Akari Virtual Assistant (AVA)

What is AVA:

Akari Virtual Assistant 'AVA' is a virtual assistant powered through Microsoft Teams to enable training, knowledge gathering and wellbeing management through a singular conversational interface.

Wellbeing
Management

FAQ/QnA
Management

FaQ/QnA Management:

AVA allows users to ask common questions and receive an interactive answer with links to relevant content within Office 365 using artificial intelligence. Administrators and delegated users can update and change question and answer content on the fly to ensure that it is always up to date.
An organisation can view analytics which show most common questions and queries which users are searching for and ensure that the knowledge curation is relevant to users within the organisation.

AVA is ready to answer all your questions related to Microsoft's accessibility features to point users in the right direction when using their day to day productivity suite

Wellbeing Management:

As AVA becomes part of a user's workflow it will ask questions related to that individual's wellbeing such as 'How has this week been for you?' or 'What didn't work well this week?'. This allows a user to confidently provide anonymous feedback which may not be surfaced otherwise.

Administrators may configure the type of message and frequency of proactive contact whilst in the background our AI model will work away to identify overall sentiment, opinions within the organisation and display this across departments or groups.

Where appropriate within an organisation AVA can identify vulnerable individuals or groups based on trigger content and keywords within their conversations with AVA or notify on where an individual may need more assistance or help with accessible technologies.