



**CISO ONLINE**  
CYBER SECURITY UPLIFT & AWARENESS

# SMB PACKAGE - CYBER ELITE

## CISO OPERATION

### DATASHEET





**CISO ONLINE**  
CYBER SECURITY UPLIFT & AWARENESS

## **WHO IS CISO ONLINE**

CISO Online uplifts your cyber security posture through our cyber security uplift program, advanced professional services, and awareness training.

Whether you're an SME or a high-end Enterprise, with bad actors becoming increasingly smarter in their attack methods, safeguarding your business is more crucial than ever.

## **OUR VISION**

Is to create a working and collaboration environment safe from cyberattacks and allowing enterprises to focus on their core business.

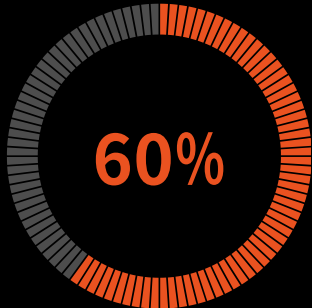
## **OUR MISSION**

Is to protect businesses and uplift their cyber security posture and behaviour.

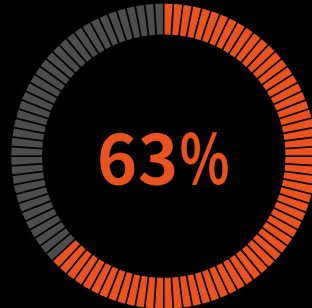




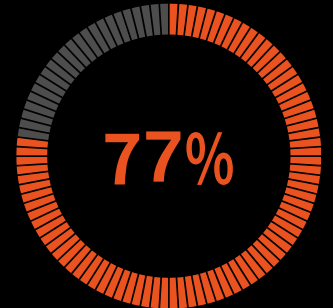
## CYBER SECURITY STATICS FOR SMB



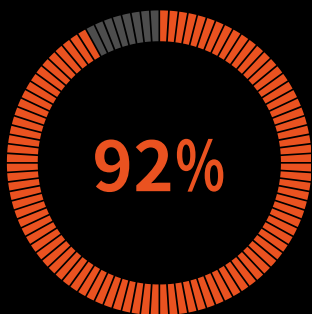
of **SMB's** have experience at least one data breach



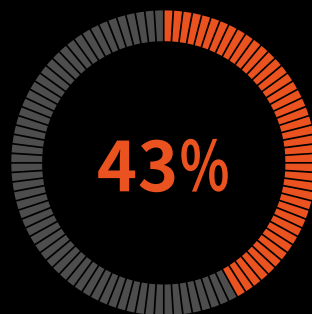
of **SMB's** have faced ransomware



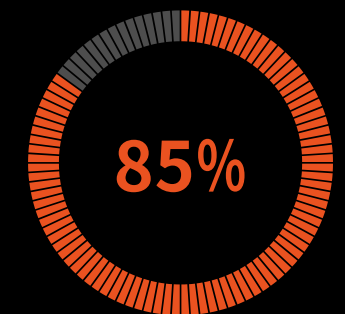
of attacks happen after hours or the weekend



of all cybercrime reports were made by **SMB's**



of cyberattacks specifically target **SMB's**



of data breaches are the result of **human error**

## IT'S NOT IF YOU FACE A CYBER ATTACK! IT'S WHEN!

**\$46,000**

Is the average cost of data breach for **small businesses**

**\$97,200**

Is the average cost of data breach for **medium businesses**

**33,000**

Cyber incidents are reported to the ACSC hotline in last FY

**10 minutes**

An SMB reports a cyber attacks

**309,000**

Australian SMB say they've been targeted by cyberattacks

**every 6 minutes**

A cybercrime is reported

## NOTIFIABLE DATA BREACHES (NDB) SCHEME



Updated Privacy ACT

**Australian organisations are required to notify any individuals likely to be at risk of serious harm by a data breach.**

[Directors liability]



**CRIMINAL RECORD**



### Examples of a data breach:

- a device containing customers' personal information is lost or stolen
- a database containing personal information is hacked
- personal information is mistakenly provided to the wrong person.

## OUR PURPOSE: CYBER SOLUTIONS FOR SMB

The Australian Cyber Security Centre (ACSC) reports a 23% increase in cybercrime last year, including identity fraud, online banking fraud, and business email compromise. Despite the increase in cyber incidents, nearly half of Australian Small and Medium-sized Businesses (SMBs) allocate less than \$500 annually to cyber security.

Recognising the budget constraints faced by SMBs, Our partnership with Microsoft as a Cloud Solution Provider (CSP), enables us to offer advanced and scalable cloud-based cyber security solutions and ongoing operations, so SMBs can focus on their core business rather than cyber security challenges.





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## OUR TRUSTED PARTNERS for SMB PACKAGES

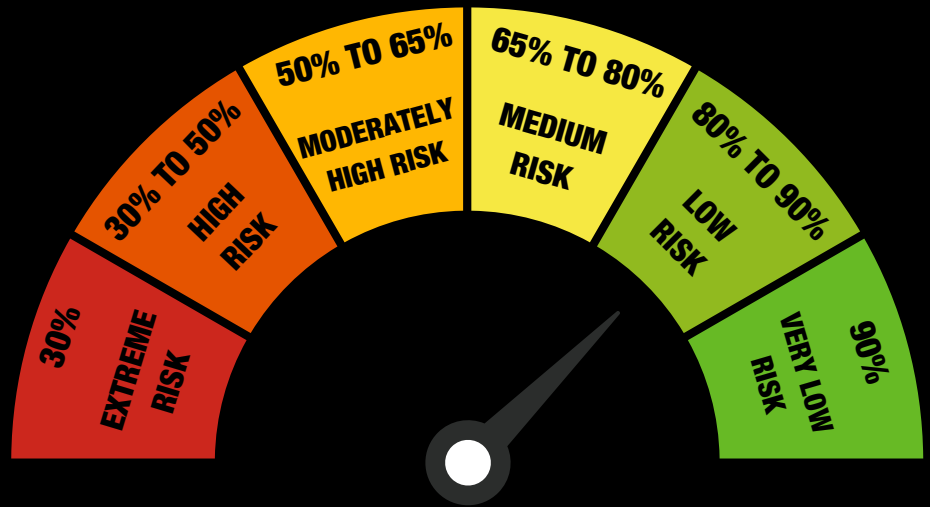
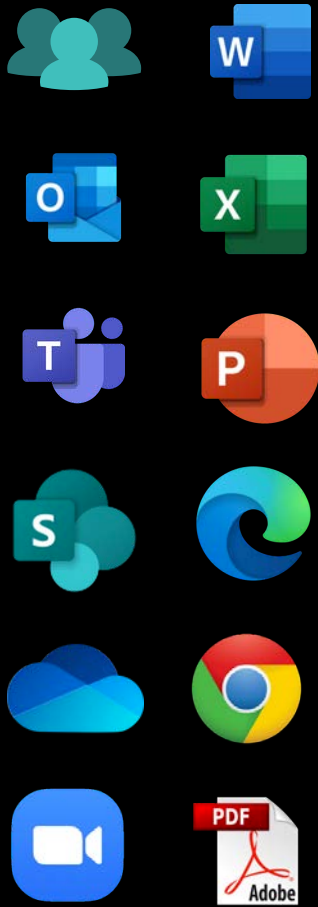


## OUR CERTIFICATES





## How Secure is your collaboration / working environment?



### Microsoft Secure Score

Overview | Improvement actions | History | Metrics & trends

Microsoft Secure Score is a representation of your organization's security posture, and your opportunity to improve it.

Applied filters: Filter

Your secure score Include

**Secure Score: 47.23%**

529.49/1121 points achieved

Breakdown points by: Category

|          |        |
|----------|--------|
| Identity | 60.71% |
| Device   | 45.02% |
| Apps     | 68.23% |

■ Points achieved ■ Opportunity

**Actions to review**

|           |            |         |               |                |                  |
|-----------|------------|---------|---------------|----------------|------------------|
| Regressed | To address | Planned | Risk accepted | Recently added | Recently updated |
| 32        | 125        | 0       | 0             | 0              | 0                |

**Top improvement actions**

| Improvement action   | Score impact | Status     | Category |
|--|--------------|------------|----------|
| Turn on Firewall in macOS  | +0.89%       | To address | Device   |
| Require MFA for administrative roles                               | +0.89%       | To address | Identity |
| Turn on Microsoft Defender Antivirus PUA protection in block m...  | +0.8%        | To address | Device   |
| Block process creations originating from PSEXEC and WMI comm...    | +0.8%        | To address | Device   |
| Use advanced protection against ransomware                         | +0.8%        | To address | Device   |
| Block Win32 API calls from Office macros                           | +0.8%        | To address | Device   |
| Block execution of potentially obfuscated scripts                  | +0.8%        | To address | Device   |
| Block Office applications from injecting code into other processes | +0.8%        | To address | Device   |

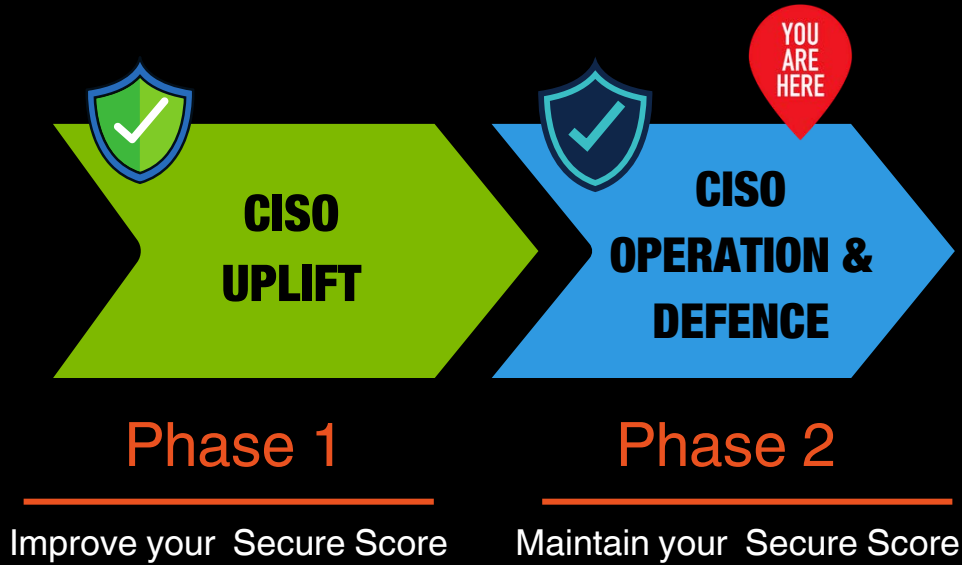
[View all](#)

**Comparison**

|                          |           |
|--------------------------|-----------|
| Your score               | 47.23/100 |
| Organizations like yours | 46/100    |



## YOUR JOURNEY







**CISO ONLINE**  
CYBER SECURITY UPLIFT & AWARENESS

**Microsoft**  
Cloud Solution Provider

**CISO OPERATION**  
**ONGOING OPERATION & DEFENCE**



**CYBER ELITE**  
**PACKAGE**



**RECOMMENDED**

## **CISO OPERATION CYBER ELITE**



- **Ongoing user Behaviour Analysis by AI**
  - Next-gen protection with adaptive AI security
- **Reactive Response to Security Events**
  - Ongoing vulnerability remediation and monthly response to security events (threat hunting) - Advanced
- **Ongoing Security Report - monthly**
  - Ongoing Secure Score monitoring and improvement with adaptive AI security
  - Advanced Log Collection and monthly security report
- **CISO as a Service advisory**
  - CISOaaS advisory and ongoing review of the policies - Fortnightly
- **Fine-Tuning Identity Protection Policies**
  - Ongoing support for provisioning new users/licenses and updating user credentials
  - Providing seamless login for new users using single sign-on
- **Fine-Tuning Email Protection Policies**
  - Fine-tuning advanced Email Protection policies against the latest threat tactics
  - Assessing and Releasing Quarantined Emails
- **Fine-Tuning Device Protection Policies**
  - Fine-tuning advanced computer and laptop protection policies
  - Updating device protection policies for new company-issued and BYOD devices
- **Fine-Tuning Data Protection Policies**
  - Ongoing review of data loss and leakage protection policies
- **Fine-Tuning Internet Protection Policies**
  - Ongoing review of website filtering - Standard
  - Ongoing Shadow IT report (Cloud Apps visibility)
- **Security Awareness Training**
  - Updating security awareness training plans



**INVESTMENT: ONGOING MONTHLY FEE**



## Bulletproof your environment with CYBER ELITE



**Microsoft  
Entra**



**Microsoft  
Defender**



**Microsoft  
Intune**



**Microsoft  
Purview**



**Microsoft  
Sentinel**



**Microsoft  
AI**





## CISO OPERATION - CYBER ELITE

### Ongoing User Behaviour Analysis and Protection by AI

#### Next-gen protection with adaptive AI security

Next-generation operation leveraging AI to catch and block all types of emerging threats. This rapid evolution underscores the need for agile and innovative security operations using AI and machine learning models, behavior analysis, and heuristics.

#### How is this achieved?

- Behavior-based and real-time protection, which includes always-on scanning using file and process behavior monitoring and real-time protection.
- Detecting and blocking apps that are deemed unsafe, but might not be detected as malware.



### Reactive Response to Security Events

#### Ongoing vulnerability remediation and monthly response to security events (threat hunting) - Advanced

Ongoing vulnerability remediation and reactive response to security events (monthly response) is a critical process, involving the identification and resolution of security vulnerabilities within your M365 environment.

#### How is this achieved?

- Identify, assess, remediate, and track all your biggest vulnerabilities across your most critical M365 assets, all in a single solution.
- Monthly reactive response and report to security events
- Ongoing Secure Score monitoring and improvement with adaptive AI security



### Ongoing Security Report - monthly

#### Ongoing Secure Score monitoring and improvement with adaptive AI security

Ongoing operation leveraging M365 portal capabilities to maintain and improve your secure score. In addition, a monthly Ongoing Security Report is essential for continuous monitoring of emerging threats, proactive risk management, and ensuring regulatory compliance.

#### How is this achieved?

- Ongoing Secure Score monitoring and improvement with adaptive AI security
- Monthly security report Leveraging M365 portal capabilities to maintain and improve your security posture.





## CISO OPERATION - CYBER ELITE

### Ongoing Security Report - monthly

#### Advanced log collection

Ongoing log collection and providing monthly advanced security reports is required to detect and mitigate security incidents, enhancing overall cybersecurity resilience.

##### How is this achieved?

- M365 unified log collection and centralised management of audit logs, which includes collecting and processing logs from various sources.
- Logs essential for threat detection, compliance, and security incident management.
- Archive logs for compliance purposes



### CISO as a Service Advisory

#### CISOaaS advisory and ongoing review of the policies - Monthly

Cyber security policies defined in your M365 environment are safeguarding your data and systems from cyber threats. They provide a strategic framework for protecting sensitive information, ensuring operational continuity, maintaining trust, and complying with legal standards. Updating M365 policies is critical for your security posture and overall success.

##### How is this achieved?

- Ongoing review of M365 policies by leveraging our CISO as a Service (CISOaaS) capabilities and experience - Monthly



### Fine-Tuning Identity Protection Policies

#### Ongoing support for provisioning new users/licenses and updating user credentials

Cyber Security starts with protecting your identity. Ongoing protection of your business identity by provisioning new users/licenses and updating user credentials

##### How is this achieved?

- Ongoing Multi-Factor Authentication (MFA) support
- Updating Conditional Access Policies
- Ongoing Biometric Sign in support
- Self Service Password Reset support
- New users and licenses provisioning





## CISO OPERATION - CYBER ELITE

### Fine-Tuning Identity Protection Policies

#### Providing seamless login for new users using single sign-on (SSO)

Providing seamless login for new users using single sign-on (SSO). New and current users will be using your protected M365 login across your business applications such as your accounting or CRM.

##### How is this achieved?

- Implementing Seamless Single Sign-On (SSO) for new users
- Leverage strong Microsoft 365 authentication methods for business applications, such as multi-factor authentication (MFA).



### Fine-Tuning Email Protection Policies

#### Fine-tuning advanced email protection policies against the latest threat tactics

Fine-tuning advanced email protection policies against the latest threat tactics such as phishing attacks, malware threats, Business Email Compromise (BEC) scams is crucial for maintaining business continuity, and preserving reputation and trust in today's digital environment.

##### How is this achieved?

- Updating and fine-tuning Anti-malware, Anti-spam, Anti-phishing policies, Safe attachments and Safe links
- Ongoing assessment and release of quarantined email as per user request



### Fine-Tuning Device Protection Policies

#### Fine-tuning advanced computer & laptop protection policies

Fine-tuning advanced computer & laptop protection policies are required for ongoing protection of computers and laptops are essential for protecting data, defending against viruses & malware threats, ensuring business continuity in both personal and organisational contexts.

##### How is this achieved?

- Fine-tuning Defender for Endpoint policies and Windows Security,
- Fine-tuning windows Firewall rules





# CISO OPERATION - CYBER ELITE

## Fine-Tuning Device Protection Policies

### Updating device protection policies for new company-issued and BYOD devices (Laptops, Smartphones, Tablets)

Updating device protection policies for new company-issued and BYOD devices such as laptops, smartphones and tablets is essential for safeguarding Apps and protection for company data on any device preserving privacy, preventing identity theft, enabling remote device management.

#### How is this achieved?

- Fine-tuning and updating Mobile Device Management (MDM) policies
- Fine-tuning and updating Mobile Application Management (MAM) policies
- Remotely wipe lost or stolen devices
- Fine-tuning policies and managing M365 apps (Outlook, OneDrive, Word, Excel, PowerPoint) on any devices
- Managing Mobile Defender and Antivirus for Android and iOS devices



## Fine-Tuning Data Protection Policies

### Ongoing review of Advanced data loss & leakage protection policies

Ongoing review of data loss & leakage protection policies is crucial for safeguarding sensitive information and preventing unauthorised access. By updating data loss prevention (DLP) policies, you can reduce the risk of data breaches, regulatory fines, and reputational damage.

#### How is this achieved?

- Ongoing review and update of DLP policies to control access to sensitive information and prevent unauthorised access and unauthorised change.
- Tracks the movement of sensitive information within the organisation.
- Ongoing support of bring your own encryption



## Fine-Tuning Internet Protection Policies

### Ongoing review of Advanced website filtering

Ongoing review of website filtering is crucial to prevent access to malicious or inappropriate websites, enhancing network security whilst maintaining a more productive work environment

#### How is this achieved?

- Ongoing review and update of website filtering categories - Advanced





# CISO OPERATION - CYBER ELITE

## Fine-Tuning Internet Protection Policies

### Ongoing Shadow IT Report (Cloud Apps visibility)

Shadow IT refers to the use of software, applications, and services available on the Internet without explicit approval or oversight from the IT department.

#### How is this achieved?

- Visibility into all cloud applications to obtain a comprehensive picture of cloud apps activity and enact security measures accordingly



### Updating Security Awareness training plans and ongoing simulated phishing campaigns

Human error is how most organisations get compromised and hackers are always looking for new ways to exploit vulnerabilities and this include humans! Updating Security Awareness training plans and ongoing simulated phishing campaigns are required to keep your employees educated on the latest tactics.

#### How is this achieved?

- Ongoing quarterly Security Awareness training plans and ongoing simulated phishing campaigns







| Secure Cloud Services<br>CISO Operation & Defence  | CYBER ESSENTIALS                    | CYBER PREMIUM                        | CYBER ELITE                                   |
|--|-------------------------------------|--------------------------------------|---|
| Ongoing User Behaviour Analysis and Protection by AI                                       | ✗                                   | ✓<br>Advanced                        | ✓<br>Advanced                                 |
| Reactive Response to Security Events<br>Monthly vulnerability Remediation & threat hunting | ✓<br>Standard                       | ✓<br>Advanced                        | ✓<br>Advanced                                 |
| Ongoing Security Report - monthly  | ✓<br>Standard                       | ✓<br>Advanced                        | ✓<br>Advanced                                 |
| CISO as a Service Advisory   | ✓<br>Quarterly                      | ✓<br>Monthly                         | ✓<br>Fortnightly                              |
| Fine-Tuning Identity Protection Policies<br>Login details, passwords and new users         | ✓<br>Standard                       | ✓<br>Advanced                        | ✓<br>Advanced                                 |
| Fine-Tuning Email Protection Policies  | ✓<br>Standard                       | ✓<br>Advanced                        | ✓<br>Advanced                                 |
| Fine-Tuning Device Protection Policies<br>Computers, Laptops, Smartphones and tablets      | ✓<br>Standard                       | ✓<br>Advanced                        | ✓<br>Advanced                                 |
| Fine-Tuning Data Protection Policies<br>Data Loss and Leakage                              | ✗                                   | ✓<br>Standard                        | ✓<br>Advanced                                 |
| Fine-Tuning Internet Protection Policies   | ✗                                   | ✓<br>Standard                        | ✓<br>Advanced                                 |
| Security Awareness Training  | ✓<br>Standard                       | ✓<br>Advanced                        | ✓<br>Advanced                                 |
| Suitable for but not subject to  | Micro Businesses with 1 to 10 users | Small Businesses with 1 to 250 users | Medium Sized Businesses with 250 to 500 users |



**CISO ONLINE**  
CYBER SECURITY UPLIFT & AWARENESS

**Microsoft  
Surface**

Authorized Reseller

## ULTIMATE ENDPOINT SECURITY WITH MICROSOFT SURFACE

When you purchase a Microsoft Surface laptop from CISO Online, you have the opportunity to natively integrate your laptops with Cyber Premium security features for the ultimate security.



## SECURITY OUT OF THE BOX

Our SMB cyber packages are crafted to offer comprehensive protection tailored specifically for small and medium-sized businesses. By integrating these packages with Microsoft's industry-leading, built-in security features, Surface devices safeguard you and your data, no matter where you work.



### Hardware

Easily encrypt and protect your data in a sandboxed environment that stores passwords, PIN numbers and certificates with Trusted Platform Module 2.0. (TPM 2.0)



### Firmware

Automated updates to Microsoft firmware make start up faster and more secure, while DFCI enables remote management of hardware components. (camera, Bluetooth)



### AI-enabled

Ultrathin laptop designed for enhanced AI experiences, with industry leading AI acceleration to unlock powerful new features.



### Cloud

Get peace of mind with always-on security features to keep data, devices and identities more secure than ever.



**CISO Uplift  
SMB Packages**



**CISO Operation  
SMB Packages**



**CISO Defence  
SMB Packages**



**Cyber Security Uplift  
Risk Based Approach**



**CISOaaS  
CISO on Demand**



**Secure Laptops**



**Essential 8**



**Penetration Testing**



**Security Risk  
Assessment**



**Security Solution  
Architecture**



**Security Implementation**



**Business Continuity &  
Disaster Recovery  
(BCDR)**



**Digital Forensics**



**Incident Response**



**ISO27001/ISMS  
Consultancy**



**IRAP Assessment**



**Governance, Risk,  
Compliance (GRC)**



**Security Operation  
Centre (SOC)**



**Cybersecurity  
Awareness Training**



**Simulated Phishing  
Attack & Phish Alert**



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