

## Build Delightful Support Experiences

Scale your Customer Support by 10x using Verloop.io that provides real-time, omnichannel customer support and dramatically improves customer lifetime value.



Scale Personalized Support

Build Trust With Enterprise-Grade Security Provide Support Across Channels

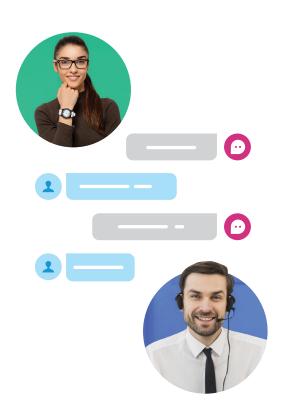
Transform Support
With Data

# Why Do Enterprises Trust Verloop.io?

#### Automate Personalized Conversations At Scale With Verloop.io's Proprietary ML and NLP Algorithms

- Understand Customers' Messages
- Determine Intent
- Capture Key Contextual Information
- Support Multiple Languages





#### Build Delight Support With A Human Touch With Our Al-Powered + Agent Empowering Platform

- Boost Product Productivity by Automating FAQs
- Give Agents Customer History to Answer Questions Accurately
- Let Agents Respond With Quick Replies for Faster Resolution
- Transfer Chats to Right Department Representative

#### Be Where Your Customers Are With Our Multiple Messaging Channels and Integrations

- Maintain a Holistic Brand Experience
- Make it Easy for Customers to Connect With You
- Update Conversations Across Platforms
   With 60+ Integrations
- Push and Pull Data from Commonly Used Enterprise Apps







Transform Customer Support With Data With Verloop.io's Custom Dashboard, you can track what is important for you

- Get Actionable Insights on Users in Real-Time
  - Understand How Users Interact With Bot and Agents
- Gain Deeper Understanding of User Behaviour

Improve Customer Experience With Meta-Tagging and Segmentation

#### **Trusted By Global Brands**



















#### **Automate Support Securely & Accurately**

2B+

100M+

30

92%

Queries **Processed**  Unique Users Reached

Days for 60% **Automation** 

**Support Query Deflection** 

### Talk to Us Today

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