFT

Typically the steps needed to pay vendors using EFT are:

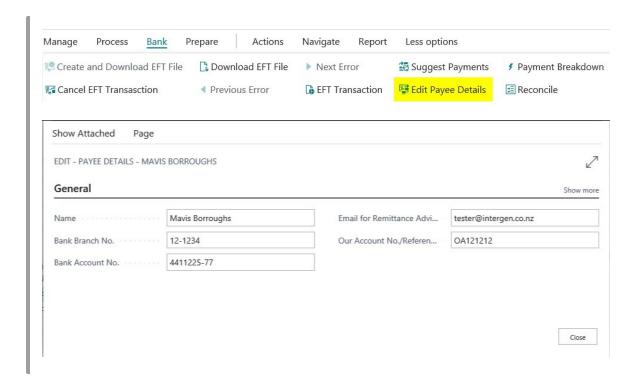
- Suggest Payments
- · Print Payment Breakdown Report (for approval)
- Create and Download EFT File
- Process EFT File in Bank Software
- Post Payment Journal
- · Send Remittances

#### Suggest Payments

This is based on the standard suggest vendor payments option but will deal with one-time vendors differently by splitting out these payments onto separate lines even if you have selected to summarise per vendor.

Enter the filters you require, and complete the preparation of the payment journal as usual.

For payment lines that are linked to a one-time vendor you will be able to edit the payee details by selecting *Bank > Edit Payee Details*.



### Print Payment Breakdown Report

Once the journal is complete, select the *Bank > Payment Breakdown* option to print the payment breakdown report for approval.

The report shows the applied and unapplied entries for each line of the payment journal and includes the hash total. If one-time vendors are included they will be shown with the one-time vendor code and their name.

#### Payment Breakdown

CRONUS New Zealand Ltd.

Filters: Journal Template Name: PAYMENT, Journal Batch Name: EFT

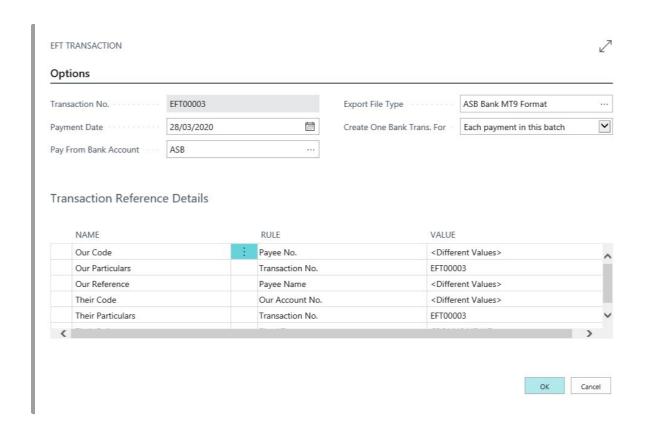
Posting Date: 28/03/2020

10/04/2019 12:45 PM Page No. 1 INTERGEN\SANDRAW

Name Auckland Postmaster AR Day Property Mana	Transacti Type Invoice Invoice Invoice Invoice Invoice Invoice Invoice	No. 108046 5578 5672 108026 108027 108031	Invoice No.  Bank Account 02-0896-2121215-77 VIN0202 5578 5672 23047 23587 24521 * Unapplied Amount ** Total for Vendor 1	23/12/2019 31/12/2019 31/12/2019 1/01/2020 4/01/2020 15/01/2020	31/01/2020 17/01/2020 18/01/2020 29/02/2020 29/02/2020 29/02/2020	83,184.0 199,641.6 25,783.0 26,060.5
Auckland Postmaster	Invoice Invoice Invoice Invoice Invoice Invoice	108046 5578 5672 108026 108027	02-0896-2121215-77 VIN0202 5578 5672 23047 23587 24521 * Unapplied Amount	31/12/2019 31/12/2019 1/01/2020 4/01/2020 15/01/2020	17/01/2020 18/01/2020 29/02/2020 29/02/2020	115.00 83,184.0* 199,641.6: 25,783.00 26,060.5: 50,190.5*
AR Day Property Mana	Invoice Invoice Invoice Invoice	5578 5672 108026 108027	5578 5672 23047 23587 24521 * Unapplied Amount	31/12/2019 31/12/2019 1/01/2020 4/01/2020 15/01/2020	17/01/2020 18/01/2020 29/02/2020 29/02/2020	83,184.0 199,641.6 25,783.0 26,060.5
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AR Day Property Mana	Invoice Invoice Invoice	108026 108027	23047 23587 24521 * Unapplied Amount	1/01/2020 4/01/2020 15/01/2020	29/02/2020 29/02/2020	25,783.0 26,060.5
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AR Day Property Mana	agement					
AR Day Property Mana	agement		** Total for Vendor 1			218.00
AR Day Property Mana	agement			0000		385,192.68
8 8 2			12-9877-3213213-66			
	Invoice	108033	5966	20/01/2020	29/02/2020	4,332.51
			** Total for Vendor 2	0000		4,332.51
CoolWood Technologies			03-7777-3216544-77			
coontrood recimiolog		108029		12/01/2020	29/02/2020	61,824.00
			7.77			11,534.50
	Invoice	108044	VIN0923	23/01/2020	29/02/2020	115.00
			** Total for Vendor 3	0000		73,473.50
India Band				7777		
ulle Boyu	Invoice	108036	OT0001	23/01/2020	29/02/2020	115.00
			** Total for Vendor V	00010		115.00
Grea Jones			32-6547-6546547-99			
oreg zones	Invoice	108037	OT0002	23/01/2020	29/02/2020	437.00
			** Total for Vendor V		437.00	
Susan Killane			02-1120-3213211-99			
	Invoice	108038	OT003	23/01/2020	29/02/2020	418.61
			** Total for Vendor V	00010		418.61
lamer Logan			01-5555-6655447-89			
arries Logari	Invoice	109040		22/01/2020	20/02/2020	345.00
						0.00
	mvoice	1000+1			23/04/2020	345.00
Anda Barranaha				00010		343.00
viavis borrougns	Invoice	108043	VIN91174	23/01/2020	29/02/2020	230.00
			** Total for Vendor V		6 6	230.00
				record ATT (f		
51543029549		*** Grand Total			464,544.30	
	ulie Boyd Greg Jones Gusan Killane ames Logan Vlavis Borroughs	ulie Boyd Invoice  Susan Killane Invoice  ames Logan Invoice Invoice Invoice Invoice Invoice	Invoice 108029 Invoice 108034 Invoice 108034 Invoice 108036  Greg Jones Invoice 108037  Gusan Killane Invoice 108038  Invoice 108040 Invoice 108040 Invoice 108041  Mavis Borroughs Invoice 108043	Invoice 108029 563 Invoice 108034 599 Invoice 108044 VIN0923  ** Total for Vendor 3 01-2145-3652147-11 OT0001  ** Total for Vendor V 32-6547-6546547-99 Invoice 108037 OT0002  ** Total for Vendor V 02-1120-3213211-99 OT0003  ** Total for Vendor V 01-5555-6655447-89 Invoice 108040 OT P00001 Invoice 108041 OT P00001 Invoice 108041 OT P00001 Vlavis Borroughs Invoice 108043 VIN91174  ** Total for Vendor V	Invoice 108029 563 12/01/2020 23/01/2020 108034 599 23/01/2020 23/	Invoice 108029 563 12/01/2020 29/02/2020 invoice 108034 599 23/01/2020 29/02/

### Create and Download EFT File

Once your payment journal has been approved, select *Bank > Create and Download EFT File*. The EFT Transaction request page is shown per below with values defaulted from the last run.



The following fields are available on the Options section:

Field	Description
Transaction No.	Non-editable. Shows the document number from the first line of payment journal. This field will be used in the Transaction Reference Details when the rule <i>Transaction No.</i> is used.
Payment Date	Defaults to today's date. The payment date will go in the file and will be assigned as the <i>Posting Date</i> to all journal lines when the file is successfully generated. You cannot use a payment date less than today's date.
Pay From Bank Account	This will default to the <i>Bal. Account No.</i> specified on the payment journal batch, but you can select any valid bank account to use as the source for the payment. Only bank accounts with a correctly formatted <i>Bank Branch No.</i> and <i>Bank Account No.</i> will be available for selection. See New Zealand Bank Account [/1_Getting%20Started/#new-zealand-bank-account] or Australian Bank Account [/1_Getting%20Started/#australian-bank-account] in Getting Started [/1_Getting%20Started] for more details
Export File Type	Select from the available file types. This will default to the first valid file type for the selected <i>Pay From Bank Account</i> . For most bank types there is only one export file type available.
Create One Bank Trans For	This option field allows you to decide how many bank ledger entries will be created when the journal is posted as follows:  This batch of payments means a single line coded to the bank will be added to the journal which will result in a single bank ledger entry for the entire batch of payments.
	Each payment in this batch means the bank account will be added as the balancing account on each journal line. When posted, this will result in a bank ledger entry for each individual payment. This option can be easier for reconciliation.

The Transaction Reference Details section allows a mapping of how the various reference fields will be populated in the EFT file. Different fields are shown depending on the *Export File Type* selected and the setting of *Create One Bank Trans. For.* 

#### The ABA file format allows for three reference fields as follows:

Name	Description
Lodgement Reference	18 character reference indicating the details of the origin or the entry apperas on the recipients bank account statement
Name of Remitter	16 character reference that appears on the recipient's bank account statement
Payment Description	12 character description of entries on payments in the file. This does not appear on the recipient's statement

Each of the reference fields can use two different rules to populate the values in the file:

Transaction No.	Use the <i>Transaction No.</i> for this EFT Transaction.
Fixed Text	Enter the value to use in the field.
Rule	Value

The following reference fields are available for all New Zealand bank file types:

Name	Description
Our Code	12 character reference that appears on payer's bank statement
Our Particulars	12 character reference that appears on payer's bank statement
Our Reference	12 character reference that appears on payer's bank statement
Their Code	12 character reference that appears on recipient's bank statement
Their Particulars	12 character reference that appears on recipient's bank statement
Their Reference	12 character reference that appears on recipient's bank statement

Each of the 'Our' reference fields can use two different rules to populate the values in the file:

Transaction No.	Use the <i>Transaction No.</i> for this EFT Transaction.
Fixed Text	Enter the value to use in the field.
Rule	Value

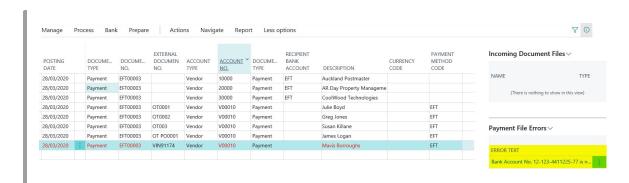
Each of the 'Their' reference fields can use three different rules to populate the values in the file:

Rule	Value
Fixed Text	Enter the value to use in the field.
Our Account No.	Uses the Our Account No. field from the Customer or Vendor being paid.
Transaction No.	Use the <i>Transaction No.</i> for this EFT Transaction.

Having completed all fields as required, select OK to generate the file. The system will validate each line within the payment journal to ensure all required fields are entered and are in the correct format. If all fields are validated OK, the EFT Transaction file will be downloaded. If there are any problems in the journal, you will see the following error message:



The errors will be listed in 'Payment File Errors' factbox on the right of the payment journal page.



Resolve any errors and then rerun the Create and Download EFT File process.



Successful generation will result in the following:

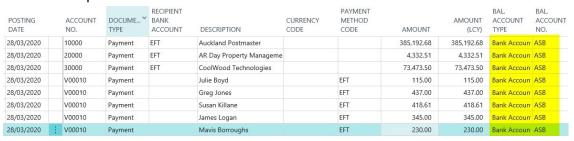
1. Prompt to open or save the file



2. Payment lines updated with Balance Account

POSTING DATE	ACCOUNT NO.	DOCUME Y	RECIPIENT BANK ACCOUNT	DESCRIPTION	CURRENCY CODE	PAYMENT METHOD CODE	AMOUNT	AMOUNT (LCY)	BAL. ACCOUNT TYPE
28/03/2020	10000	Payment	EFT	Auckland Postmaster			385,192.68	385,192.68	G/L Account
28/03/2020	20000	Payment	EFT	AR Day Property Manageme			4,332.51	4,332.51	G/L Account
28/03/2020	30000	Payment	EFT	CoolWood Technologies			73,473.50	73,473.50	G/L Account
28/03/2020	V00010	Payment		Julie Boyd		EFT	115.00	115.00	G/L Account
28/03/2020	V00010	Payment		Greg Jones		EFT	437.00	437.00	G/L Account
28/03/2020	V00010	Payment		Susan Killane		EFT	418.61	418.61	G/L Account
28/03/2020	V00010	Payment		James Logan		EFT	345.00	345.00	G/L Account
28/03/2020	V00010	Payment		Mavis Borroughs		EFT	230.00	230.00	G/L Account
28/03/2020	ASB	Payment		ASB			-464,544.30	-464,544.30	G/L Account

or a total payment line added depending on your choice of the *Create One Bank Trans*. For option



3. EFT Transaction record created to represent the file > From the payment journal select *Bank / EFT Transaction* 

The EFT Transaction record may also be accessed by menu search EFT Transaction

The payment journal may now be posted in the usual way.



It is a common business process to wait until the file has been successfully loaded to the banking application before posting the payment journal.

## Download EFT File (Copy)

A copy of the EFT file can be downloaded from the unposted payment journal > select Bank / Download EFT File. You will be prompted to open or save the file



After posting the payment journal, a copy of the file can still be downloaded from the EFT Transaction record

### Cancel EFT Transaction

A generated EFT Transaction can be cancelled from the unposted payment journal > select Bank > Cancel EFT Transaction



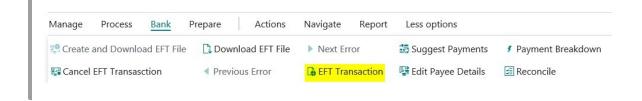
#### This will:

- Either remove the *Balance Account No.* on the line, or remove the total balancing line added (depending on your choice of *Create One Bank Trans. For*)
- Remove the Exported status from the EFT Transaction record

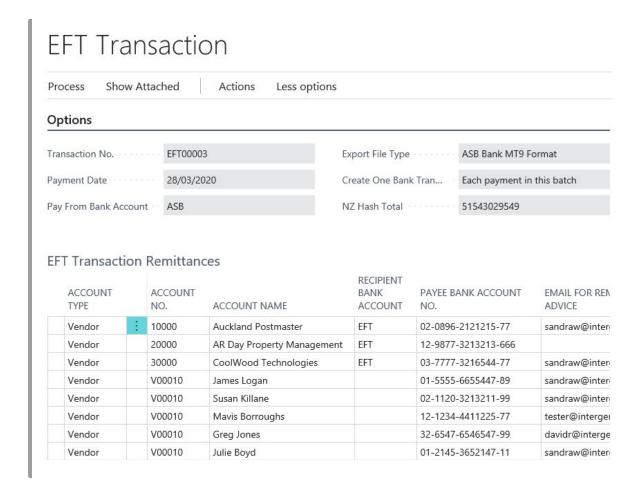
At this point, the payment journal may be edited or re-suggested, and a new file generated.

### View the EFT Transaction Record

The EFT Transaction record associated with a payment journal can be viewed from the payment journal after the EFT file has been created and prior to it being posted. From the payment journal select *Bank > EFT Transaction* 



The EFT Transaction record is displayed.

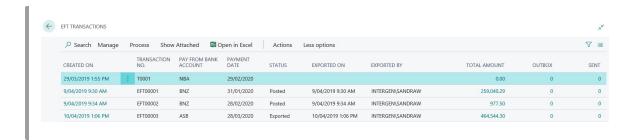


### Processes From EFT Transaction Record

Successfully generated EFT files are represented in the system by an EFT Transaction record.

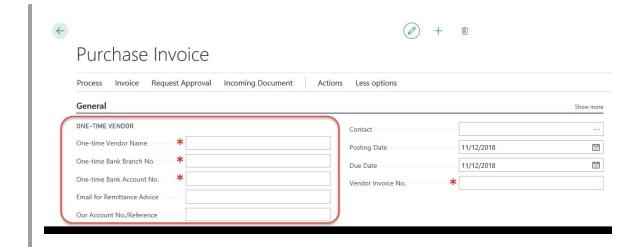
To view a list of all EFT Transaction records use the menu search for EFT Transaction.

The EFT Transaction list is displayed showing summary information for each record including date/time created, user, and total amount.



## Creating a One-time Vendor Document

 Create a new purchase order or purchase invoice using the vendor number as the one-time vendor you have setup previously. Below is an example for a purchase invoice.

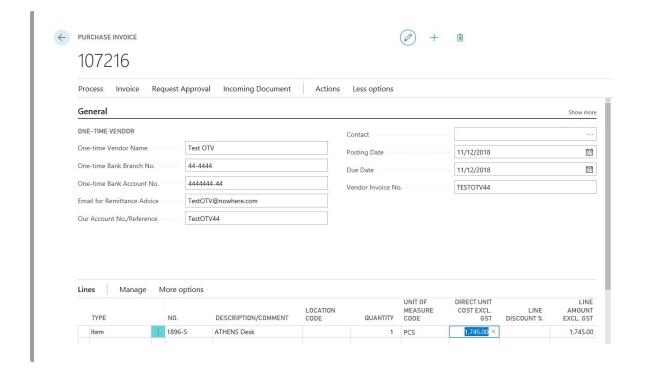


Complete the new required fields (marked with an asterisk) for the one-time vendor:

- Vendor Name used for the remittance advice.
- Bank Branch No. should be completed in the correct format for the country i.e. for NZ 99-9999, or for AU 999-999.
- Bank Account No. should be completed in the correct format for the country i.e. for NZ 9999999-999, or for AU 999999999.
- Email for Remittance enter an email address. You can optionally enter address fields which will print in the address section on the remittance.

You can optionally also fill in the following:

- Email for Remittance Advice this will be used to send the remittance advice to once the payment has been made.
- Our Account No./Reference will be used for the Reference field on the payment.
- · Address details these will be used on the remittance advice.



#### Post the Invoice

You can now go to the payment journal and select these entries for payment.

## Refund Customers Using EFT

Typically the steps needed to refund a customer using EFT are the same as for paying a vendor, except you will run the *Suggest Customer Refunds* rather than *Suggest Vendor Payments* on the Prepare menu:

- Suggest Customer Refunds
- Print Payment Breakdown Report (for approval)
- Create and Download EFT File
- Process EFT File in Bank Software
- Post Payment Journal
- Send Remittances

The Suggest Customer Refunds option on the Prepare menu will find all customers with a credit balance within the filters you apply and create a payment journal line for each one. You will then follow the same process as for Vendors to create the bank file, upload to your bank, and print or email remittance advices.



- The customer needs to have a valid bank account set as the *Preferred Bank account Code* on the customer card.
- The *Email for Remittance* field should contain the address you want the Remittance advice to be emailed to. If this field is blank the *Email* field will be used instead.