



Surveil

a product of  EXACT

Surveil Hybrid Cloud Management Platform

Why the need for a Hybrid Cloud Management Platform?

Challenges

- Modern demands require a platform that will ensure organisations have full monitoring and control across all IT services in the supply chain
- Switching between multiple vendor software for various aspects of network is tedious and time-consuming
- Without a single pane of glass or one view of the connected world – end-to-end – there is a high probability of outages in the supply chain and complex troubleshooting requirements

Ideal Solution

- Single pane of glass capability to fully manage your IT infrastructure
- Visibility of real time technical issues and cloud consumption without logging into Azure – one dashboard
- Being able to do troubleshooting and perform predictive analytics through one tool – from the end user of machine in a factory – to the resulting business service in Azure or on-premise DC's
- Having a single view tool that integrates with, and leverages existing tooling we have

Desired Outcomes

- One solution to manage your network's availability, assets, licenses and content
- Functional, Technical and Financial management of your organisation's IT infrastructure in one vendor-agnostic platform
- High availability of systems
- Reduced TCO to run services
- Improved Security
- A business view of your assets
- End to end measurement of SLA's, services.
- Disconnected mode DC's fully managed

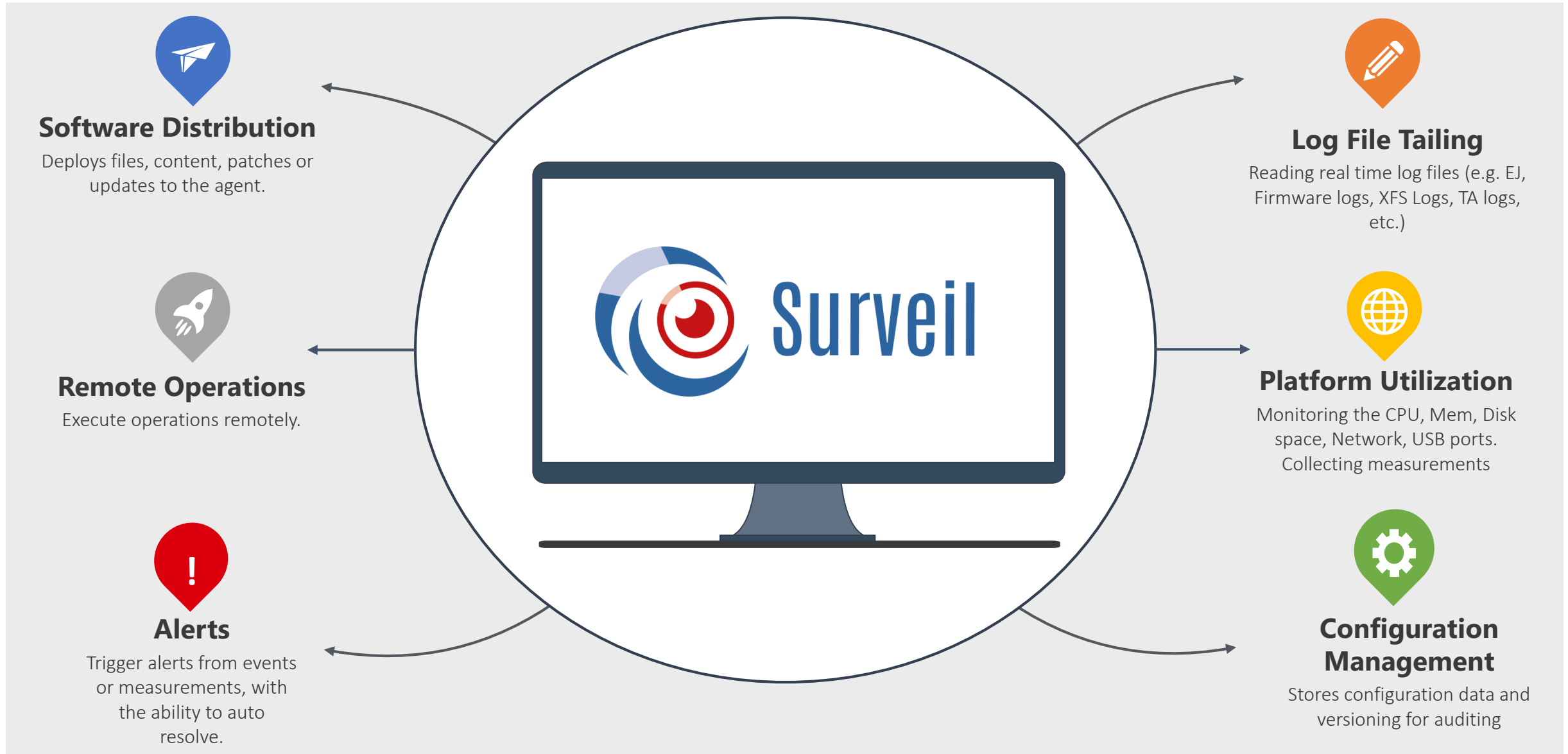
Surveil - your Single Pane-of-Glass to an increasingly complex and connected world



A complete end-to-end hybrid cloud management platform

- Monitor and control your cloud-based or on-premise environments in a single Pane-of-Glass
- Perform AI on your entire IT supply chain

Agent Architecture



Core Capabilities

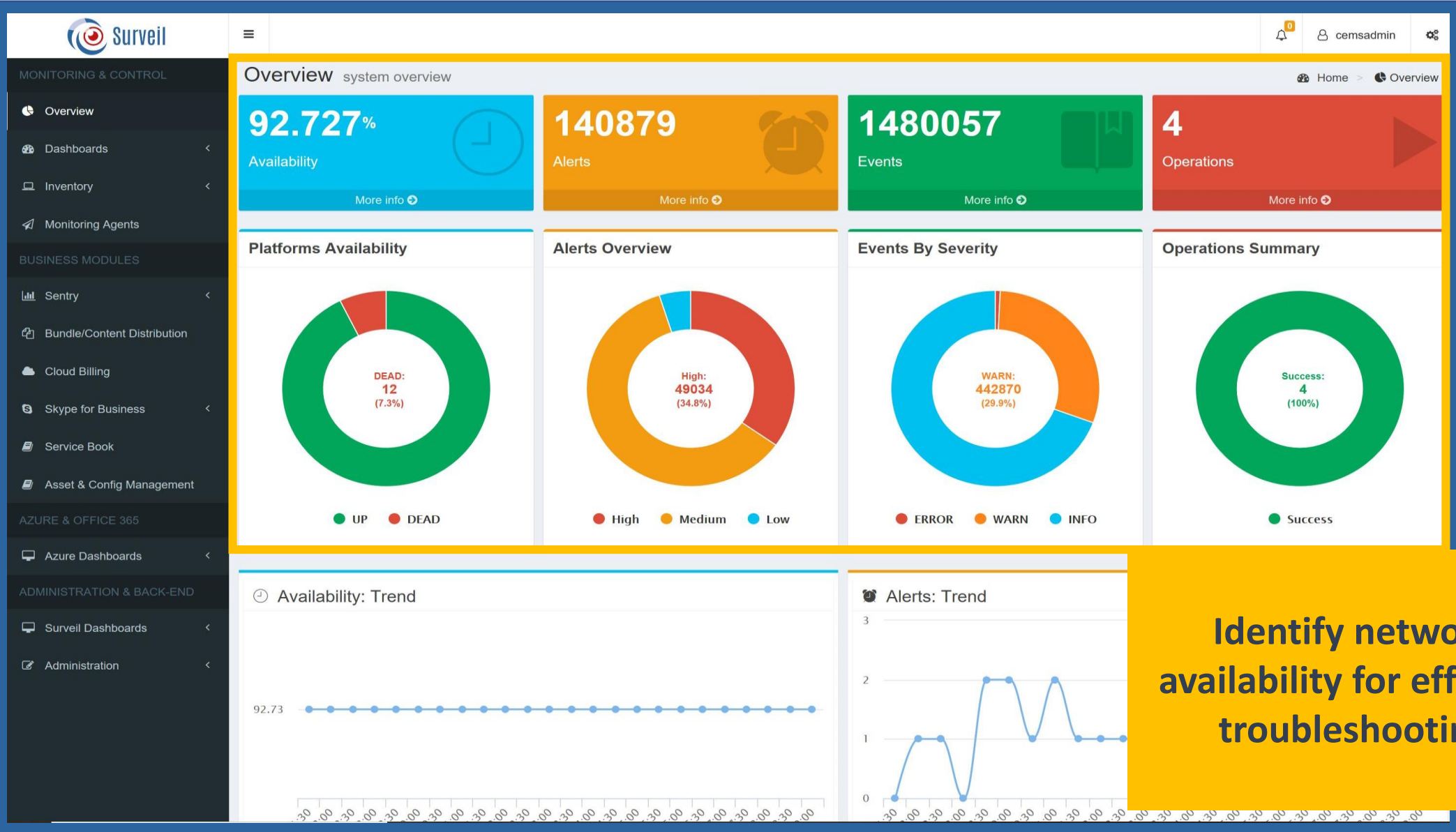


- Monitor and control any type of platform
- Consolidated reporting via PowerBI
- Software & Multimedia Distribution to any device or OS
- Monitoring via SNMP, WMI, API, agent based etc.
- Auto-learning and auto-discovery
- Granular Security
- Responsive GUI towards any mobile devices

- Data Consolidation presented to AI like MSFT Cognitive Services and IoT Hub
- Complement and integrate into existing tooling
- Software Distribution of files, content, updates or patches
- Remote Operations- any device
- Single view of all Alerts
- Log File Tailing (e.g. EJ, Firmware logs, XFS logs etc.)
- Asset Configuration Management

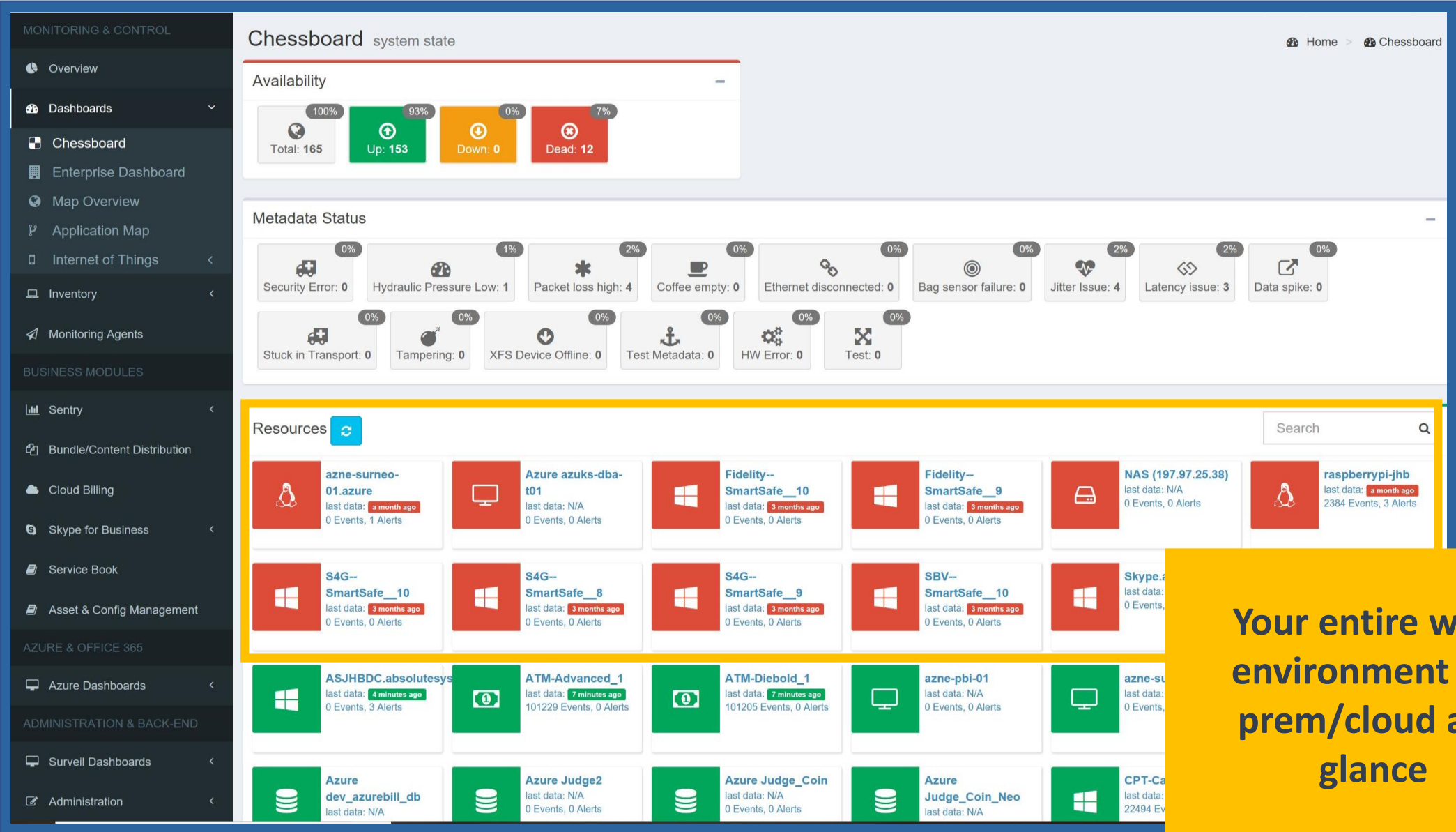
- Banking-class security
- Multi-tenant capability
- Granular group and role-based security
- TLS 1.2 and above support
- One-way outgoing only agent communications (no incoming traffic allowed)
- Server install on multi-platforms
- Multi-database support
- True single pane of glass monitoring

Surveil – Hybrid Cloud availability overview



Identify network availability for efficient troubleshooting

Surveil - Hybrid Cloud Management in a single pane of glass



Your entire work environment on-prem/cloud at a glance

Surveil Hybrid Cloud Management Business Suite



Surveil Core

Complete end-to-end management of your Azure and on-premise environments



Azure & O365 Management

Single pane Azure-related monitoring and control



Azure Stack Management

Manage your Azure Stack from end-to-end



Skype for Business/Teams

Monitoring of Skype for Business calls and quality of network



Sentry - IoT

Monitor and control your environment and network health



Content Distribution

Content distribution on any platform



Media Management

Manage media distribution to any endpoint



Asset & Config Management

Asset and configuration management tied into the monitoring components



Hybrid Cloud Cost Management

Cloud billing and management of Azure & other billing



Hybrid License Management

Fully manage cloud and on-premise based licenses



Total Cost Of Ownership

Calculator tool for Surveil HCM Platform, cloud and on-premise services



Service Book

Managing of tasks and service items to technicians

ITEXACT Surveil Hybrid Cloud Management Platform

Single Pane of Glass

- All your AI needs in one tool
- Integrates seamlessly and directly with your existing tools
- Gain visibility into your entire environment – on-premise and in the cloud – wireless or wired
- One tool to manage your assets – platform independent
- Integrate with Power BI to take advantage of advanced analyses

A hybrid platform

- Enable improved operational, financial and functional management of any IT infrastructure
- Initiate tasks on any environment – content distribution, software updates, license management
- Supports retrospective analysis on historical data
- Fully manage from multi-tenant cloud to disconnected Azure Stack

Integrated Business modules

- Build IOT solutions – custom or out the box via our Sentry device
- Leverage several existing business modules or have us develop integrated ones for you
- Full AI capability – existing in the portal, via PowerBI or integrate to Azure IOT Hub and Cognitive Services
- Tight governance and control

Surveil Hybrid Cloud Management Platform supports your organisation's IT commitments without sacrificing scalability, reliability and availability. Integrate technology into your business strategy, optimise ROI, ensure world class availability and enable innovation.

ITEXACT Surveil Hybrid Cloud Management Platform + Microsoft Azure

With built-in and custom capability to interface with any number of existing tools and platforms, Surveil is the solution to managing your Azure, Azure Stack and on-premise environments in a true single pane of glass

SOLUTION ALIGNMENT

Surveil Hybrid Cloud Management Platform and
Microsoft Azure:

Maximise Cloud/Stack investment

Fully leverage Cloud and on-premise computing capabilities while optimising spend – dashboards and automation for Azure Stack – connected or disconnected

Surveil Hybrid Cloud Management Platform and
Microsoft Azure:

Effective Hybrid cloud management

Enable and automate highly resilient environments both in the cloud and on-premise efficiently and cost effectively

Surveil Hybrid Cloud Management Platform + Microsoft
Azure:

Minimise Business Risk

Centralised control and visibility of IT infrastructure and network – bringing together your entire IT environment – wired or wireless, platform agnostic.

Customer Success Story



Challenge:

"As a Service Provider we lack the ability to see things visually with Azure Stack; if you don't have internet connection but still want to resell resources there isn't an easy mechanism to do that without requiring a lot of efforts or use the SCCM suite that requires a lot of infrastructure investment."

Solution:

"Surveil provides the mechanism to extract the data and visualise it. This tool has added a lot of value for cost management/billing and monitoring of Azure Stack.

Billing/Cost Management:

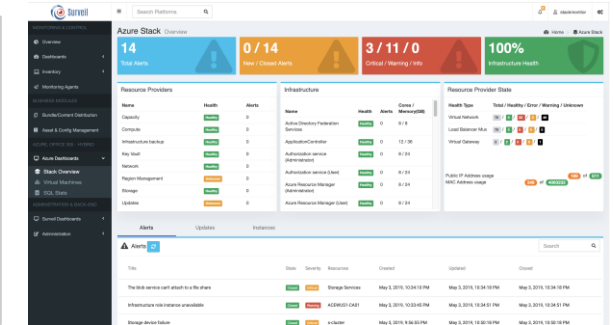
- For us as a Service Provider: allows us to easily set our own charge model for computing resources
- For our customer : to use the solution to view their bills

Monitoring:

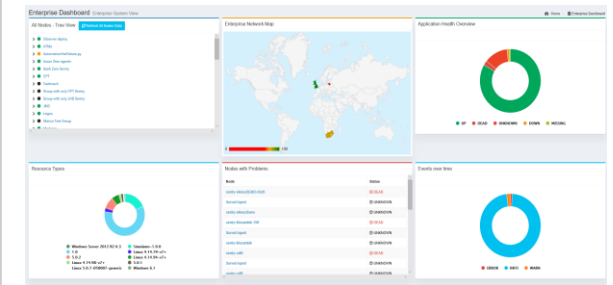
- On-prem light weight solution equivalent to Azure Monitor
- Monitoring of multiple Azure Stack regions, tenant workloads as well as core Azure Stack infrastructure
- All with single-pane-of-glass view
- Extremely modular with ability to retrieve data from multiple sources"

WIN RESULTS

Full suite of capability in connected and disconnected Azure Stack



Monitoring of multiple Azure Stack regions, tenant workloads as well as core Azure Stack infrastructure, all in a single pane of glass



Detailed asset and costing management for their customer environments – Azure Stack or Azure Cloud

