

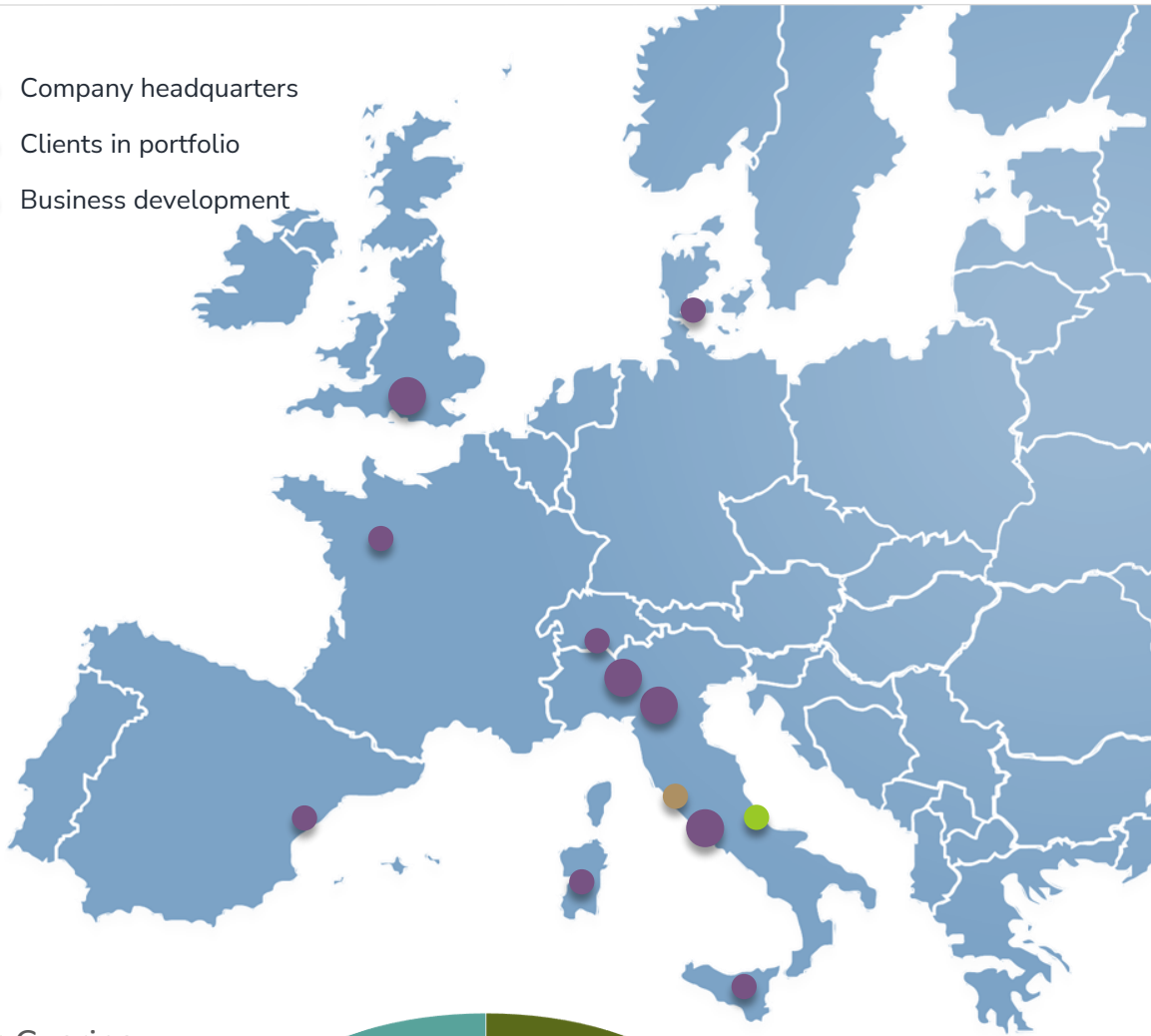
The logo for ZenShare Suite is positioned at the top center of the image. It features the word "Zen" in a vibrant green color, "Share" in a dark grey, and "Suite" in a light grey. A dark grey circle is placed between "Share" and "Suite", partially overlapping the "S" in "Suite".

ZenShare Suite

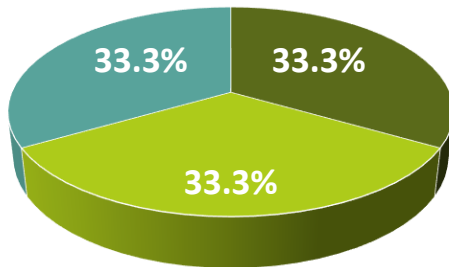
The text "ZenDMS Document Management System" is centered in the middle of the image. "ZenDMS" is on the top line and "Document Management System" is on the bottom line, both in a clean, white, sans-serif font.

ZenDMS
Document Management System

- Company headquarters
- Clients in portfolio
- Business development



- Guarino
- Damiani
- Fazzini



Interzen Consulting is a consulting firm that operates nationally and internationally, focused on:

- Customer Relationship Management
- Project Management
- Document Management
- Electronic Orders
- Electronic Invoicing

Company data

- Limited Liability Company
- Share capital: 100,092.00 euros (iv.)
- Year of foundation: 1996

Certifications, accreditations and qualifications

- UNI EN ISO 9001:2015 quality certification
- UNI EN ISO 27001 certification: February 2023
- SDI Accreditation: PBV3TR8 (Electronic Invoices)
- NSO Accreditation: GTLWJSS6 (Electronic Ordering)
- Qualification as AP and SMP on PEPPOL network (Pan-European Public Procurement On-Line)

2






ZENSHARE SUITE

ZENSHARE SUITE

It is an Information Management System designed and developed by Interzen Consulting.

It is a cloud based platform by multiple integrated solutions.



-  **ZenCRM** (*customer relationship management*)
-  **ZenProject** (*project management*)
-  **ZenDMS** (*document management*)
-  **ZenE-invoices** (*electronic invoices*)
-  **Zen E-orders** (*electronic orders*)

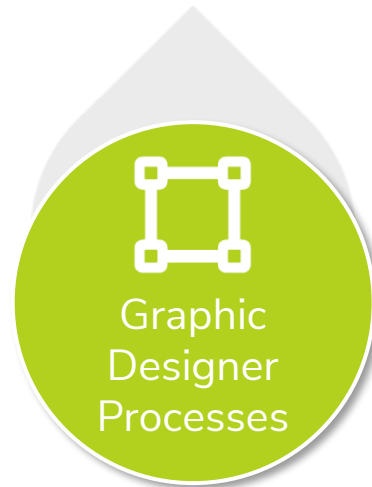
2 SOLUTION

2.1 ZenDMS *(document management)*



ZenDMS

Macro areas
functional



FUNCTIONALITIES

Document Management System

Operational home

» My Home

POSTA IN INGRESSO
Documenti da pubblicare o protocollare »
5552

PROTOCOLLO INFORMATICO
Nuova registrazione di protocollo »

PUBBLICA DOCUMENTI
Inserisci un nuovo documento »
Inserisci un nuovo documento nell'archivio »
Inserisci una nuova mail »

Document archive

Biblioteca Importazioni Esportazioni

Filtra i documenti _____

/ Argomenti

<input type="checkbox"/>	NOME
1	CONTABILITA' - C
2	CONTABILITA' - F

Incoming email

Posta in ingresso

Filtra i documenti _____ >> Radice

/ Posta in ingresso

<input type="checkbox"/>	NOME
1	Technical - MFP Scans
2	Email in ingresso
3	FAX in ingresso
4	PEC aziendale

Document schedule

» Scadenziario

MODELLI

Filtro: _____

» AMM - Fatture passive 5

Stato
In scadenza x Preso in carico

Mostra tutti i documenti

NOME

- Fattura Fornitore ACX.pdf
- fattura passiva001.pdf
- InvoiceDemo001-2014.pdf

FUNCTIONALITIES

Protocol registration

» Protocollo Informatico

INFORMAZIONI PROTOCOLLO

ENTE_DESC_SU_PROTENTI AOO DI PESCARA - Amministrazione

Tipo Protocollo: ENTRATA Uscita Interno

Numero Protocollo: 0000073 Data Protocollo: 01/07/2021

GESTIONE CORRISPONDENTE: Ente pubblico 1
Area Omogenea Organizzativa

DENOMINAZIONE

1 tommaso.mai@pec.ln.it

Ufficio Posta - ente
Rossi Sebastiano

U
07/01/2021
0000002



Classification

» Protocollo Informatico

Area Omogenea Organizzativa 001 - Sec

- Titolo I - Amministrazione
- Classe 1 - Legale
 - Sottoclasse 1 - Legisla
 - Sottoclasse 2 - Circola
- Classe 2 - Statuto
- Classe 3 - Informazioni
- Titolo II - Organi di governo

Document registration

» Protocollo Informatico

NOME

1	Area Omogenea Organizzativa
2	Area Omogenea Organizzativa
3	Area Omogenea Organizzativa
4	Direzione Generale
5	Impianto Produttivo 01

Archiving

RESPONSABILITÀ PROTOCOLLO

U.O.R. (POS) Ufficio Posta - ente

Utente Fabrizio Neri

Smista ad altri utenti:

Smista automaticamente il documento

+

Sorting

FUNCTIONALITIES

Document workflow

Process management

TITOLO	STATO	OPERAZ
1 Approvazione fatture passive	OK	
2 Capitolato di gara	OK	
3 Claim	OK	
4 Pagamento fornitori	OK	
5 Questionario IDP	OK	
6 RDA - richieste di acquisto	OK	
7 Studio di fattibilità	OK	
8 Technical documents Workflow	OK	

Approval management

» Approvatori

Modifica dell'approvazione dallo stato "1 - INSERITO" allo stato "2 - RESPONSABILE INTERNO" nel processo "Approvazione fatture passive"

Metodo di approvazione: Singola

Layout di approvazione: 04. Modifica metadati e azioni

Modello di default: AMM - Fatture passive

SINGOLI UTENTI

Cognome e nome

EDITOR DOCUMENTO ()

Neri Fabrizio (admin)

Rossi Mario (utentedemo)

Aggiungi o elimina utenti

Document approval

» Tutti i documenti

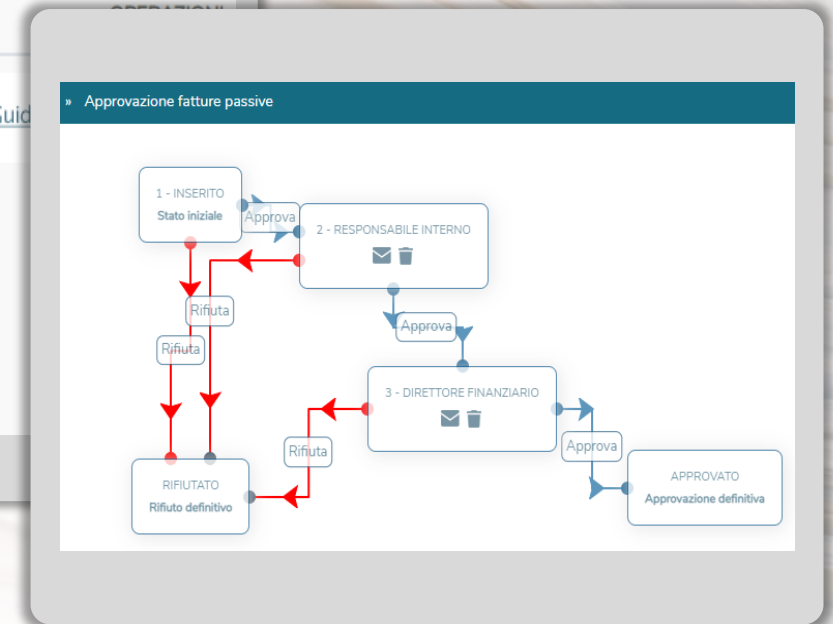
Fatture Elettroniche passive

» Fatture passive da registrare 2

FE - ATTIVAZIONE ISTANZA CLIENTE

» 2/3 Archiviare Delega CONTROFIRMATA da Interzen e reinviarla al cliente 102

Graphical workflow





TOSHIBA

Toshiba technology has been chosen and certified by Interzen for their solutions



Hybrid MFP printer

TOSHIBA



Protocol management

Zen ShareSuite

» Protocollo Informatico

INFORMAZIONI PROTOCOLLO

ENTE_DESC_SU_PROTENTI AOO DI PESCARA - Amministrazione

Tipo Protocollo: ENTRATA Uscita Interno

Numero Protocollo: 0000073 Data Protocollo: 01/07/2019 10:03 Anno: 2019

MITTENTI



Barcode Printer B-FV4T

TOSHIBA



Official barcode printer tested and used by Interzen for ZenShare Protocol Edition



3

PROFESSIONAL SERVICES



4 CLOUD INFRASTRUCTURE

DATA CENTER

Service Providers	<u>Microsoft Azure.</u>
Type of cloud service	Public Cloud
Cloud service provider certifications	All Microsoft Azure compliance documentation <u>is available here.</u>
Data center location	<u>West Europe (Netherlands).</u>
Security levels adopted by cloud service provider	The set of operations performed by Microsoft to protect Azure infrastructure <u>is available here.</u>
Service provider data redundancy	Zone-redundant storage (ZRS): replicates data stored in Azure synchronously across three available regions within the primary region; <u>more information available here.</u>

BACKUP, SECURITY & DISASTER RECOVERY

- **BACK-UP PROCEDURES**

- Database and document back-up procedure every 4 hours;
- Back-up with geographical redundancy: **Northern Europe (Ireland)**;
- Data retention of 7 days.

- **SAFETY**

- Data security is guaranteed by a completely redundant and synchronously replicated Cloud environment;
- Cloud environment protected by Firewall, Antivirus, Vulnerabilities Assessment Tool.

- **HIGHER-LEVEL BUSINESS NEEDS**

It is possible to create and activate, upon request and for a fee, the infrastructure that fully responds to the customer's needs and responds to the company policy in terms of disaster recovery.

5 CERTIFICATIONS

INTERZEN AND ZENSHARE SUITE



ISO 9001:2015
Certificato
IT-93491



ISO 9001:2015
Certificato
n°6857/1



ISO 9001:2015
Management System
of Quality since 2013

Quality certificate of Interzen on the minimum requirements to guarantee the quality level of the products and services provided.



Peppol
Access Point
CERTIFIED PROVIDER

AP Peppol Qualification
(Access Point)
SMP Peppol qualification
(Service Metadata
Publisher)

Interzen has obtained the AGID Qualification (Peppol Italian Authority) as AP Service Provider and PEPPOL SMP for electronic orders.



ISO 27001– Information
Security Management
System (ISMS).

Expected certification:
February 2023

International standard describing the best practice for an ISMS (Information Security Management System).

MEPA
aquistinretepa.it

Enabled on **MEPA –
Electronic Market
of the PA**

Interzen is registered and authorized to operate on the electronic market of the Public Administration – MEPA.



SDI accreditation
(Interchange System)

Interzen is Sogei's SDI qualified intermediary for Electronic Invoicing.

Receiver code: PBV3TR8



**AgID Saas
Qualification**

ZenShare Suite entered the Catalog of qualified Cloud services for the PA - Cloud Marketplace AgID.



NSO accreditation
(Order Sorting Node)

Interzen is Sogei's NSO qualified intermediary for electronic orders.

Recipient code: GTLWJSS6



**Cloud Security Alliance
(CSA)**

Interzen is registered since 2nd December 2019 filling the CSA STAR Self-Assessment.

6 ZENSHARE CUSTOMERS

240+

Total
activations

75+

CRM/DMS/Project
activations

165+

Electronic invoicing
activations

1.6K+

Active
customers

1.5M+

Electronic
invoices per year



Tourism Services
BARCELO' HOTELS ITALY
www.barcelogrupo.com



Clothing
Cyrus Paone
kiton.com



Food
De Cecco
www.dececco.it



Clothing
Ermenegildo Zegna
www.zegna.com



Personal Care
Angelini/Procter&Gamble
www.fater.it



Manufacturing
Sapa Group
www.sapagroup.com



Finance
CERVED group
www.jupitergroup.it



Imaging Systems
Fujifilm Corporation
www.fujimed.it



Manufacturing
Elcon Megarad
www.elconmegarad.com



Catering
Group Camst
www.camst.it



Manufacturing
Hanon Systems
www.hanonsystems.com



Publishing, Oil, Tourism
Group Minardo
www.gruppominardo.it



Pharmaceuticals - Medical Devices
Convatec IT UK Northern EMEA
www.convatec.it



No profit
Food Bank
www.bancoalimentare.it



Utilities
Thirty
www.trenta.it



Trade union organisation
SPI – National CGIL
www.spi.cgil.it



Logistics
Innova Group
www.gruppoinnova.com



Service - Printing
Roger and Tortia
www.roggerotortia.it


 Publishing
Il Sole 24 ORE SpA
www.ilsole24ore.com

 Chemical
Lamberti SpA
www.lamberti.com

 Finance
Credito Fondiario SpA
www.creditofondario.eu

 Manufacturing
Magaldi group
www.magaldi.com

 Manufacturing
SERI INDUSTRIAL group
www.seri-industrial.it

 Public administration
Donizetti Theater Foundation
www.teatrodonizetti.it

 Public administration
Agricultural Foundation
www.fondazioneagraria.it

 Healthcare
Nursing Home Villa Serena
www.villaserena.it

 Public administration
Strade Lazio SpA
www.astralspa.it

 Manufacturing
Group Seieffe
www.seieffe.it

 Utilities
Odoardo Zecca Srl
www.zeccaenergia.it


 Trade union organisation
Italian Press Federation
www.fnsi.it

 Energy
Turriziani Petroli Srl
www.turrizianipetroli.it

 Information technology
High Technology Srl
www.ht.it

 Manufacturing
Ponzio Aluminum Srl
www.ponzioaluminium.com

 Information technology
Grammelot Srl
www.grammelot.eu

 Manufacturing
Carbotech Srl
www.carbotech.it

 Manufacturing
Stamec
www.nastamec.it



Information technology
EcoMedia Srl
www.ecohmedia.com



Trade union organisation
CGIL Public Function
www.fpcgil.it



Advice
Management&Consulting Srl
www.mandc.it



Advice
Energynet Srl
www.energynet.it



Public Sector Services
Flegrea Work
www.flegrealavoro.com



Training
Unifad Srl
www.unifad.it



Information technology
Go Info Team Group
www.goinfoteam.it



Information technology
Tecnolink Srl
www.e-tecnolink.it



Public Sector Services
Pescara Energy
www.pescaraenergiaspa.it



Manufacturing
West South
www.west-sud.it



Food
Citra Vini SC
www.citra.it



Information technology
E-Witness Italy Srl
www.ewitness.eu



Public Sector Services
Milanosport
www.milanosport.it



Medical devices
Life Episteme Italy Srl
www.lifeepistemeitalia.it



Public Sector Services
Sicily Interport
www.interporti.sicilia.it



Services
CAA CIA
www.caa-cia.it



Training
Talentto Srl
www.talentto.eu



Medical devices
Medicair SpA
www.medicair.it

THANK YOU

FOR YOUR KIND ATTENTION

