

Solgari Consumption Packages

Solgari Consumption Packages for Customer Engagement with Teams or Dynamics 365

Consumption packages are an additional service required when Solgari is the direct routing carrier or the SMS provider. Packages can also be used for additional AI Conversations or Storage space for archived communications.

Phone Calls

If Solgari is the direct routing carrier as part of Solgari Customer Engagement for Teams or D365 solution, call charges are covered by monthly or annual call bundles. Please see the plans tab for packages available. Sales will agree the per minute pricing for inbound and outbound calls which will be included in your chosen bundle.

SMS

If Solgari is the SMS carrier as part of Solgari Customer Engagement for Teams or D365 solution, SMS charges are covered by monthly or annual SMS bundles. Please see the plans tab for packages available. Sales will agree the per SMS pricing for inbound and outbound SMS which will be included in your chosen bundle.

AI Conversations

AI Conversations are used with the Solgari Copilot. Usage is measured as 1 conversation = 750 words. Pro and Enterprise subscription come with the below balances included. If more AI conversations are required, it is available in blocks of additional 1,000 conversations as set out in the packages below.

- Pro subscriptions include 1,000 conversations per month each.
- Enterprise subscriptions include 1,500 conversations per month each.

Storage

Storage is used for all archived communications. Pro and Enterprise subscription come with the below storage included. If more storage is required, it is available in blocks of additional 100GB as set out in the packages below.

- Pro subscriptions include 10 GB storage per month each.
- Enterprise subscriptions include 15 GB storage per month each.

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Customer Engagement for [Teams](#) or [Dynamics 365](#) available in Microsoft Marketplace and AppSource.