

KICIXOON

Apps & solutions for Microsoft Teams

Teams & Klaxoon: a successful integration

Since their partnership announcement on stage at Microsoft Experiences 18 and a live demo of its integration with Teams, French smartwork technologies champion Klaxoon and Microsoft have tightened their collaboration with new innovative projects to be released in 2020 while Klaxoon's tools are being heavily used in Microsoft Teams all around the world. A close relationship that Microsoft is increasingly giving visibility to, from a mention in a list of top partner apps at Microsoft Build 19 to a more recent M365 App Award for "Best User Experience" attributed to Klaxoon at Ignite 19 in Orlando, Florida.

This month, Klaxoon was listed on Microsoft's COVID-19 portal as one of the top 20 ISV partners having put in place relief initiatives to help companies overcome the sanitary crisis (Klaxoon offers a 3-mon-th free access to its technology as well as a free dedicated program to help all organizations ramp up their remote work implementation).



Nov. 2018

Klaxoon and Microsoft connect their tools for a more productive teamwork. A great collaboration between Rennes and Seattle announced with Microsoft's VP Joe Belfiore.



May 2019

At Microsoft Build, Klaxoon is mentioned in a list of top partner apps in the Modern Workplace ecosystem.



Nov. 2019

Klaxoon was awarded with a "Best User Experience" in the 2019 Microsoft 365 app awards. The Microsoft 365 app awards recognize companies that have built applications on the Microsoft 365 platform for both Office and Windows.



Teams & Klaxoon: engage and sync in record times

Schneider Electric teams have been using Klaxoon and Teams for 2 years to improve the quality of employee trainings and enhance day-to-day knowledge sharing.



Alban Jacquin Head of Learner Experience, Schneider Electric



Alban Jacquin is Head of Learner Experience at Schneider Electric

Alban is a specialist in Learning Management Systems. His mission at Schneider Electric is to improve employee trainings and enhance day-to-day knowledge sharing with digital tools. Alban's team comprises of **8 team members, distributed over 4 countries around the world.** He needed tools to assign tasks, share information, monitor and follow the projects from the early start to the ending retrospective stages. **Before:** he used emails, but lot of information ended up getting lost in the process and it was very hard to manage projects overall. With most team members wrking remotely, it was also complicated to maintain attention during meetings.

Uses of Microsoft Teams and Klaxoon:

In Microsoft Teams

Channel: to share daily information with the team Teams videoconferencing: for his remote meetings

Klaxoon used as a Tab in Teams

To launch Klaxoon Meeting for project kick offs:

- Slide sharing
- Word cloud and other live questions to gather new ideas on the project
- 1 retrospective Brainstorm opened for each project launched every 3 weeks. Brainstorm structured using the starfish agile model



Win Results for Schneider Electric

The one-stop-shop for teamwork

- **Never lose track** of what has been said and decided (all information centralized in one place)
- Less emails
- More information shared and more decisions taken
- Automatic reporting generated and shared within the team's channel

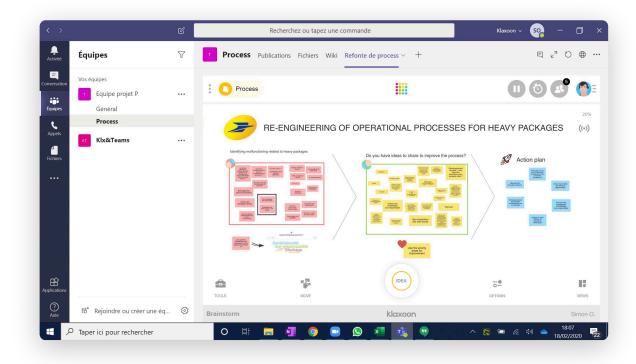
Being productive, even from the distance

- Everybody participate to the retrospective session,
 even from the distance and is able to synchronize in record times
- **Time saved:** no need for minutes, information visualized instantly during the catch-ups and made accessible easily in between sessions
- Helping to foster agility at scale, in the office and from the distance
- Continuous improvement made easier as a result, with the team getting better at its job project after project



The one-stop shop for teamwork efficiency

Klaxoon was made available in Teams for all staff members by La Postes's central IT (the French Postal Service) in January 2020. Here are 3 different use cases of Klaxoon tools used directly from Teams to boost teamwork efficiency of La Poste's teams.



Recurring ideation sessions

Hélène is leading an organizational and process transformation project over a period of 4 months. Her key success factors: she managed to get her team engaged, maintain communication and offer transparency.

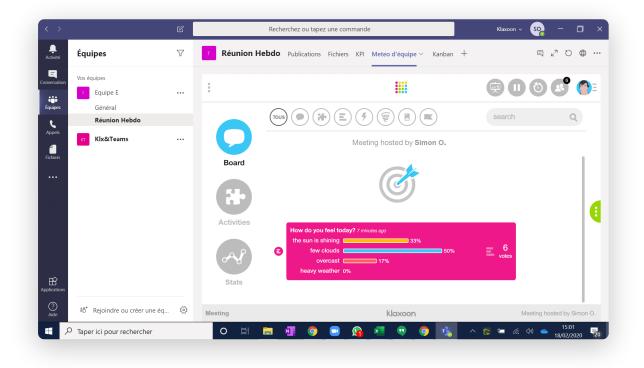
What she did: she created a "Process revamp" Channel in the Team that she's already sharing with her team members.

With Teams, she...

Centralized all discussions regarding the process reorganisation throughout the duration of the project.

With Klaxoon, she...

Co-built the process in a visual way thanks to Brainstorm, thanks to her team members successive contributions: map the actual process, identify and prioritize the improvement areas, design collectively the targeted process, etc.



Visual management for the weekly Board meeting

Laurent meets every week with the other Board members. They share their weekly KPIs, important moments and track progress on action items with a specific canvas.

What he did: he created a Team open to all Board members for a better transversality within the team.

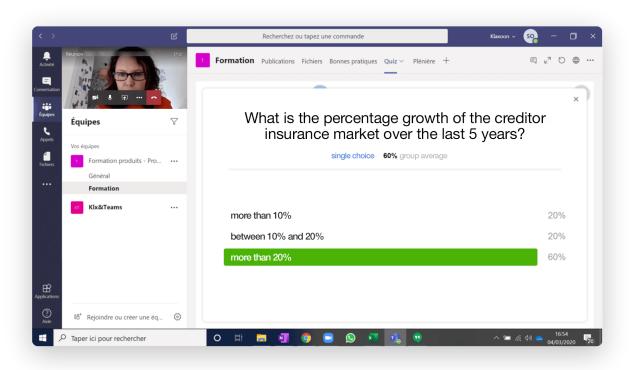
With Teams, the team...

- Handles day-to-day discussions, instead of sending emails
- Keeps meeting minutes in one place through a OneNote Tab
- Shares a calendar with major milestones for the team

With Klaxoon, the team...

- Runs an anonymous ice-breaker exercise every week with a Live Vote launched in a Klaxoon Meeting (in order to "get the room temperature")
- Uses Brainstorm to share KPIs on a weekly basis (adding print screens of performance graphs, and commenting them on there)
- Manages all action items (progress check, upcoming tasks)





Remote training sessions

Michelle regularly trains her staff in order to keep them up-to-date with the latest financial and insurance products knowledge. Her staff members are spread across the region. She opted for videoconferencing in order to save time and commute.

What she did: she created a Team open to all training participants

With Teams, she...

- Shares practical info, agenda and training objectives beforehand
- Discusses with participants and answers their questions before and after the training session
- Uses videoconferencing with all participants during training day
- Shares her training materials when the live training session is over

With Klaxoon, she...

- Launches a Quiz a week before the training date in order to gauge the level of knowledge the group has on the training topic
- Boosts interactions during her training session with a Klaxoon Meeting: word cloud, survey for self-assessment, gamified quiz for emulation, instant feedback on training quality, etc.
- Opens a Brainstorm after the training in order to allow for participants to share best practices implemented once they're back on the field



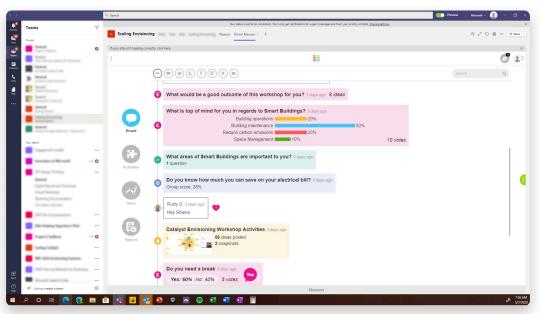
Klaxoon and Teams at Microsoft Corporation

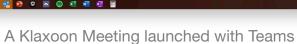


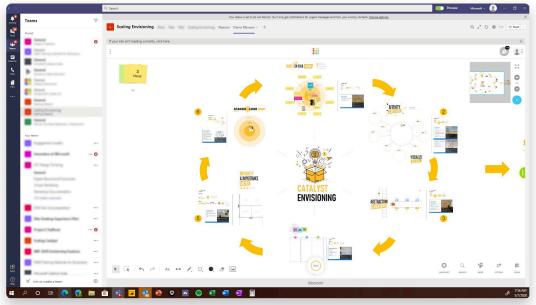
Microsoft Catalyst, an envisioning and planning program that employs Microsoft Dynamics 365, the Microsoft Power Platform and the Microsoft Cloud, uses Klaxoon and Teams to facilitate interactions and enable delivery of Envisioning workshops.

Rudy Dillenseger

Worldwide Director of Customer Engagement at Microsoft, uses Klaxoon with his international team for training sessions, daily collaboration, ideation sessions...







The team connects to a Klaxoon Brainstorm directly from Teams

How and why does the team use Klaxoon?

Ease of use

- Brainstorming
- Whiteboarding, sticky notes
- Templates
- Timer

Voting

- Accessibility
- Simplicity (participant experience)
- Collaboration (chat, latency, facilitator experience)
- Multi-facilitator / Multi-room, hybrid

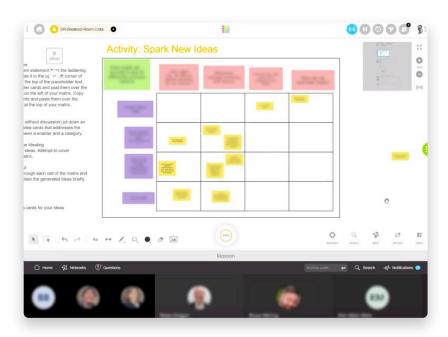


Using Klaxoon in Teams is about joining collaboration to commitment, engaging the audience, creating and sharing ideas.

Rudy Dillenseger, Worldwide Director of Customer Engagement at Microsoft

Suzanne Quinn

is leading the Business Applications Specialist Bootcamp, a hands-on experience where specialists practice applying the elements of IDEA to real-world opportunities.



Klaxoon Brainstorm shared with participants in Teams during the training session

How and why does the team use Klaxoon?

- They use Klaxoon to test knowledge about case studies, to brainstorm with sticky notes and practice design thinking techniques. Each channel represents a breakout team group.
- They meet and work on one Klaxoon board. They can look what other Teams are doing like they would be able to eavesdrop in a live in-person class. Then, they get back together as a big class and discuss the work that each group has accomplished on Klaxoon.

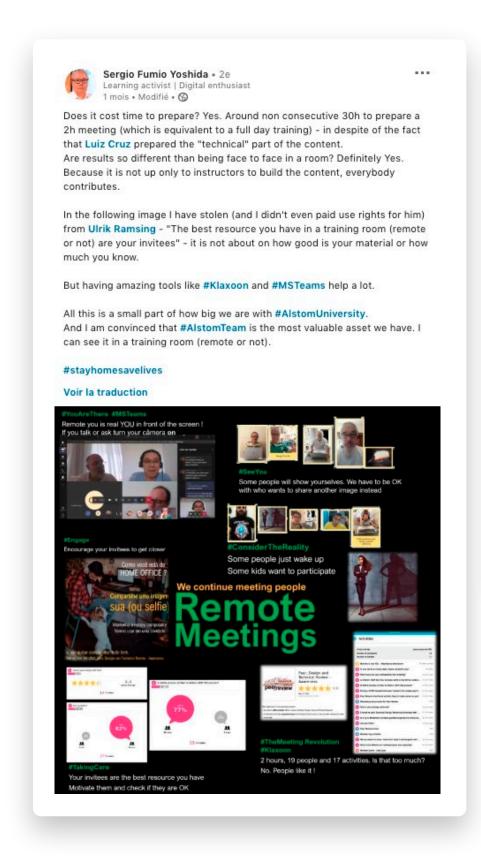


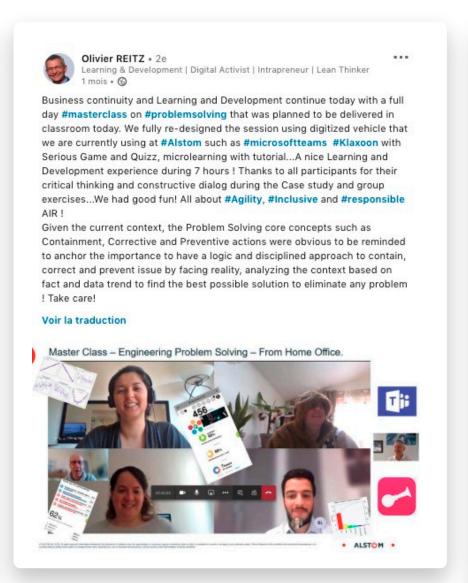
Microsoft Catalyst and the IDEA framework enables sellers to accelerate deals, increasing deal sizes and increasing close rate. During COVID, Klaxoon and Teams allow us to teach this effectively in a virtual environment.

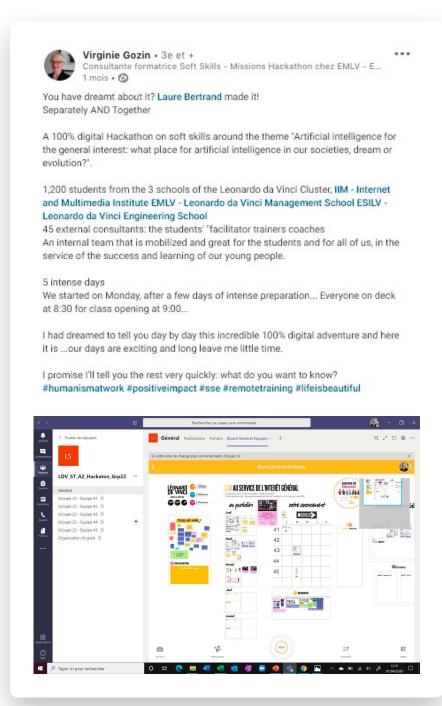
Suzanne Quinn, Dynamics 365 Readiness Lead

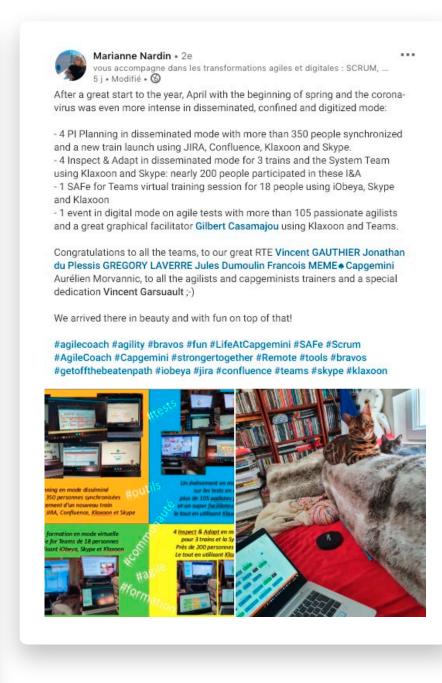


They talk about Teams and Klaxoon













Klaxoon and Teams saved the training!
We turned a 3-hour on-site training session into a 2-hour remote training session.

Victor Laborde, Learning Specialist at L'Oréal - 1700 persons trained worldwide



In two hours, we reached a productivity level never met before.

J.P. Caruso, Verizon

