




PELICO

# Safran - Managing supply chain complexity in a growth environment

## Challenges

Safran Transmission Systems (STS) runs a **fast-growing** Maintenance, Repair, and Overhaul operation that was experiencing **increased complexity** in their supply chain.

Getting **live, holistic visibility** on the status of their Service Orders, Work Orders, Customer Orders, and inbound material was challenging given their ERP + Excel tools.

 **25%**

YoY growth

 **50+**

Daily updates to WIP status

When the baseline changes multiple times daily, how can your teams optimize their operations?

## Pelico in Action

Pelico's unified data platform and material projection algorithms allow STS to identify operational issues proactively, while the escalation and ticketing tools help them resolve problems quickly through collaboration.

The simulation module helps them optimize their operations, even with dozens of new WIP status updates every day.



*Pelico enables us to:*

- *Ensure robust plannings to maintain high customer satisfaction,*
- *Significantly reduce supply chain shortages while removing non value add tasks,*
- *Improve cross-functional alignment and collaboration inside the factory while improving data quality.*

**Matthew G. VP Customer Support**



## Impact

Leveraging Pelico, STS was able to see improvements in KPIs that are important to both its leadership and its customers.



**72%**

Reduction in parts shortages



**6**

Weeks to implement

By working more efficiently through Pelico's platform, all stakeholders see an improvement in their operations.



**35%**

Reduction in TAT



**15%**

Improvement in OTD