

EY Child Protection Intelligence Platform

Improving life outcomes for vulnerable children



Child welfare agencies face numerous challenges in ensuring wellbeing of vulnerable children

- ▶ Lack of evidence-based decision making at the executive, management and frontline caseworker levels
- ▶ Higher costs and reduced benefits for disadvantaged children & their families due to ineffective policies and poor data usage
- ▶ Outdated legacy technology platforms which cannot accommodate new digital collaboration models nor comply with state and federal regulations

Benefits of EY CPIP

- ▶ Supports evidence-based investment decisions
- ▶ Facilitates effective policy design and service delivery models
- ▶ Promotes improved data usage and lowers program costs
- ▶ Focuses on intervention rather than a reactionary or crisis-driven approach
- ▶ Provides complete control and insight over the number of vulnerable children in the service system and the time they spend
- ▶ Improves safety, permanency, and health outcomes for vulnerable children
- ▶ Simplifies front-line decisions based on complete and accurate information
- ▶ Accelerates review of child outcomes across geospatial boundaries using advanced modelling and analytics
- ▶ Allows case workers to remotely and seamlessly access their case loads through a mobile platform

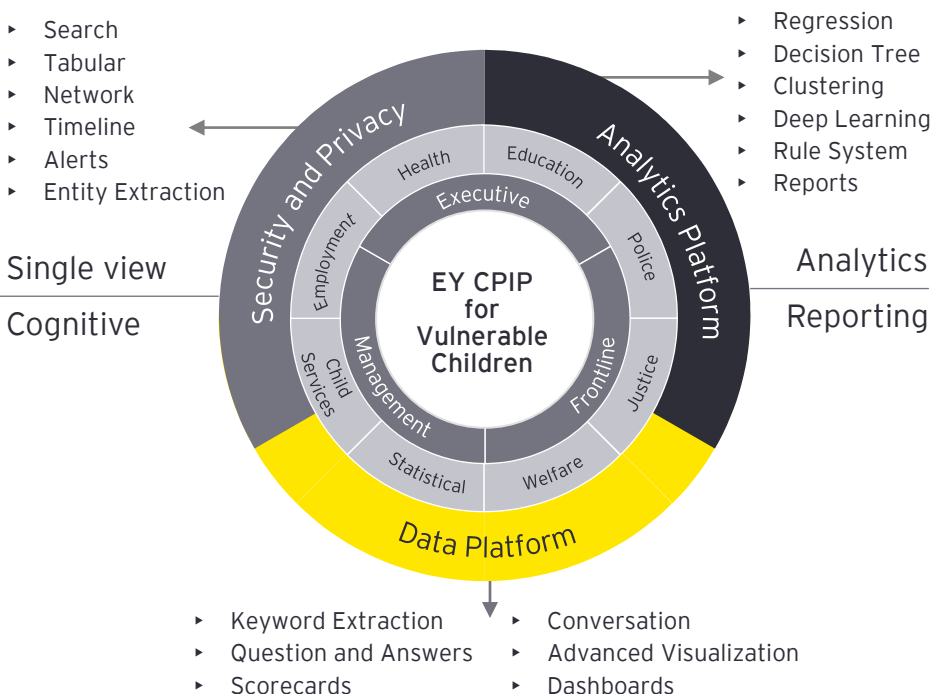
Provides a 360-degree view of child and family

The EY Child Protection Intelligence Platform (CPIP) integrates the review, verification and compliance stages in a child welfare program by providing a 360-view of children and their families. Based on Dynamics 365, the EY CPIP platform provides rapid insights into individual cases by facilitating real-time collaboration and data sharing between different entities across the child care ecosystem: justice, welfare, police, social services and health care.

The EY CPIP platform also consolidates information to produce near-real-time performance reporting and advanced analytics, which helps governments and community services organizations to make timely and responsive decisions, focus on real, long-term benefits and ultimately improve outcomes for children and their families.

Data-driven case management for better child care delivery

The EY CPIP solution helps ensure that government agencies – working on the frontline in protecting vulnerable children – get a more holistic view of the child to make the right interventions at the right time. EY and Microsoft further help caseworkers and child care decision makers in improving risk outcomes through a series of child services programs – from offering single views of location, child, or service provider to forecasting effectiveness of service utilization, predicting risk and life outcomes, to offering rich and real-time insights on service provider quality and supply.



Transforming child care delivery for a government department in Australia

An Australian government department that provides services to disadvantaged individuals wanted to redesign its child welfare information system. They wanted a 360-degree view of every underprivileged child that will help make decisions for placing children in out-of-home care (OOHC). EY teams redesigned the service model with respect to the client's defined policies and processes. EY teams also reviewed the unit cost for OOHC placement and permanency services.

Client challenges

- ▶ Poor quality of historical data
- ▶ Lack of unified views across multiple legacy systems
- ▶ Data privacy and security concerns
- ▶ Configuration and change control
- ▶ Inefficient service delivery model
- ▶ Increasing cost of OOHC services

Client benefits

- ▶ Migration of 17 sources systems into 1 reporting solution
- ▶ Informed 360-degree view on every child and their families
- ▶ Improved flexibility in provision of services to achieve case plan outcomes
- ▶ Greater alignment across child and family programs through the creation of continuum of care
- ▶ Reduced administrative burden through streamlined financial management processes

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For more information, visit: ey.com/Microsoft.

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