

RapidDG - Data Governance Program

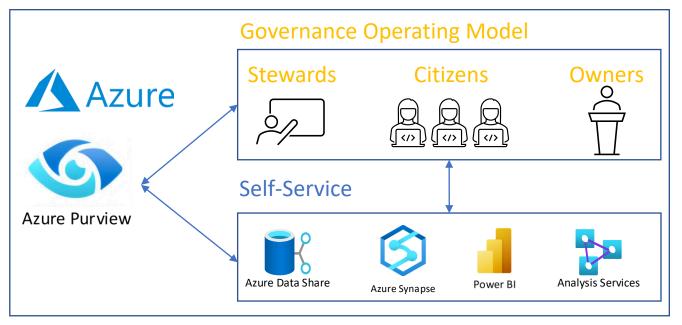


Why Data Governance?

# **Organize People & Process to Optimize Tech & Data**

"RapidDG creates the *vision*, builds the *roadmap*, designs the *operating model*, and catalyzes your *DG Program* to get the most out of your technology & data."

#### CCGDG





## **Common DG Challenges & Themes**



I don't trust my data (Data Quality) Data architecture is the wild, wild west

(Information Architecture)

There is no single way to request data/reports
(Information Architecture)

I don't know how my metrics are defined
(Metadata Management)

I can't tell you what source system the data came from (Metadata Management)

I don't know who has access to the data (Information Architecture) I don't know who is responsible for the data

(Program Management)

We don't classify or manage sensitive data

(Information Architecture)

I'm not sure what policies and procedures exist for approving access or if they're up-to-date (Data Privacy)

I'm responsible for implementing GDPR or CCPA and I have no idea where to start

(Data Privacy)

Are any of these your challenges?



#### **Business Drivers for Data Governance**



#### **Increase Revenue**

- Improve profitability with better analytics for improved decision making
- Increase opportunity through availability of information for business insights and competitive advantage



#### **Reduce Cost**

- Create standardized and high-quality information through operational efficiencies
- Lower IT costs by mitigating duplicate work effort or re-work



#### **Minimize Risk**

- Reduce regulatory compliance risk and improve confidence in operational and management decisions
- Improve reporting to regulators and authorities through defined data processes and data management



# **Data Governance Overview**

#### **Data Governance Defined**

#### What is Data Governance?

The exercise of authority, control and shared decision making (planning, monitoring and enforcement) over the management of **data** assets. - DAMA

Data Governance is a collection of practices and processes which help to ensure the formal management of data assets within an organization - DATAVERSITY

**Data governance** is the specification of decision rights and an accountability framework to ensure the appropriate behavior in the valuation, creation, consumption and control of **data** and analytics. - **Gartner** 

Data Governance is the **organizational approach** to data and information management, formalized as policies and procedures that encompass the **full lifecycle of data**, including acquisition, development, use, and disposal. - **CCG** 



#### **Levels of Data Governance**



# **Passive**

There are some aspects of DG employed within the organization, but there are no enterprise standards in place (e.g. the IS team has developed a data dictionary)



# Reactive

- ➤ The enterprise is **responding to a specific issue or problem** (e.g. data breach or audit).
- The enterprise is facing a major change or there is a potential regulatory threat to the organization (e.g. GDPR, acquisitions, or preparing for a public offering)



**Proactive** 

➤ The enterprise recognizes the value of data and has decided to treat data as a corporate asset (e.g. recruitment of a CDO, budgeted DG program, etc.)



# **CCG Overview**

#### **CCG At A Glance**

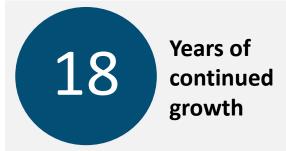






**ANALYTICS** 

We are a team of strategists, technologists and business experts helping forward-thinking organizations transform into intelligent enterprises guided by analytics and insights. We empower optimized, real-time data driven decisions and make data and analytics adoption pervasive so you can respond quickly and intelligently to both crisis and opportunity alike.



#### What we do

CCG helps organizations become more **insights-driven**, **solve complex challenges** and **accelerate growth** through industry-specific data and analytics solutions.













CUSTOMER INTELLIGENCE

ANALYTICS STRATEGY

DATA GOVERNANCE

**CLOUD MODERNIZATION** 

**ACCELERATORS** 

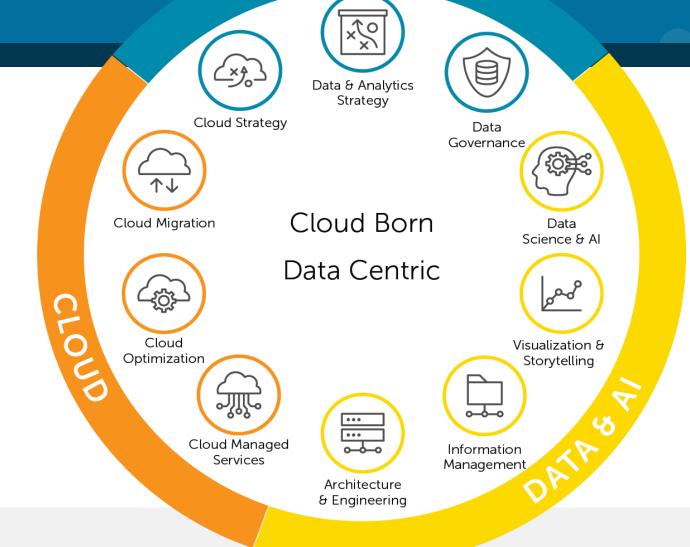
INDUSTRIES





# **CCG's Data-Led Approach**

# STRATEGY







#### **CCG Solutions and Services**









#### **Strategy & Management**

- Rapid Data Governance Solution
- Rapid Analytics Roadmap Solution

#### Services

- Health Assessments
- Strategic Roadmaps
- Master Data Management
- Metadata Management
- Data Governance

#### **Information Management**

- Platform Modernization Solution
- Cloud Migration Solution

#### Services

- Data Integration
- Data Architecture
- Data Warehouses and Lakes
- PowerApps
- Cloud Management
- Cloud Migration
- DR/BC through Azure
- Azure Governance/Security

#### **Analytics**

- Leadership Development
- Customer Analytics

#### Services

- Dashboards and Visualizations
- Operational Reporting
- Self-Service
- Training
- Data Exploration
- Location Intelligence (GIS)

#### **Data Science and Al**

 RapidInsight with Machine Learning Prototype Solution

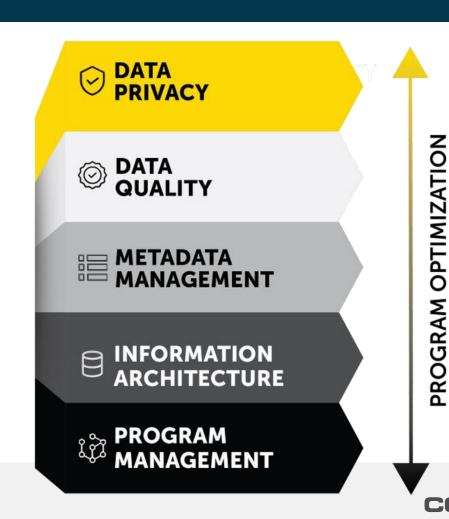
#### Services

- Model as a Service
- Data Science as a Service
- Predictive Analytics
- Natural Language Processing Machine Learning
- Artificial Intelligence
- Machine Learning Ops

# Our Data Governance Approach

# **CCGDG Methodology**

- CCG believes that there is no "single" way to organize Data Governance.
- "All models are wrong, but some are useful" George Box
- We needed to assess faster, deriving actionable insights that could be quickly implemented with minimal disruption.
- To achieve this, we developed a simplified, more targeted framework and methodology.



# **CCGDG Methodology & Framework**





Data Classification

Retention & Disposition



Licensed Data Management

Process Register



- DQ Program Management
- Systematic Controls

- Issue Management
- Measurement & Monitoring



- Data Catalog
- Data Dictionary
- Reference Data Management

- Data Lineage
- Business Glossary
- Business Rules



- Self-Service Analytics
- Master Data Management
- Business Information Models

- Information Access & Sharing
- Data Security
- End-User Computing



- Organizational Structure
- Organizational Change Management
- Education & Training

- Strategic Positioning
- Policy & Standards
- Data Literacy







## RapidDG

- 6-8 Week Engagement
- Program Assessment & Recommendations
- Executive Read-out
- Actionable Roadmap
- Operating Model Jumpstart
- 6-month Post-assessment Refresh

# 3. DG Program is Stood Up & Operational

- We leverage our internal DG expertise, as well as your organization's tribal knowledge to define and establish a sustainable DG program tailored to your organization's structure.
- The organization now has a set of prioritized tasks in the form of a Detailed DG Roadmap to operationalize the DG Program.

# 1. DG Program Setup DG program and operating model established with roles and responsibilities defined. 2. DG Charter Charter established along with the templates and

DG program.

advisory services to drive

RapidDG is an accelerated engagement focused on the specific needs of your business while yielding powerful results.

# **Engagement Timeline**

Week 0*	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7
Preparation	Kickoff	Discovery	Ana	ysis	Recommend	Operating Model	Final Readout
<ul> <li>Sponsor kickoff</li> <li>Schedule         Discovery         Sessions</li> <li>Request DG         documentation</li> </ul>	<ul> <li>Company kickoff</li> <li>Conduct initial Discovery Sessions</li> <li>Review provided documentation</li> <li>Begin drafting deliverables</li> </ul>	<ul> <li>Continued initial Discovery Sessions</li> <li>Focus time on deliverable creation</li> <li>Review new documentation as provided</li> </ul>	<ul> <li>Meet with additional stakeholders, rounding out perspective</li> <li>Facilitate deliverable-driven interviews</li> </ul>	<ul> <li>Define interim operating model</li> <li>Narrow to actionable recommendation</li> </ul>	<ul> <li>Finalize interim operating model</li> <li>Finalize actionable recommendation</li> </ul>	<ul> <li>Review and approve operating model</li> <li>Kick off operating model</li> </ul>	• Conduct Final Read-out
			Follow Up With Stakeholders				

<sup>\*</sup> Week 0 Preparation can begin prior to actual kickoff in Week 1 as soon as the client is ready.

# RapidDG Services

Service	Scope	Deliverables
Planning and Kickoff	<ul> <li>Scheduling discovery sessions</li> <li>Documentation request</li> <li>Project kickoff(s)</li> </ul>	<ul><li>Project Kickoff Deck</li><li>Weekly Status Reports</li></ul>
Discovery	<ul> <li>Discovery Sessions</li> <li>Maturity Assessment &amp; Analysis</li> <li>Document results &amp; compile notes</li> <li>Inventory of documentation collected/reviewed</li> </ul>	
Program  Development	<ul> <li>DG Program &amp; Operating Model are established</li> <li>Charter established with roles and responsibilities defined</li> </ul>	<ul> <li>Initial Operating Model (OM) Defined</li> <li>OM Kickoff Meeting &amp; Deck</li> <li>OM Charter</li> <li>OM Role Descriptions</li> <li>OM Agenda</li> </ul>
Roadmap	<ul> <li>Identify, prioritize, and document DG program activities to be conducted in the following year</li> </ul>	<ul> <li>24 Month Roadmap</li> <li>First Year Monthly</li> <li>Second Year Quarterly</li> </ul>
<b>Executive Summary Readout</b>	Final read-out to key stakeholders	• Final Readout Deck Containing Maturity Assessment & Recommendations
RapidDG Progress Review	Evaluate concurrent state of Data Governance Program	6 Month Revision Recommendations

# **CCG's Other Data Governance Offerings**

RapidDG, DG Enablement, & Implementations

#### **Data Governance Solutions**

Data Governance is a journey, and CCG offers a range of solutions to meet you where you are. From accelerating your DG Program launch to leading your DG initiatives, we have the expertise to guide you at every step.



#### **RapidDG Accelerator**

Gain insight into your organizations need for data governance and what you can do to improve your success using this lightweight framework that delivers an actionable roadmap to guide your next 2 years of data governance.



#### **DG Enablement**

- DG Roadmap Oversight & Execution
- DG Operating Model Completion
- Business Case Development
- Communication Planning
- Corporate Training & Education
- Policy Assessment & Gap Analysis
- Workflow Design & Implementation
- Resource Planning

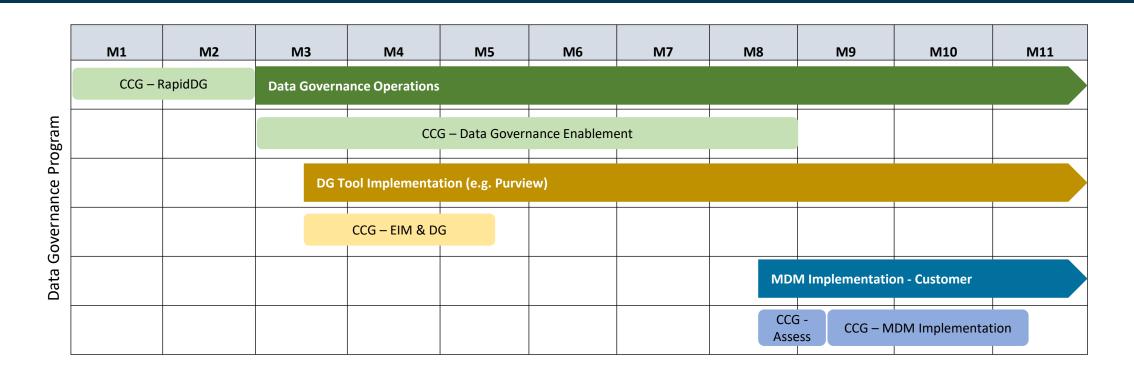


#### **DG** Implementations

- Metadata Mgmt. (e.g. Purview)
- Master Data Mgmt. (e.g. Profisee)
- BI Governance (e.g. Power BI)
- Data Quality Program
- Model Governance
- Privacy Assessment
- Tool Selection & Implementation
- Data Warehouse Health Assessment



# **Data Governance Journey (Example)**



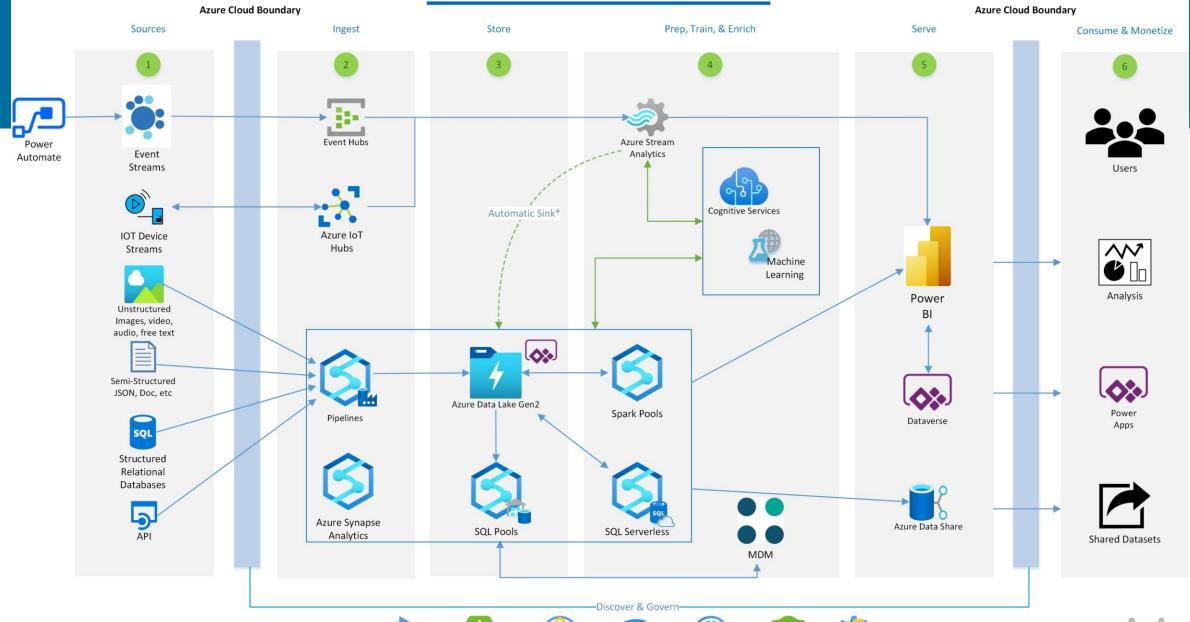
**Permanent DG Program** 

CCG Engagement



# **CCG** Reference Architecture

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#### **CCG** Reference Architecture

