Notice of Dispute—Kinect for Windows

Microsoft is committed to resolving disputes fairly and efficiently. If you are unsatisfied with the resolution a customer service representative offers for your problem, you may notify us of your dispute by mailing this form to Microsoft.

Please print legibly and complete this form. Send the completed form by U.S. mail to:

Microsoft Corporation
CELA Arbitration
One Microsoft Way
Redmond, WA  98052-6399

Keep a copy for your records.

A Microsoft representative will respond within 60 days of receiving this form. If the dispute is not resolved to your satisfaction, you may begin arbitration after 60 days by submitting a Demand for Arbitration to the American Arbitration Association. You can find a Demand for Arbitration form at http://www.microsoft.com/en-us/legal/arbitration/demandkinect.aspx

Your name

Your phone number Additional number during business hours

Your e-mail address Your fax number

Your address: 

Date of purchase Kinect serial number

Your Kinect distributor’s name: 

Your Kinect distributor’s address: 

If the owner of your Kinect is a company or organization and you are an authorized representative, please print your name, your relationship to the owner, your address, and a phone number at which you may be reached during business hours:

Please complete page two
Please briefly describe the nature of your dispute and attach any documents you would like Microsoft to consider.

Please briefly describe the relief you would like from Microsoft.

Signature

Date