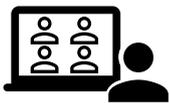
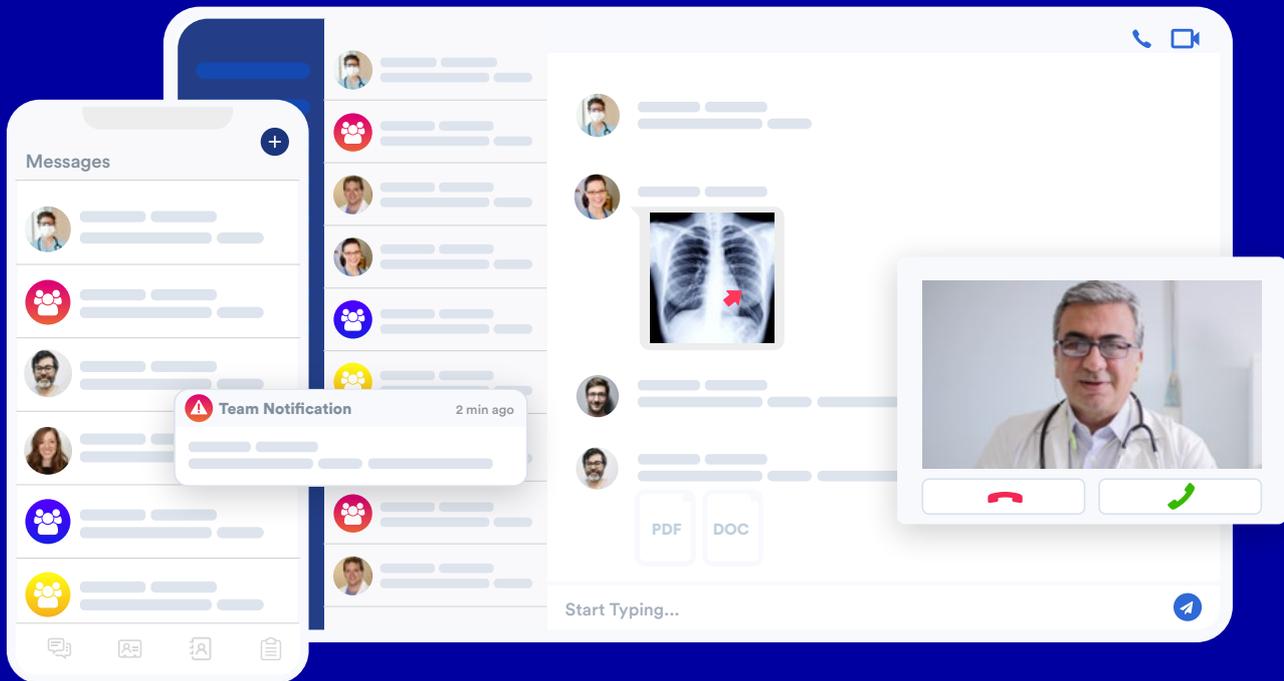


**foxo**<sup>TM</sup>

**Where Healthcare Connects**

# Clinically driven workflows, file sharing, video conferencing, and team collaboration for healthcare professionals.



## Multidisciplinary Teams

Collaborative patient-centric video environment for clinicians and clerical teams to collaborate



## On Call Servicing

Connecting Hospital departments and external specialists services via integrated systems



## Messaging & File Sharing

Broad clinical and clerical communication connecting public and private health



## Purpose built for health

Featuring clinical workflows and integrations



## Secure & Tested

Highly secure, compliant, best practice



## Scalable Features

Feature set will grow with your organisation



## Interoperable

Growing integration marketplace with leading global vendors



## Easy to deploy & manage

Cloud based, instant rollout and updates

## Microsoft Teams App (optional)

Expand the clinical and operational capabilities of your Microsoft Teams environment to meet unique needs of your healthcare organisation.

# Referrer Connect

Empower your referrers with asynchronous or synchronous communication, direct from their PMS.

No install, no integration, easy.



foxo.com/referrer-connect



### Easy to Deploy & Manage

No install for your referrers. No integrations. Cloud based, instant roll out and access to updates



### Reduce Abandoned Calls

Instantly deploy a dedicated VIP message, voice, or video service for your referrers.



### Improve Referrer Experience

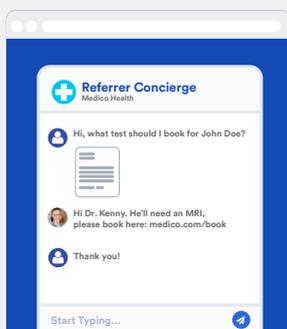
Direct communication and file sharing with external providers. Improve patient care coordination, reduce referral leakage and ensure critical results notification.

### Healthcare Organisation benefits:

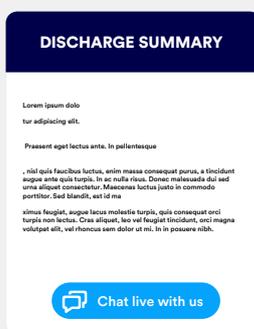
- ✓ Improved referrer experience
- ✓ Improved patient outcomes
- ✓ Reduce missed calls from referrers
- ✓ Frictionless communication across a broad external network
- ✓ One-click secure communication between businesses

### Referrer Benefits:

- ✓ No app install or account creation
- ✓ Skip the phone queue and contact any Foxxo-enabled business in seconds
- ✓ No more wasted time on hold
- ✓ Fast access to information, video, and voice
- ✓ Communication saved for later access



Embedded on your website



Launched from documents



Promoted direct

Visit [Foxxo.com/referrer-connect](https://foxo.com/referrer-connect)

Request Demo

# Patient Connect

White labelled secure patient communication.



[foxo.com/patient-connect](https://foxo.com/patient-connect)

Launched through a QR code or embedded on your website, patients can securely message, file share, and video call your front desk or admin staff.



### Improve Patient Communication

Create a new channel of communication for your patients through a configurable, company branded digital front door.



### Easy deployment

Embed on your website or share as a take-home card. Secure two-way communication from their desktop or mobile phone.



### Secure & compliant

Designed by healthcare professionals for healthcare organisations. Patient verification, auditable logs, interoperable with MS Teams.

### Healthcare Organisation benefits:

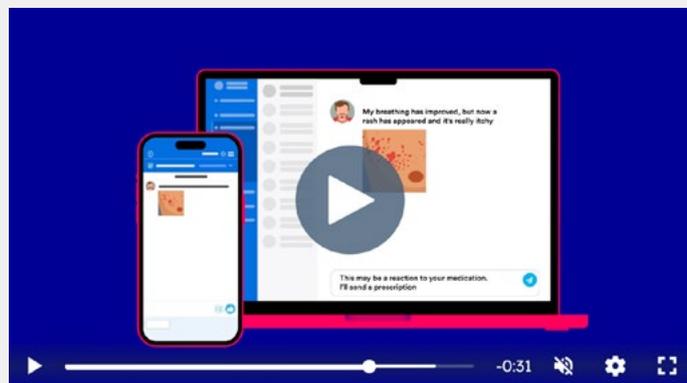
- ✓ Improved service delivery to patients
- ✓ Reduce wait times and phone queues
- ✓ Compliant with healthcare privacy principles
- ✓ Automated Response reducing back-and-forth communication

### Referrer Benefits:

- ✓ Simple launch via QR code
- ✓ Embedded on your website
- ✓ Quick and easy appointment coordination
- ✓ Simple referral upload
- ✓ Skip phone queue, no more time on hold

Gold Coast Health and Foxxo launch digitally enabled Rapid Access Service for General Medicine (G-RAS) as part of a deep strategic partnership to transform care through Unified Communication.

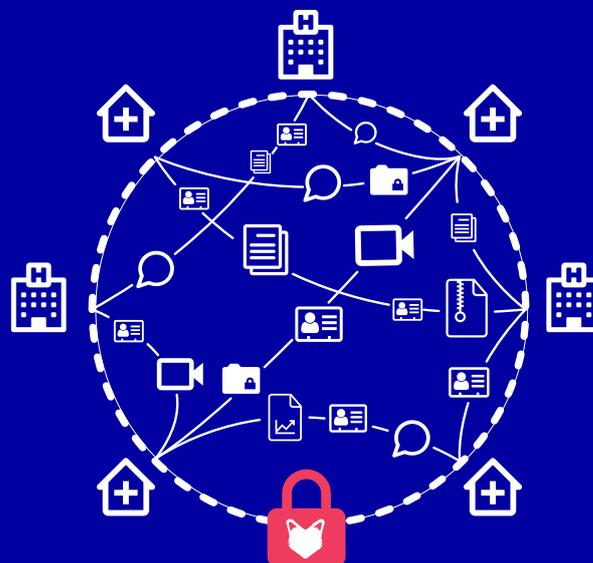
This framework enables seamless and secure interaction among healthcare professionals and support staff, through to their patients, referrers, and external providers.



[Visit Foxxo.com/patient-connect](https://foxo.com/patient-connect)

Request Demo

# Built for Healthcare



## Frequently Asked Questions:



### We don't want our doctors receiving direct messages

Your incoming referral communications can be sent to your clerical team and escalated or triaged to clinical teams as necessary.



### What are the workflows to resolve the incoming query?

Your Teams can be setup and mapped to your current workflows and staffing requirements. Incoming queries can be shared to other Foxxo Teams (eg escalated to a Clinical team) and are escalated to SMS or email when urgent or missed.



### How can patients or referrers access our message service?

Referrer Connect and Patient Connect can be launched from a simple link (from your website or QR Code). This can be embedded in your website, patient facing templates, discharge summaries, reports, results, and pasted into emails or SMS. This module can also be launched from the other clinical systems and directories.



### How does verification work for referrers and patients?

When your Referrer engages with your Foxxo service, they must enter their full name, email address or mobile phone. We send them a 1-time pin for authentication and the platform can request further identifiers such as medicare number, date of birth, or provider numbers. Typically, this is mapped to your current verification processes.

[Foxxo.com/demo](https://foxxo.com/demo)

# Security first.

**Security and privacy are our number one priority.**

Foxo has been built with a 'privacy and security first' mindset in conjunction with leading privacy lawyers and security experts.

Our goal is, and always will be, to deliver powerful communication solutions to healthcare whilst upholding the most stringent security and privacy standards.

If you have a question or concern about our security or privacy we want to hear from you. Please contact our data protection officer at [security@foxo.com](mailto:security@foxo.com)



[foxo.com/security](https://foxo.com/security)

## Secure information sharing

Files, messages, and images are encrypted and stored on secured servers NOT on your personal mobile device or 3rd party cloud servers such as Apple iCloud, Dropbox or Google drive.

This ensures compliance with privacy regulations is maintained at all times.

## Security testing

Foxo engages an independent security team to undertake penetration testing on a 3 monthly basis to ensure vulnerabilities and threats are detected and addressed.

## Data Protection and Storage

Data is stored on secure, encrypted on local servers to your country. All patient data and user data is encrypted at rest and in transit using enterprise-grade encryption protocols.

## Verified network of users

All users of Foxo undergo mandatory verification to establish their identity. This provides you with the confidence you are contacting the right person.



Foxo is HIPAA compliant



Independently Tested every 3 months



Foxo's Data Centre is ISO 27001 compliant



Foxo's infrastructure provider is IRAP certified



Foxo is GDPR compliant

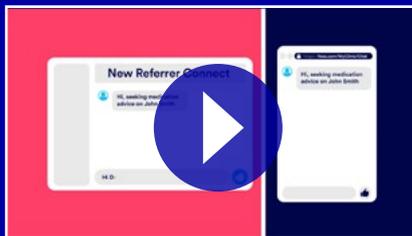
# Resources



## 6 tell-tale Signs Your Health Organisation Needs a Messaging Platform



## How Foxo reduced clinical administration time for doctors by 83%



### Referrer Connect (1 min)

In just 1 click, your extended network (e.g. referrer) can skip your call queue for decision support or request information, reports, scans, and results. Launched from their PMS.



### Patient Connect (1 min)

Launched through a QR code or embedded on your website, patients can securely message, file share, and video call your front desk or admin staff.



### About Foxo

See how Foxo is connecting the health industry in real-time and transforming public and private health institutions with one simple platform.



### Foxo Testimonial (Radiology)

See how Foxo has transformed the patient experience and operational workflows for Qscan Radiology Clinics.



### Australian Data Breach Trends

Year on year, Healthcare leads the Notifiable Data Breach scheme with the majority of incidents attributed to stolen credentials (malware and ransom ware) or compromised via human errors (eg. wrong email/message recipients).

**foxo**<sup>TM</sup>.com

[Visit Foxo.com](#)

[Request Demo](#)