

Four Keys

- **Digital Experiences** - All software — even an API — has an user experience (UX). Application development teams lacking UX investment and expertise risk building software that is not useful, frustrates users, or otherwise misses the mark.
- **DevOps (CD/CI)** - Development teams that embrace DevOps, automation and agile principles are better able to meet business needs and sustain an accelerated release velocity.
- **Microservices** - Modern software architecture reduces risk by reducing the "big decisions" to components, services and apps of manageable size.
- **Cloud** - Cloud application infrastructure shields architects and developers from the operational concerns of past generations of platforms and infrastructure.

○ **Gartner-2017**

