



# AI INNOVATION ACCELERATOR

# BUILD AGENTIC INTELLIGENT APPLICATIONS

Take your customer experience to the next level with Agentic Intelligent Applications all underpinned with Azure.

This innovation offering helps accelerate your digital transformation and will deliver a Proof of Concept (POC) or pilot to build new Agentic Intelligent applications or modernise existing application by leveraging Azure AI services.

## SERVICE OFFERING

- Identification and definition of an Intelligent App Proof of Concept (PoC)/Pilot that is aligned with your business needs.
- Intelligent App Azure Landing Zone accelerator
- Advisory and engineering services to enhance developer productivity with Azure AI services, containerisation, and data platforms.

## BENEFITS

- Accelerated development of intelligent applications to improve customer interactions.
- Enhanced infrastructure to support AI workloads, ensuring scalability and reliability.
- Enablement and accelerated learning for your developers on the optimised use of Azure AI services and containerisation.

## APPROACH

### Week 1-2: Envision IT

- Define Intelligent App PoC/Pilot and success criteria:
  - Which application is the best candidate for the PoC/Pilot (build a new app or use an existing) ?
- Scope and Limitations:
  - Confirm exact functionality scope and feasibility. Can we containerise your app or use Azure PaaS services?
  - How we will combine the use of Retrieval Augmented Generation, Sematic Kernel, AutoGen Agent Orchestrator and Azure OpenAI service to infuse AI into your PoC?
  - Confirm exact non-functional scope: shared responsibility that best suits your business, people skills, security, and governance needs.

### Week 3-6: Inspire and Prove IT – PoC Implementation and Deployment

- Design and build of the PoC
- Deployment of AI ready landing zone (non-production).
- Deployment and testing of the PoC (apply prompt engineering to enhance user experience)

### Week 7-8+: Review and Optimise – Document findings and Next Steps

- Documentation of findings and outcomes based on the defined PoC goals.
- Determination of next adoption steps.

## DELIVERABLES

- PoC/Pilot definition and success criteria.
- Delivery deployed PoC
- Landing zone
- Intelligent App
- Final report with findings and recommendations and next steps

